



# National Capital Region Transportation Planning Board

## Private Provider Participation in Human Service Transportation

Annual  
Public Transit  
Forum  
May 25, 2010



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# **Private Provider Involvement in Human Service Transportation**



# JARC and New Freedom

- TPB is designated recipient
- \$2 million per year for services
  - Low-income workers
  - Persons with disabilities
- Selection Process
  - Points for **private provider participation**



# Project Solicitations

- 2010 Solicitation
  - Priority projects included taxi vouchers
  - Announcement to private providers
  - Presentation to Commuter Connections Subcommittee
- Previously funded voucher projects



# DC Accessible Taxi Project

- Awarded in 2008
- One of largest grants awarded (\$1 million +)
  - Most went to taxi companies
  - Coordinated components





# Lessons Learned

- Procurement challenges
  - 54 federal standards
  - Auto industry crisis
- Federal Money
- Lead agency to coordinate
- Flexibility!
- Competition



# Project Status

- Pilot began in January 2010
- 14 of 20 vehicles operating
  - Not all delivered to date
- Vehicle Demand
  - Fivefold increase in first 3 months



# MetroAccess Recommendations

- Access for All Advisory Committee
  - Consumers prefer taxis in paratransit
  - Recommendation to use taxis
    - Shift 20 percent of trips to taxis
    - \$7.7 million estimated annual savings



# Ongoing Opportunities

- Human Service Transportation Coordination Task Force
  - Private provider input
- 2011 Solicitation
  - February – April
  - Pre-application conferences
  - Opportunities for coordination



# Contact Information

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