

COMMUTERCASH & TDM 2.0

Progress Updates

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President, Media Beef

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Commuter Connections Ridematching Committee Meeting
May 19, 2026

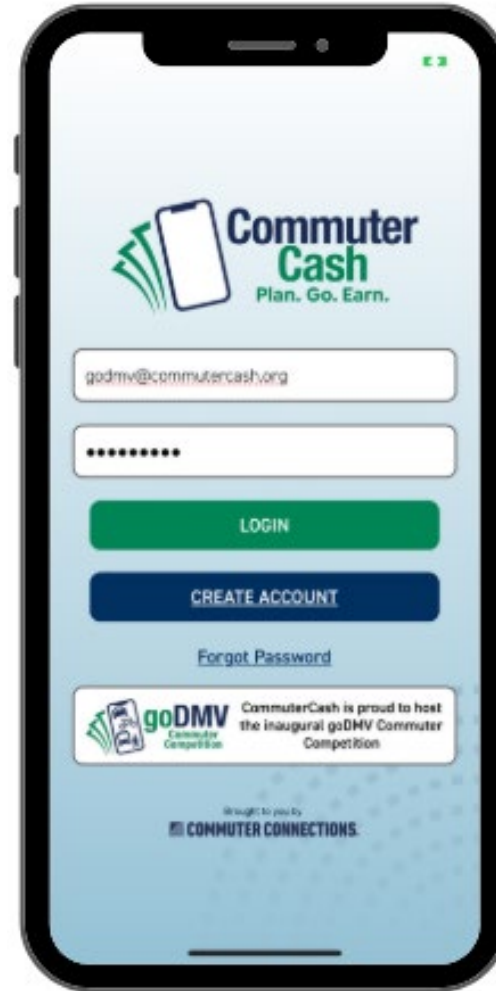
Agenda

- CommuterCash Updates
- TDM 2.0 System Introduction

CommuterCash Updates

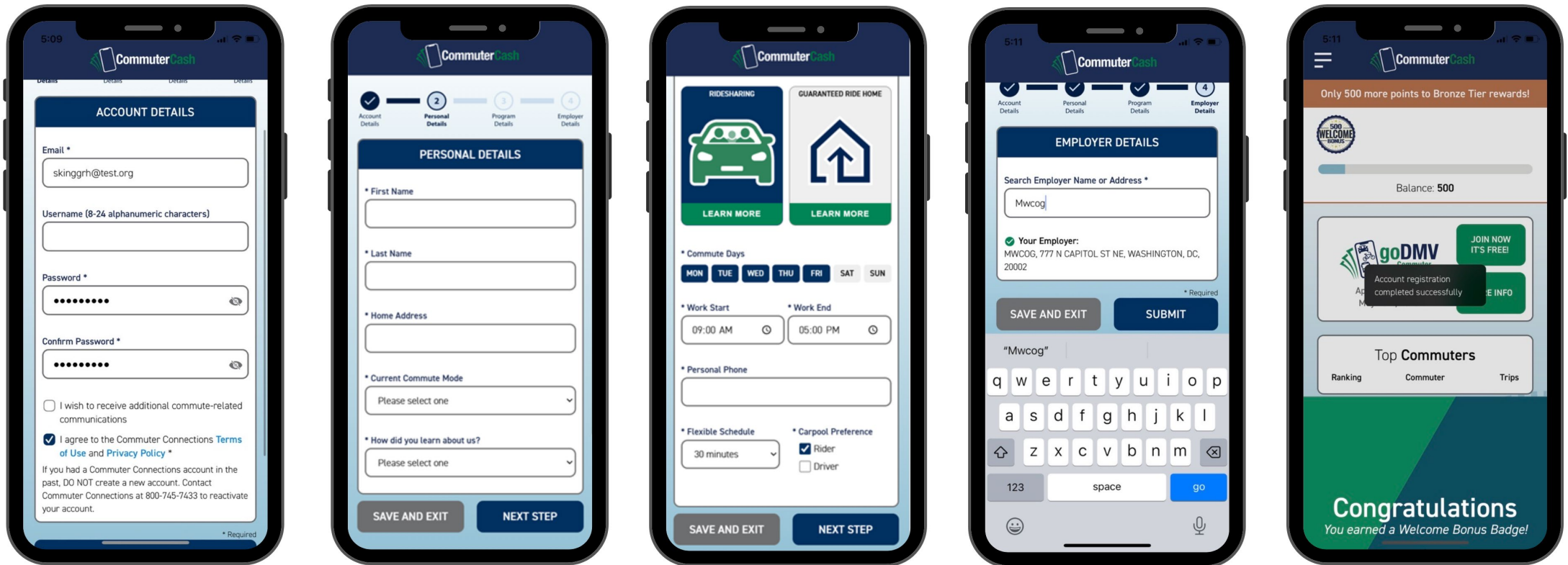
In-App Account Creation

- Complete new Commuter Connections account setup directly in CommuterCash



In-App Account Creation

- Partial account, automatic email reminders, enroll in other programs



In-App Account Creation

New Automated Emails for Incomplete Accounts:

- 24 hours after starting to create an account
- 2 weeks reminder if they still haven't finished
- 30-day close-out – account deactivation email

Important details for you:

- Accounts created through the app appear in Sentence Case (not UPPER CASE) in your queue
- Partially completed accounts are placed in the commuter queue; they have the CommuterCash app Ad Source but may be missing information depending on what stage in the process they dropped out

PERSONAL INFO | COMMUTE INFO | EMPLOYER INFO | WORK SCHEDULE | CHANGE PASSWORD | INFO REQUESTS

ACCOUNT INFORMATION APP FORM: 21000

Commuter Id: 794449
GRH Registration Id: 794449
Commuter CCRS Id: 794449
Commuter Status: New Registrant
Date of Original Entry: 03/30/2026
Date Last Updated: 03/30/2026

Site Id: 10001
Site Name: COMMUTER CONNECTIONS

Ad Source: APPCC1 - Account Created Through CommuterCash app
Reg Type: Internet

Share my name with other registered commuters

First Name: Valentina * MI:
Last Name: Idore *

HOME ADDRESS

PERSONAL INFO | COMMUTE INFO | EMPLOYER INFO | WORK SCHEDULE | CHANGE PASSWORD | INFO REQUESTS

COMMUTER INFORMATION APP FORM: 21000

Commuter Id: 794449
GRH Registration Id: 794449
Commuter CCRS Id: 794449

Commuter Name: Valentina Idore

EMPLOYER INFORMATION

We maintain the information of employers in the metropolitan region that you may search by employer name, street address, city, state, zip code, or jurisdiction and add to your profile.

To search employer, click here >> Search Employer

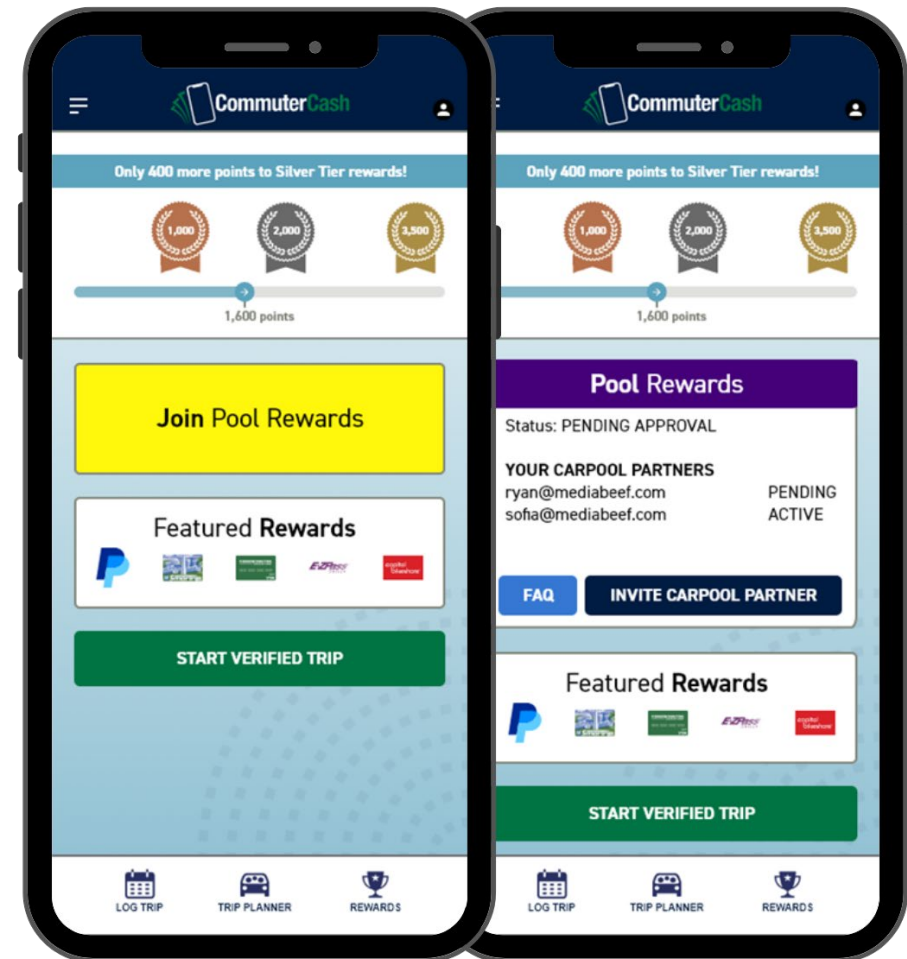
SUPERVISOR INFORMATION

Supervisor First Name: *
Supervisor Last Name: *
Supervisor Phone: - - * Extn:

* Required Fields Save Changes Cancel Changes Back to Search

Carpool Bonus Incentive

- Replaces existing 'Pool Rewards carpool incentive as a feature in CommuterCash
 - Register, invite carpoolers, log trips, transparent progression and earnings, and complete post-incentive survey
 - Still a 90-day, one-time program
 - Still \$2.50 per trip (\$5/day)
 - Anticipate late spring/early summer launch



TDM System and Ridematching Updates

Welcome to TDM 2.0!

COMMUTER CONNECTIONS.
A SMARTER WAY TO WORK

Home About Us Commuters Incentives Resources Log In Sign Up

A Smarter Way to Work

Save time and money by searching our free 17,000 member rideshare database to instantly find someone to share your commute. No Commitments.

Where to pick you up? Where are you going? Find Ridematches

Admin Overview – Dashboard & Searching

COMMUTER CONNECTIONS
A SMARTER WAY TO WORK

COMMUTERS EMPLOYERS GRH VANPOOL CARPOOL BONUS REPORTS SURVEYS S 99+

Action required View All Alerts

- 2 commuter registrations on hold > 7 days
- 1 employer on hold > 7 days

Good evening, Stacey.

Commuters

- New Commuters**
2,774
View >
- On Hold**
-
View >
- Processed**
Today: 0 | This Week: 189

Recently Viewed Commuters Search all >

Name	ID	Queue	APPFORM	
MARISSA GEORGE	790755	C	C1000	View
PATRICK WELSH	790780	C	C1000	View

COMMUTER CONNECTIONS
A SMARTER WAY TO WORK

COMMUTERS EMPLOYERS GRH VANPOOL CARPOOL BONUS REPORTS SURVEYS S 99+

New Commuters

Review and process new commuter registrations within your jurisdiction.

Pending On Hold Recently Processed

Search by name or ID... Export

Name	ID	Queue	Registered	Days Waiting	Actions
JASON LEE	796481	C	2026-05-14	1d	View
SOLOMON BERHANE	796501	C	2026-05-14	1d	View
JONATHAN SILVA	796499	C	2026-05-14	1d	View
Xiaoping Wang	796487	L	2026-05-14	1d	View

COMMUTER CONNECTIONS
A SMARTER WAY TO WORK

COMMUTERS EMPLOYERS GRH VANPOOL CARPOOL BONUS REPORTS SURVEYS S 99+

Commuter Search

Search all commuters within your jurisdiction scope.

Search by name, username, ID, or email... Search

Show Advanced Filters

Recently Viewed Commuters

Name	ID	Queue	APPFORM	
MARISSA GEORGE	790755	C	C1000	View
PATRICK WELSH	790780	C	C1000	View
MICHAEL FIGUEROA	794531	M	MRIDE	View

Admin Overview – Commuter Accounts

Commuter Overview



Familiar Account Pages

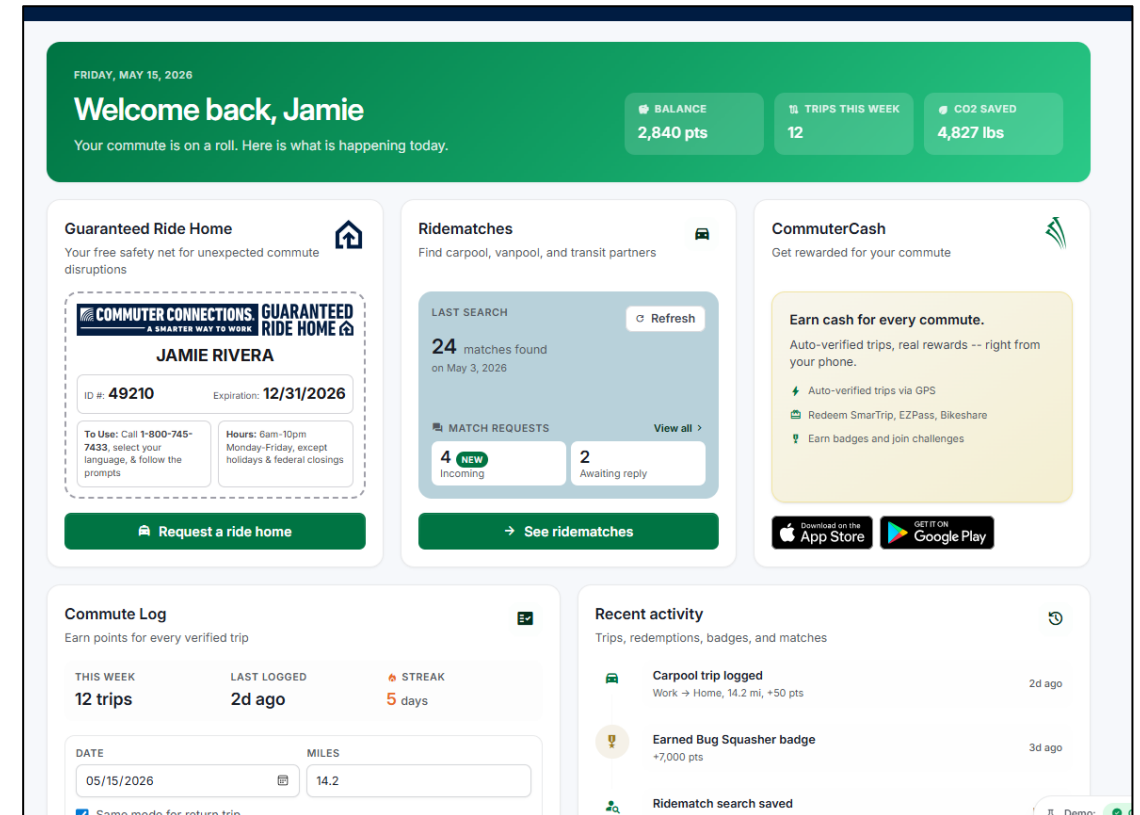
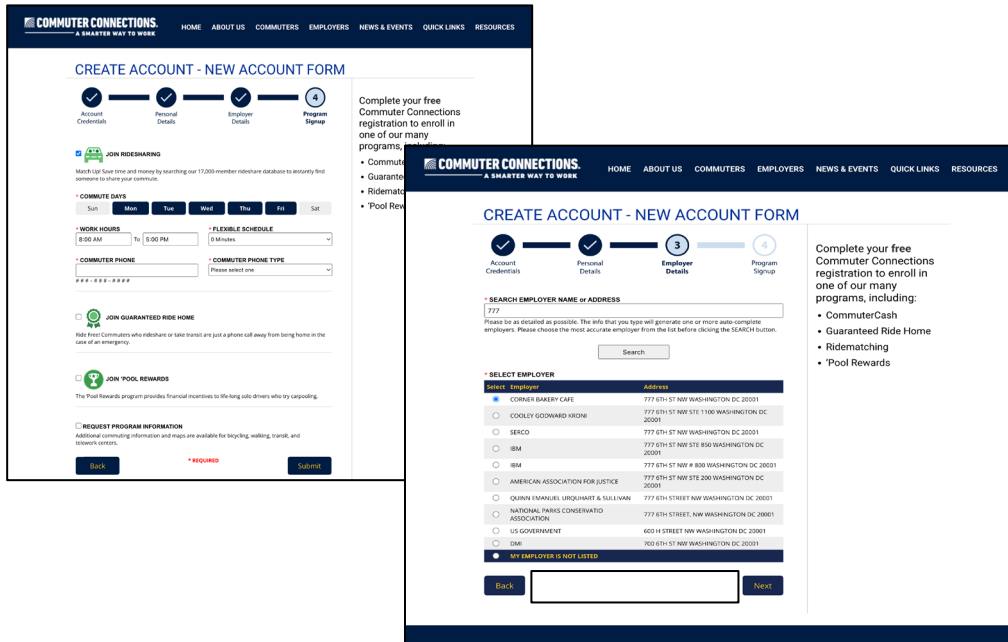


New Admin Features

Program Registration Overview and Details

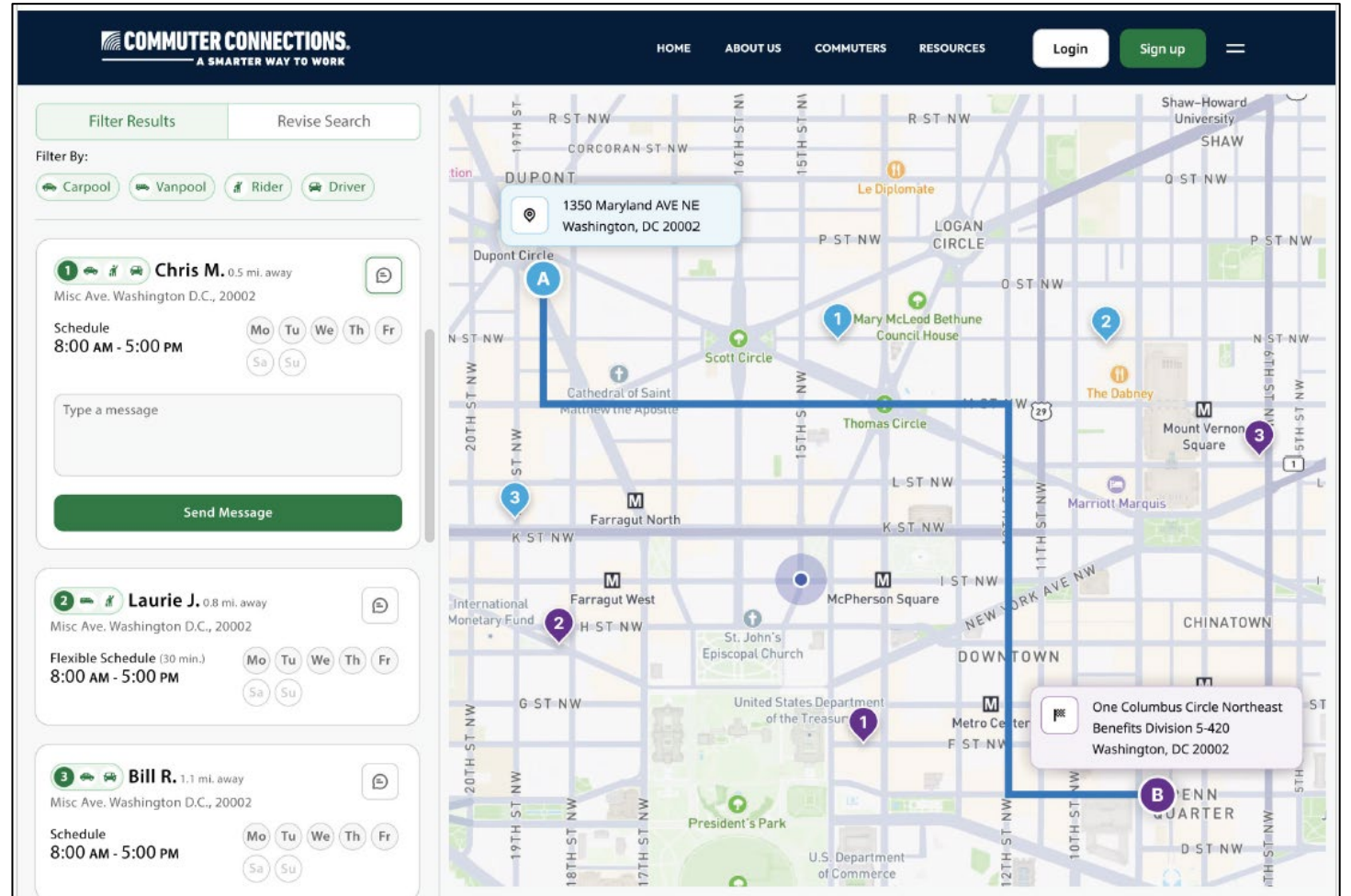
Commuter Accounts

- Create account process mirrors CommuterCash
- Brand new look when you log in!



Ridematch Searching

- Algorithm speed optimizations
- Search criteria
- Search results and filters
- Easily contact matches directly through system



Ridematch Searching

COMMUTER CONNECTIONS.
A SMARTER WAY TO WORK

HOME ABOUT US COMMUTERS RESOURCES Login Sign up

Filter Results Revise Search

Filter By:
Carpool Vanpool Rider Driver

1 Chris M. 0.5 mi. away
Misc Ave. Washington D.C., 20002
Schedule: 8:00 AM - 5:00 PM
Type a message
Send Message

2 Laurie J. 0.8 mi. away
Misc Ave. Washington D.C., 20002
Flexible Schedule (30 min.)
8:00 AM - 5:00 PM

3 Bill R. 1.1 mi. away
Misc Ave. Washington D.C., 20002
Schedule: 8:00 AM - 5:00 PM
Mo Tu We Th Fr
Sa Su

The Filter Results toggle lets the user filter results by Carpool/Vanpool and by Rider/Driver.

Clicking the dialogue button expands a message field and button, allowing the user to send a message to a match securely through the website.

The number on the ridematch card corresponds to the numbered pins on the map and are listed in order of closest proximity. Icons after the number indicate rider or driver and carpool or vanpool.

If applicable, a ridematch will display "Flexible Schedule" above their start/end time along with the amount of flexibility in minutes.

The ridematch's commute days are indicated by solid days of the week icons. Non-commute days are indicated by grayed-out icons.

One Columbus Circle Northeast
Benefits Division 5-420
Washington, DC 20002

Ridematch Searching - Admin

DASHBOARD > COMMUTERS > S K

SK 794248 Active YOR

[Personal Info](#) [Addresses](#) [Employer Info](#) [Commute Info](#) [Notes](#) [Emails](#)

CCRS Ridematch Active

REGISTRATION DATE: 03/26/2026 RENEWAL DATE: 03/25/2027

[Run a Match](#) [Edit Preferences](#)

Recent match history
Loading history...

Actions

[Update Email](#)

[Reset Password](#)

[Impersonate User](#)

PROGRAMS

- [CommuterCash](#) ● >
- [GRH](#) ● >
- [CCRS Ridematch](#) ● >**
- [CarpoolNow](#) ✖ >
- [CC Mobile](#) ✖ >
- [Vanpool](#) ✖ >
- [Carpool Bonus](#) ✖ >

Timeline

- May-June:
 - Complete Create Account process
 - Employer management
 - Commuter account management
 - Ridematching process finalized
 - Admin roles finalized
 - Beta test carpool Bonus
- June-July:
 - Local admin onboarding!
- July-December:
 - GRH full migration
 - Commuter message center
 - Revamp Commuter Connections mobile app
 - TDM 2.0 platform enhancements
 - CommuterCash enhancements
 - Close out legacy TDM system

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[commuterconnections.org](https://www.commuterconnections.org)

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