



Systemwide Accessibility Update

Accessibility Advisory Committee Meeting

April 6, 2026

1. Committee Update: Requests for Lived Experience Engagements

WMATA.com Accessibility Testing (Mid-April):

Seeking up to five (5) AAC volunteers to participate in facilitated human accessibility testing of the modernized WMATA.com website.

- Focus on key user journeys and real-world usability
- Participants who regularly use assistive technologies
- Mix of mobile and desktop users

Wayfinding Site Visits (Mid-May):

Seeking individuals who use wheelchairs to participate in upcoming wayfinding site visits to provide lived-experience feedback.

Future Engagement – Metrobus Riders:

Looking for AAC members who are primary Metrobus riders to participate in a future engagement focused on service accessibility



2. Equal Employment Opportunity: Title IV Demographic Reporting

Metro is required under Title IV to report demographic information—including race and ethnicity—for advisory committee members to the Federal Transit Administration (FTA) using U.S. Census Bureau categories.

- Participation involves a brief, anonymous survey
- Individual responses are not identifiable
- Information is reported only in aggregate
- Supports federal reporting and accurate representation of advisory committees

3. Restroom Program Update

- Metro intends to share restroom-related information with the public over the next 2–3 months.
- Ahead of public engagement, Metro will provide a briefing to the Accessibility Advisory Committee (AAC) and the Rider Advisory Council (RAC).
- Please note that timelines may need to be adjusted as coordination and readiness activities progress.
- No additional details are available to share at this time



4. MetroAccess Recertification and Reduced Card Feasibility Study- Status Update

- Recommendations have been received
- An internal meeting is scheduled mid-week to review findings
- A briefing to the AAC is tentatively planned for later this month, pending internal coordination

5. May – Building Safety Month: Accessibility & Codes Partnership

- Metro invited by the International Code Council to participate in an educational video for Building Safety Month (May)
- Focus on how ADA and building codes support safe, usable transit environments
- Technical code perspective provided by Marsha Mazz, United Spinal Association
- Opportunity to highlight system-wide accessibility features and continuous improvement efforts

