

Human Service Transportation Coordination and Identification of Gaps

Access for All Advisory Committee
September 28, 2006

Background

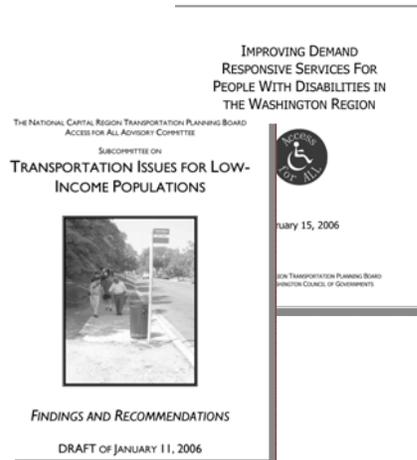
- New Requirements for “Coordination”
- Human Service Transportation Coordination Plan is Required
- Plan will guide priorities for three funding sources:
 1. Elderly and Disabled Individuals Program
 2. Job Access and Reverse Commute (JARC)
 3. New Freedom Program

TPB Human Service Transportation Coordination Task Force

- Task Force will oversee the development of the Coordinated Plan
- Task Force membership is geographically-balanced and includes:
 - Public transit providers
 - Private and non-profit providers
 - Human service agencies
 - Representatives from low-income populations, persons with disabilities and older adults
 - (3 AFA members)

Identification of Gaps in Services

- AFA subcommittee report: *Transportation Issues for Low-Income Populations, Findings and Recommendations*; January 11, 2006
- TPB Study: *Improving Demand Responsive Services for People With Disabilities in the Washington Region*; February, 2006



This document is available in an alternative format upon request. Please contact Wendy Klancher, at wklancher@mwkog.org, (202)962-3321 or (202)962-3213 (TDD). Allow 7 working days for preparation of the material.

Gaps

- Inaccessible and unsafe bus stops
- Inadequate or missing sidewalks
- Need for more frequent bus service and expanded hours of service
- Paratransit and bus services not always reliable
- Lack of accessible taxi cabs



Gaps, Continued

- No Same Day Service for MetroAccess Customers
- Metrorail station accessibility
 - Elevator outages
- Poor delivery of information about transportation services and options
- Transit systems need more materials and signage for those with limited English skills



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Potential Regional Strategies

- Information clearinghouse
- Premium Same-Day Service for MetroAccess Users
- Accessible taxicab program
- Examine the potential for a regional car-loan program



Source: TPB Demand Responsive Study

Facilitated Discussion

- In your opinion, what is the most critical gap in transportation services for low-income populations and/or people with disabilities?
- What strategy would you recommend to address this gap?

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