



MEMORANDUM

TO: TPB Technical Committee

FROM: Tom Harrington, TPB Multimodal Planning Program Director
Eric Randall, TPB Transportation Engineer

SUBJECT: DMVMoves – Regional Service Guidelines and Performance Measures

DATE: June 25, 2026

In January, the TPB passed Resolution R9-2026, endorsing the [DMVMoves Plan](#) and accepting the request urged upon it to act as the lead coordinator for implementation of the Plan, including overall plan progress reporting and working with the region's transportation agencies and transit operators to move forward on implementation of the DMVMoves Plan's Regional Integration Action Plan.

A specific recommendation of the DMVMoves Plan, which was accepted in the TPB Resolution, called for the TPB to adopt service guidelines for public transportation, which would provide a consistent framework for evaluating the type and level of transit service provided across the region.

TPB staff and staff of the Washington Metropolitan Area Transit Authority (WMATA) coordinated to reconvene a DMVMoves working group of local agency subject-matter experts in the field of Service Guidelines and Performance Monitoring. The working group met bi-weekly, starting in March, and has developed a set of guidelines for regional bus service, based on span of service (hours per day) and frequency of service across different land use activity tiers, with dense urban locations receiving high-frequency, all-day service and other locations receiving service appropriate to their context.

On June 11, the WMATA Board Safety and Operations Committee adopted new guidelines for rail and for bus service, the latter of which are consistent with the regional bus guidelines developed by the DMVMoves working group. These guidelines are now being proposed for adoption by the TPB.

In addition to service guidelines, the working group developed a set of performance measures, some ready now and some for future application, that can be used to evaluate the performance of public transportation service across the region. In addition, "Use" statements were drafted by the working group to ensure that performance measure information can be properly interpreted and used within appropriate context. The TPB will be briefed on the "Use" statements and on the proposed performance measures.