



TPB Human Service Transportation Coordination Program

Key Elements of the Update to the Coordinated Human Service Transportation Plan

Transportation
Planning Board
Meeting
June 18, 2014





MAP-21 Changes

**Coordinated Human
Service Transportation
Plan**

~~JARC~~

New
Freedom

+

Section 5310
Elderly and
Individuals
with Disabilities

New Program:
Section 5310
Enhanced Mobility



Section 5310 Enhanced Mobility Program

Goal: “Improve mobility for seniors and individuals with disabilities....by removing barriers to transportation services and expanding the transportation mobility options available”

- \$2.8 million annually in Federal \$
 - Match: 50/50 Operating; 80/20 Capital and Mobility Management



FTA Requirements

Enhanced Mobility Program

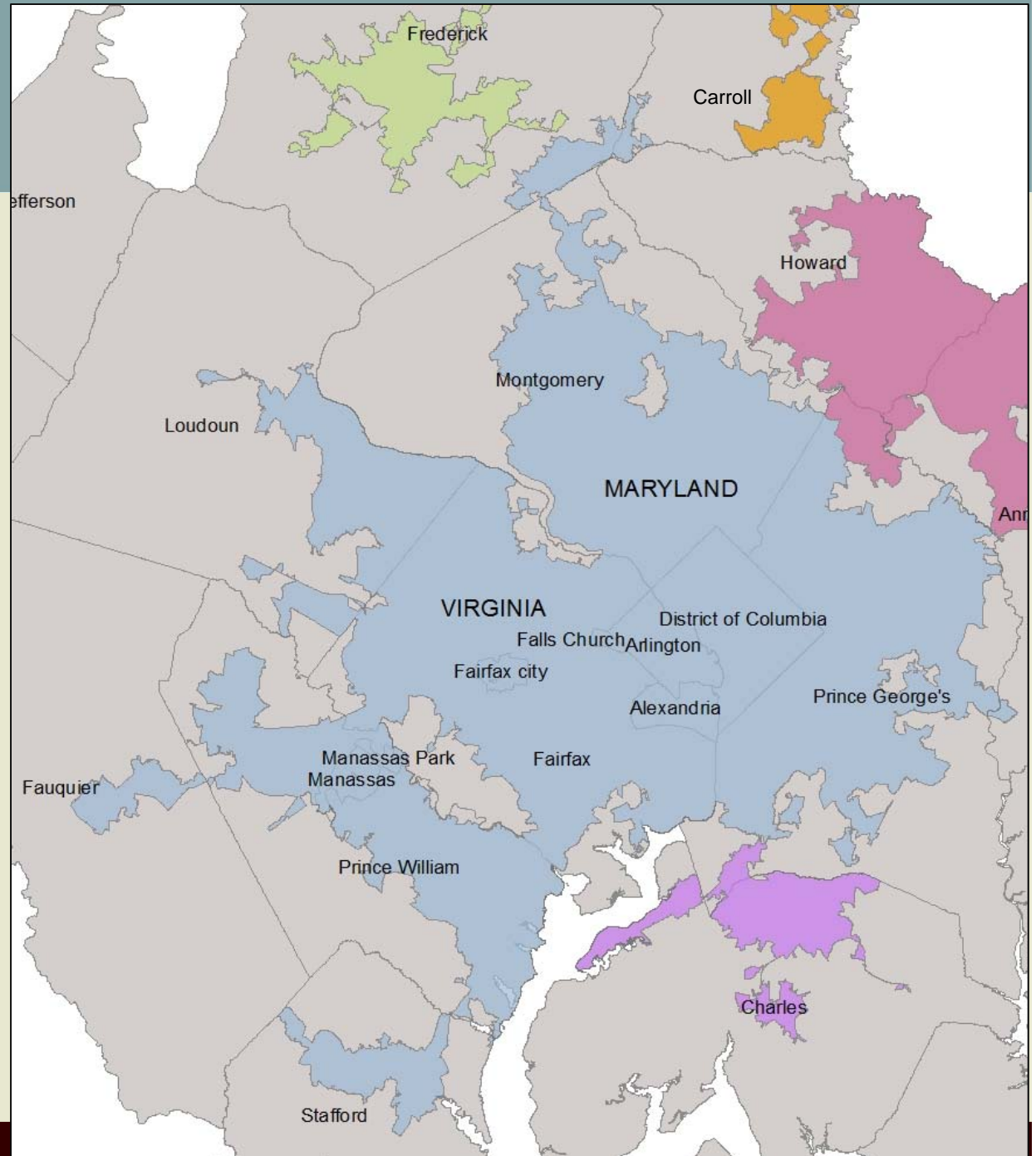
- Federal Transit Administration (FTA) Requirements Final Circular *published 6/6/14*
- Projects must be included in a Coordinated Human Service Transportation Plan
- Limited Project Eligibility and Recipients
 - At least 55% must be spent on Capital Projects for certain agency types
- Additional reporting and administrative requirements
 - e.g. Ridership, asset conditions, vehicle inventories, procurement, Title VI and DBE



The project must end or begin in the Washington DC-VA-MD Urbanized Area

2010 Census Urbanized Area

- Washington, DC--VA--MD Urbanized Area
- Frederick, MD Urbanized Area
- Waldorf, MD Urbanized Area
- Fredericksburg, VA Urbanized Area
- Baltimore, MD Urbanized Area





The TPB's Role in JARC and New Freedom

- Task Force and Coordinated Human Service Transportation Plan
- Selection Committee Recommended Projects and TPB Approved
- COG/TPB staff administer grants

Funded 59 projects
totaling over \$22 Million
(including Federal and Match \$)

UPDATE TO THE COORDINATED
HUMAN SERVICE TRANSPORTATION
PLAN FOR THE NATIONAL
CAPITAL REGION



December 16, 2009



Key Elements for Coordinated Plan

Unmet Transportation Needs

Inventory of Existing Services

Strategies for Improved Service and Coordination

Priority Projects

Competitive Selection Criteria



Unmet Transportation Needs

The need for:

- **Coordination** of transportation services and programs within and across jurisdictions
- **Customer-Focused Services and More Training** for Transportation Providers
- Improved **Information and Marketing** on Existing Services
- Improvements and **Connections to Existing Services**
- Need for **Additional Options** and More Funding



Inventory of Existing Services

REGION-WIDE PROVIDERS (DRAFT)

Name	Service Area	Eligibility	Wheelchair Accessible? (Y/N)	
Amyotrophic Lateral Sclerosis Association DC/MD/VA Chapter	Entire Region	Resident of service area of DC, MD, or VA with ALS or PLS and registered with the Chapter	Y	None
Buckley's for Seniors, LLC	Entire Region	Non-wheelchair user unless accompanied by an aid	N	Fees
Generation, Inc.	Entire Region	-	Y	
Hospital for Sick Children	Entire Region	HSCSN outpatients and HSCPC inpatients, outpatients through authorization	Y	Fee sch approv schem
Jewish Council for the Aging of Greater Washington	Entire Region	Adults age 55+ and persons with disabilities	Y	NA
Jewish Social Service	DC, Montgomery County, VA, and Baltimore for JSSA clients in Montgomery and DC; Also parts of Prince George's and Frederick w/in 30 mi of JSSA	Adults who are frail, persons with disabilities in need of escort to medical appointments and can't take bus/taxi	Y	Sliding
MetroAccess	Entire Region; Customers may take trips that start or end less than 2/4 mi from nearest bus	Persons with disabilities	Y	Two tin compar may of



Strategies To Address Unmet Needs and Improve Coordination

- I. Coordinate Transportation Services And Programs
- II. Provide Customer-Focused Services, Improve Marketing and Training
- III. Improve the Accessibility and Reliability Existing Services
- IV. Develop And Implement Additional Transportation Options



Priority Projects

- FTA requires that the Coordinated Plan include **“priorities for implementation”**
- 12 projects developed to **respond to the unmet transportation needs**
- Purpose: **Signal to potential applicants** the kinds of projects the region would like to see proposed
- **Implementation is dependent** on potential applicants
- Applicants can propose **other projects**
- Priority project applications **are not weighted more heavily** than other project proposals



Priority Projects

- The 12 priorities include a range of project types
 - Coordination Planning Efforts
 - Personal Mobility Counseling
 - Travel Training
 - Door-through-Door Service
 - Shuttles or Taxis to Address “last mile” Problems
 - Driver Training – Customer Service and Sensitivity
- Rural and urban applicability



Framework for Competitive Selection

- Independent Selection Committee
- Chaired by Task Force Chair
- Members
 - Local human service and transit representatives
 - National organizations with expertise in transportation for people with disabilities
- Reviews and scores applications
- Makes Funding Recommendations to the TPB
- TPB asked to approve Recommendations



Selection Criteria

Maximum Points: 100

Based on JARC and New Freedom Project Selection Criteria

- Demonstrates Coordination Among Agencies - **25**
- Responsiveness to Strategies- **20**
- Institutional Capacity to Manage and Administer an FTA grant - **20**
- Project Feasibility- **15**
- Regional Need (serves more than one jurisdiction)- **10**
- Customer Focus and Involvement - **10**



Questions?