

Operational Area	Operation	CapCOM	CapWIN	DDOT	I-95 Corridor Coalition	Local Signal Agencies	Maryland State Highway Administration (MDSHA)	Maryland Transit Administration (MTA)	MWAA	MWCOG	National Park Service	Public Safety and Emergency Management (VA MD DC)	Regional ISP	Regional Local Transit Operators	Regional Toll Operations (Smart-Tag Center/Greenway/MdTA)	Regional Transit Clearance House	VDOT NOVA District /VDOT	VRE Center	WMATA	
Surface Street Management	Provide Surveillance and Control, and maintenance of signal system.																			
	Monitors individual vehicle emissions and provides general air quality monitoring using distributed sensors to collect the data.Both area wide air quality monitoring and point emissions monitoring are supported by this function.			X		X	X											X		
	Provides advanced algorithms, processing, and mass storage capabilities that support historical evaluation, real-time assessment, and forecast of the roadway network performance. This includes the prediction of travel demand patterns to support better link travel time forecasts.																			
	Provides for the sharing of traffic information and control among traffic management centers to support a regional control strategy.																			
	Monitors highway-rail intersection (HRI) equipment at the roadside which manages highway traffic.																			
	Report and Coordinate road closures with other transportation agencies.																			
	Maintain and operate the backup TMC, as necessary.	X	X	X	X	X					X							X		
	Provide communications with other systems, such as CHART, CapWIN, RITIS, etc.			X		X	X													
	Coordinate traffic signal response at highway-rail intersections.	X	X	X	X	X	X											X		
	Maintain centralized signal system.					X	X											X		
Install appropriate detection and dissemination devices along major corridors.			X		X	X											X			

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Surface Street Management	Implement traffic control response to emergencies/incidents.			X	X	X											X		
	Manage regional signal timing coordination program.			X	X	X											X		
	Maintain field equipment.	X		X	X	X											X		
	Monitor and manage traffic on designated arterials and freeways.			X	X	X											X		
	Receive signal priority requests from transit operators (where applicable).	X		X	X	X											X		
	Provide transit signal priority response (where applicable).			X	X	X											X		
	Receive preemption requests from emergency vehicle operators (where applicable).			X	X	X											X		
	Provide preemption response (where appropriate).			X	X	X											X		
	Assist in coordinating traffic signals across boundaries.			X	X	X											X		
	Share traffic information with other transportation agencies.			X	X	X											X		
	Monitor weather conditions along roadways.	X		X	X	X											X		
	Coordinate traffic control response to incidents with other transportation agencies.				X	X											X		
	Utilize surveillance information for detection of incidents.	X		X	X	X					X						X		

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Parking Management	Manages parking reservations, parking lot use and revenue collection for parking facilities.																X		X	
	Determine and distribute the dynamic status of individual parking lots.							X									X		X	
	Maintain and distribute static information about individual parking lots. This information includes hours of operation, rates, lot location, lot entrance locations, lot capacity (number of spaces), lot type (Open Lot, Covered Garage, Permit Parking, Contract Parking, Free Parking - include P+R lot, Paid Parking, other) and lot constraints (heights, type of vehicles, etc.).																			
	Supports electronic payment of parking fees.																			
	Be responsible for maintaining a store of parking lot data. This data is used in transactions requiring electronic payment of parking lot services, as well as for a traveler making a parking lot reservation.																			
	Collects the latest available information for a transit service and makes it available to transit customers and to Information Service Providers for further distribution.																			
Transit Services	Provides train movement and wayside device monitoring and control, including third rail power															X			X	
	Provide automatic train control, wayside device monitoring and control.																		X	
	Provide on-bus fare boxes, garage and central fare processing equipment for fare collection and passenger counts.																		X	
	Provides dispatch function, and tracking for bus operators.																		X	
	Provides automatic passenger counts.																		X	
	Monitors train movement in yards, and on mainline. Provides information about consist, railcar and train revenue and non-revenue mileage, schedule adherence.							X						X					X	

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Transit Services	Provides automatic transit maintenance scheduling and monitoring. On-board condition sensors monitor system status and transmit critical status information to the Transit Management Center.																			
	Provides remote transit vehicle disabling by the Transit Management Center and transit vehicle operator authentication.																			
	Provides for the physical security of transit passengers and transit vehicle operators. On-board equipment is deployed to perform surveillance and sensor monitoring in order to warn of potentially hazardous situations.																			
	Provides the capability to assign vehicle operators to routes in a fair manner while minimizing labor and overtime services, including operator preferences and qualifications, and automatically tracking and validating the number of work hours performed by each individual operator.																			
	Provides the capability to automate planning and scheduling, allowing paratransit and flexible-route transit services to develop, print and disseminate schedules, and automatically update customer service operator systems with the most current schedule.																			
	Forwards paratransit and flexible-route dispatch requests to the operator and forwards acknowledgements to the center. It coordinates with, and assists the operator in managing multi-stop runs associated with demand responsive, flexibly routed transit services.																			
	Provide faregates, farecard vending machines, in-station and central facility fare processing equipment for rail system revenue collection and passenger counts.								X						X				X	X

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Traveler Information	Provides internet website with bus and rail system maps, rail station information, parking information, bus & rail schedules (also downloadable to PDAs) and fares, trip planning, e-alerts and advisories (also subscription to same), accessibility, elevator/escalator status,																			X	
	Provides customer services including: trip planning, fare information, customer complaints, incident information.																				X
	Allow the traveling public to make better informed travel decisions by providing en-rout media information on travel condition.																				X
	Allow the traveling public to make better informed travel decisions by providing information on travel conditions through media accessible from home, work or other major ravel origins.													X							
	Provide real time transit information to travelers via Website, pager (or PDA), kiosk, or station signs.													X							
	Services voice-based traveler requests for information that supports traveler telephone information systems like 511.														X						X
	Install appropriate detection and dissemination devices.																	X			
	Provide road weather conditions to other transportation agencies.			X		X	X							X				X			
Emergency Management	Supports evacuation of the general public from a disaster area and manages subsequent reentry to the disaster area.			X		X											X				
	Provide the highest public safety for passengers, airport workers and checked baggage.								X												
	Dispatch SSP patrol vehicles											X									
	Provides emergency response plans or event plans.		X									X					X				

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Emergency Management	Conduct offensive operations to mitigate a hazardous materious emergency.	X	X				X					X							X	
	Performs receiving Mayday messages and security alarms, determines an appropriate response, and either uses internal resources or contacts a local agency to provide that response.		X						X			X								
	Monitors transportation infrastructure (e.g., bridges, tunnels and management centers) for potential threats using sensors and surveillance equipment and barrier and safeguard systems to preclude an incident, control access during and after an incident or mitigate impact of an incident.																			
	Provides the management of barrier systems for transportation facilities and infrastructure. Barrier systems include automatic or remotely controlled gates, barriers and other systems intended to preclude an attack or control access during and after an incident.																			
	Enhances the ability of the surface transportation system to respond to and recover from disasters.																			
	Identifies the key points of integration between transportation systems and the public safety, emergency management, and other allied organizations that form the overall disaster response.																			
	Dispatch police, fire, and ambulance vehicles. Provides for recording of calls, monitoring and recording of video, incident reporting to federal, state and local agencies.																			
	Supports coordination of evacuation plans among the federal, state, and local transportation, emergency, and law enforcement agencies that may be involved in a large-scale evacuation.		X									X							X	

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Emergency Management	Provide disaster-related traveler information to the general public, including evacuation and reentry information and other information concerning the operation of the transportation system during a disaster.																			
	Provides emergency information to assist the public with evacuations when necessary. Information on mandatory and voluntary evacuation zones, evacuation times, and instructions are provided. Available evacuation routes and destinations and current and anticipated travel conditions along those routes are provided so evacuees are prepared and know their destination and preferred evacuation route.																			
	Broadcast wide area alerts and advisories for emergency situations such as severe weather events, civil emergencies, child abduction (AMBER alert system), military activities, and other situations that pose a threat to life and property where information must be immediately provided to the traveling public.																			
	Supports coordination of emergency response plans, including general plans developed before a disaster as well as specific tactical plans with short time horizon that are developed as part of a disaster response.																			
	Perform other "non-transportation related" public safety duties.																			
	Participate in the call box program.								X				X							
	Receive landline public safety calls and forward to appropriate dispatch center.												X							

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Emergency Management	Monitors and detects potential, looming, and actual disasters including natural disasters and man-made disasters.											X								
	Coordinates evacuation plans among allied agencies and manages evacuation and reentry of a population in the vicinity of a disaster or other emergency that poses a risk to public safety											X								
	Provide security for public facilities owned by the local agency.		X									X								X
	Maintain centralized emergency management system.											X								
	Use real-time traffic information received from other transportation agencies to aid the dispatcher in selecting the emergency vehicle(s) and routes that will provide a timely response.			X									X							X
	Track and manage emergency vehicle fleets using AVL technology and two-way communications with the vehicle fleet			X									X							
	Create, store, and utilize emergency/incident response plans to facilitate coordinated response.			X									X							X
	Interface with other transportation agencies to support coordinated emergency response involving multiple Agencies			X				X					X							
	Monitor video images and audio surveillance data collected in secure areas, including those frequented by travelers (transit stops, rest areas, park and ride lots, modal interchange facilities, on-board transit vehicles, etc.), and those typically away from travelers (tunnels, bridges, roadway infrastructure, etc.).	X	X					X					X							X

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Maintenance and Construction	Detects vehicle intrusions in work zones and warns crew workers and drivers of imminent encroachment or other potential safety hazards. Crew movements are also monitored so that the crew can be warned of movement beyond the designated safe zone.																			
	Provides overall management and support for routine maintenance on a roadway system or right-of-way.																			
	Disseminate maintenance and construction activity to centers that can utilize it as part of their operations, or to the Information Service Providers who can provide the information to travelers.			X			X											X		
	Provides numerous services for scheduled and unscheduled maintenance and construction on a roadway system or right-of-way. Maintenance services would include landscape maintenance, hazard removal (roadway debris, dead animals), routine maintenance activities (roadway cleaning, grass cutting), and repair and maintenance of both ITS and non-ITS equipment on the roadway (e.g., signs, traffic controllers, traffic detectors, dynamic message signs, traffic signals, CCTV, etc.).				X														X	
	Control traffic through portable dynamic message signs (DMS) and informing other groups of activity (e.g., ISP, traffic management, other maintenance and construction centers) for better coordination management.				X		X												X	
	Supports coordinated response to incidents						X												X	
	Maintain AVL systems for maintenance vehicles.			X			X											X		

