

PRESUMPTIVE LTR

Customer ID #: [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
Dear [REDACTED]

Thank you for submitting your application for MetroAccess service. We have reviewed your application materials, but a final determination cannot be made until the functional assessment and review of medical documentation is completed.

In accordance with ADA regulations which specify that eligibility determinations must be made within 21 days of our receipt of your completed application, MetroAccess will grant you "temporary presumptive eligibility" until such time as a final determination of your eligibility can be made. As your completed application was received on 01/25/2007, you are considered eligible to use the service on a temporary basis.

The Reservations Department is open between 8:00am and 4:30pm, seven days a week. By providing the reservations agent the ID number at the top of this letter, you can begin using MetroAccess service. To reserve a MetroAccess trip, please contact us at 301-562-5360, select option 1.

If you have any questions related to eligibility, please contact us Monday through Friday between the hours of 8:00 am and 4:30 pm, at 301-562-5360, and select option 4.

Sincerely,

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY



Samantha Proctor  
Eligibility Certification Supervisor  
Office of MetroAccess Service