goDMV Commuter Competition: Final Results

Review of Final Results and Potential Changes

James Davenport
TDM Outreach and Communications Coordinator

Employer Outreach Committee July 15, 2025



The 2025 goDMV Commuter Competition is Over!

Congratulations to the 2025 goDMV Commuter Competition Champions

- The World Bank Group
 - Luncheon Vouchers were provided
 - Possible hype event in September
- The American Public Transportation Association
 - June 17, 2025
- Loudoun County Government
 - June 26, 2025



The 2025 goDMV Commuter Competition is Over!





goDMV Commuter Competition – Monthly Team Statistics & Environmental Data

		Total															
		Vehicle	Total	Total			Total		Total								
		Miles	Pollution	Nox	Total PM	Total CO2	Fuel	Total Fuel	Commuter								
WORLD		Reduced	Reduced	Reduced	Reduced	Reduced	Gallons	Costs	Costs	Total	Total	Total	Total	Total	Total	Total	Total
BANK	Total Trips	(VMR)	(Tonnes)	(Grams)	(Grams)	(Grams)	Saved	Saved	Saved	Bike	Walk	Transit	Carpool	Vanpool	Telework	Multimodal	sov
March	1,598	13,421	4.53	903.12	123.05	4,041,807	563.29	\$1,445.71	\$7,104.73	249	123	969	91	1	41	117	7
April	1,350	10,070	3.66	1,508.52	115.81	3,654,787	559.50	\$1,725.33	\$6,444.94	218	172	842	23	0	8	83	4
May	1,561	15,143	5.50	2,271.04	174.35	5,502,201	842.32	\$2,597.45	\$9,702.72	212	163	1,009	50	0	24	102	1



How did we Do?

SURVEY SAID



How did we do?

- "I like the positive motivation to take sustainable trips it made me more excited to come into the office on those days to track my commute. I also was more motivated to take the bus instead of a rideshare to/from the train station so I could track it."
- "I really liked feeling part of a team effort and having my efforts of being a
 environmentally friendly commuter rewarded. This process was so much better and
 easier than the previous app which continually crashed on me and required too much
 overhead."
- "Since I wasn't expecting it, I really enjoyed receiving the competition kickoff prize and think that a surprise reward (like this was for me) can be energizing!"

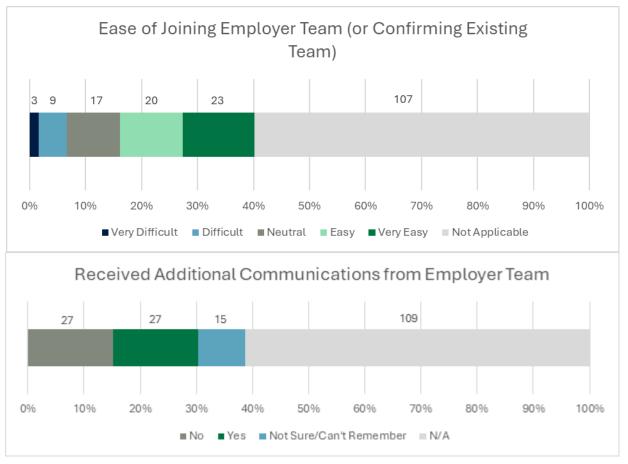


How did we do?

- "So easy to participate I didn't know I was participating. I might've tried for more prizes if I'd known!"
- "I didn't understand how to log trips outside of my normal commute. I gave up trying to log trips online that I didn't capture at the time I was traveling. Please make tutorial videos about those two things. And a video about how to get points when driving."
- "Share who won raffles/prizes, provide more prizes:) and make the app easier to use: (so many trips didn't count towards my log and there was no way to know if after review they actually counted."
- "Maybe reward the commuter bus service with highest participation."
- "I also think the employer prize should be based on trips tracked per total number of employees (an intensity metric) rather than total points per employer, because it favors large employers."

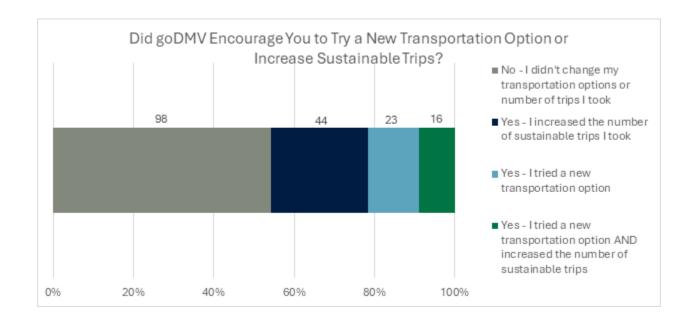


Ease of Joining and Additional Communication





Change of Mode & Number of Sustainable Trips





Where do we go from here?

Structure

- Ways to address employer size and/or preventing multiple-year winners
 - Normalizing (compare # of sustainable trip relative to # of employees)
 - Consider expanding leaderboards or prize categories
 - Emerging Employer creative way to engage
- Determine timing and length
 - Min: 6 weeks; Max: 3 months

Onboarding

- Begin encouraging employer participation at least three months prior to launch
- Voluntary opt-in for participation; encourage prior participants to re-register



Where do we go from here?

Communications

- Release video tutorials prior to the competition's launch
- Fine-tune information package for ETCs that describes responsibilities
- Describe the difference between goDMV vs. CommuterCash points
- Commend progress during competition

Tech Improvements

- Simplified registration and/or opt-in process
- Consolidated trip logging experience, including self-reporting in CommuterCash
- Fully develop ETC dashboard with participation and impact metrics



goDMV Work Group

- Help provide direction and feedback on the evolution of goDMV!
- Volunteer to join the work group
- Meets via web conference beginning October through the conclusion of the campaign
 - Determine competition structure
 - Recommend improvements / provide feedback on content
 - Coordinate outreach efforts
- Contact James Davenport, <u>jdavenport@mwcog.org</u>, to join



James Davenport

TDM Outreach and Communications Coordinator (202) 962-3330 jdavenport@mwcog.org

commuterconnections.org

Metropolitan Washington Council of Governments 777 North Capitol Street NE, Suite 300 Washington, DC 20002

