



# GRANTEE BEST PRACTICES FORUM

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## Connect with Fellow Grantees

Share materials and talk about your work.

Hear how 3 specific projects are successfully implementing:

- Financial/Compliance
- Stakeholder Engagement and Outreach
- Vehicles for Community Based Activities

Learn lessons from prior grantees.

**May 21, 2025 10a-12n**

**Metropolitan Washington Council of Governments**

**777 North Capitol Street, N.E.**

**Washington, DC 20002**

**RSVP: [thompson@mwkog.org](mailto:thompson@mwkog.org)**

**Please RSVP by Friday, May 16**



**Metropolitan Washington  
Council of Governments**

**Presenters:**

Trang-Khanh (TK) Tran graduated with a B.S degree in Management Information Systems (MIS) from Old Dominion University in 1999 and pursued an M.S degree in Human Services at Capella University in 2008. In 2004, Ms. Tran joined Boat People SOS, Inc. (BPSOS) as Director of Community Development Department where she led a team of 20 staff members to implement community workforce projects to assist refugees and immigrants. In 2008, she was promoted to Director of Program Management. She was promoted again in 2010 to Senior Director for Field Operations. Ms. Tran has extensive experience on issues relating to Vietnamese immigrants and refugees and worked closely with all Branch Managers to identify challenges and resources of the Vietnamese American community. In 2012 she was named Chief Operating Officer, and in this role, she strategically develops a sustainable plan for all branch offices across the nation.

For the past 15 years, by receiving the support from the Metropolitan Washington Council of Governments, BPSOS has helped at least 2,000 Vietnamese American seniors and disabled individuals with their transportation needs through RISE (Road to Independence through Savings and Education – Transportation) project in NOVA area.

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Judy Berman, Ph.D., is a professional in the non-profit sector with a passion for making the District of Columbia a better place to live and work for all. As Executive Director of Capitol Hill Village, she is focused on the policies, practices and services that allow all older adults to live life on their own terms, in their preferred communities, with dignity and purpose. Because widely available and accessible transportation options are essential to these outcomes, CHV, in partnership with the 12 other DC Villages, provided over 7300 volunteer rides last year, mostly for medical appointments, in addition to mobility counseling and related services. Judy is a 25-year resident of the northeast Capitol Hill neighborhood, a recent empty-nester, and a drummer with Batala Washington.

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Kinta Carter is the Director of Fleet Services for ECHO. He has been with the organization for 12 years, beginning as a Driver and then becoming the Director of Fleet Services in 2019. In this role he is responsible for the overall safety of ECHO participants and staff drivers, the maintenance and operation of the vehicles, and the administrative aspects of grants and DOT regulations. He is also a trained THEROPS trainer and trains all the drivers and support staff at ECHO in Therapeutic Options. This ensures all employees are adequately trained and ready to handle all daily situations that occur. He and his wife live in Herndon raising their two boys and in his limited free time, Kinta enjoys cooking on his smoker, fishing, and coaching football.

Since 1975, ECHO has been serving adults with disabilities through vocational training, community integration, and comprehensive disability employment. ECHO currently serves over 200 participants with Day Support, Group and Individual Supported employment and Transportation. The transportation department is the glue to ECHO's operation, allowing access for participants to get back and forth from their homes to ECHO's building and participating work sites.

**Confirmed Table Hosts:**

Agency	Project	Focus Areas
Pozez Jewish Community Center	Network for Volunteer Transportation in Northern Virginia (NV Rides)	<ul style="list-style-type: none"><li>- Software</li><li>- Ride-scheduling</li><li>- Partnerships</li><li>- Outreach</li></ul>
Arc of Northern Virginia	Growing Independence: Expanding the Reach of Mobility Options in the Washington Metropolitan Region	<ul style="list-style-type: none"><li>- Travel Training</li><li>- Technology</li><li>- Outreach</li><li>- Mobility Management</li></ul>
Jewish Council for the Aging (JCA)	The Network for Volunteer Driving of Greater Washington	<ul style="list-style-type: none"><li>- Volunteer Drivers</li><li>- Program Development</li><li>- Coordination</li><li>- Software</li><li>- Outreach</li></ul>
Capitol Hill Village	Passport to Independence: DC Villages' Ambassadors to Mobility	<ul style="list-style-type: none"><li>- Coordination</li><li>- Volunteer Drivers</li><li>- Partnerships</li><li>- Outreach</li><li>- Mobility Management</li></ul>

All current and former grantees are invited to host a table and/or bring materials to share. Please coordinate with Tyler Thompson prior to the event at [tthompson@mwkog.org](mailto:tthompson@mwkog.org) or (202) 962-3203.

***The TPB selection process for Enhanced Mobility funding is conducted on a competitive basis, and the grantees presenting at the forum will not be given any preference in the next solicitation and selection process***