

National Capital Region Transportation Planning Board

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TPB Access for All (AFA) Advisory Committee Subcommittee on Transit Information for Limited English Speakers

AGENDA

Kim Propeack, Chair

Thursday, November 30, 2006; 12:00 - 2:00 P.M.

- 1 **Welcome and Introductions** 12:00 PM
Kim Propeack, Chair
- 2 **Review of Previous AFA Recommendations for Improving Transit Information for Limited English Speakers** 12:15 PM
Wendy Klancher and Michael Eichler
Department of Transportation Planning
- 3 **Status Update from Metro on Previous AFA Recommendations** 12:30 PM
Joanne Ferreira and Carol Kachadoorian
WMATA (Metro), Office of Customer and Media Communication
- 4 **Roundtable Discussion on Language Barriers for Limited English Speakers in Accessing Transit** 12:45 PM
Kim Propeack
This discussion will focus on the continuing problems that limited English speakers experience “on the ground” in using bus and Metrorail. In particular, the subcommittee would like to hear from people who are currently working with limited English speakers and are familiar with the barriers that they face every day.
- 5 **Review of Suggested Priorities and Proposed “Hot Spot” Program** 1:00 PM
Michael Eichler
- 6 **Small Group Break-Outs on Proposed “Hot Spot” Language Access Program** 1:05 PM
Kim Propeack
Meeting participants will break out into three groups each focusing on one geographic location (Columbia Heights, Langley Park and Bailey's Crossroads) and discuss what the ideal comprehensive language access program would look like, including the necessary transit information, amenities and basic facilities.
- 7 **Discussion: Prioritization of Potential Recommendations** 1:40 PM
Kim Propeack
- 8 **Next Steps** 2:00 PM
Recommendations will be presented to AFA Committee on **January 25, 2007 2-4pm** (all are welcome to attend) and then to the TPB for approval. The AFA will follow-up to ensure the recommendations are distributed to the transit agencies and will track implementation.



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