

Washington Metropolitan
Area Transit Authority

15 July 2025

WMATA's New Metrobus Network

Briefing for the Transportation Planning
Board Commuter Connections Employer
Outreach Committee

Reem Rayef, Government Relations Project Manager



Agenda

TPB Employer Outreach Committee








- I. The New Metrobus Network: What, Why, and How
- II. Spreading the Word About the New Network
- III. Q&A

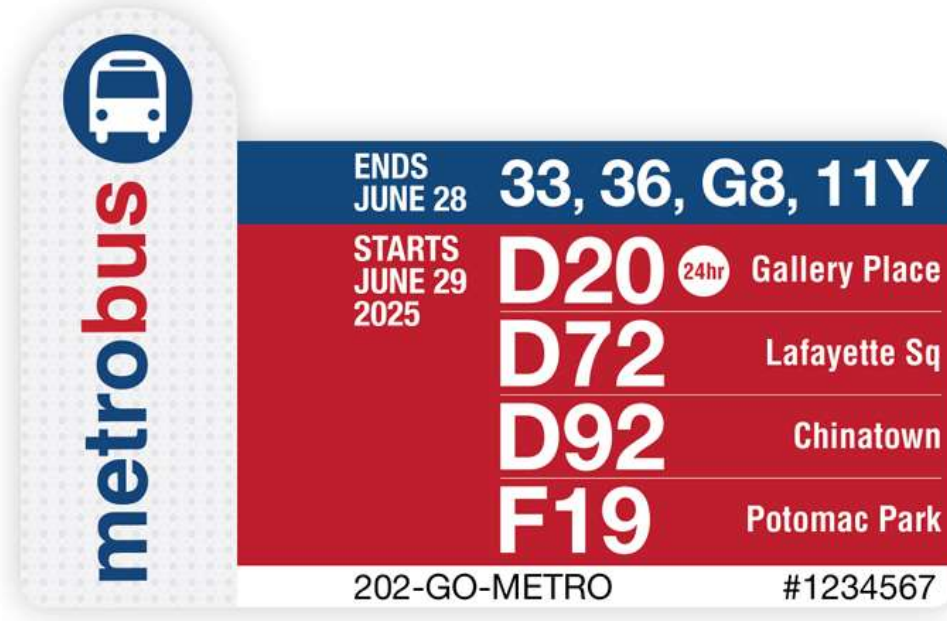
What Is the Better Bus Network Redesign?

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The 2025 Better Bus Network represents Metro's commitment to improving service and connections **using the resources we have today**. By changing bus routes and service times, this network better connects the region, increases access to better bus service, and makes the bus more convenient.

The network redesign **went into effect on Sunday, June 29th**.

-  First Network Redesign in 50 Years
-  Revenue Neutral
-  Better Connects the Region
-  Makes the Bus More Convenient to Use
-  Improves Service on Evenings & Weekends
-  Fills Service Gaps
-  Better Service for Our Customers Today



The New Network is More Effective Using the Same Resources

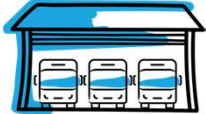
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7% more bus service for the same projected cost



3% fewer bus vehicle miles operated due to a substantial reduction in the amount of travel to and from bus routes



4% decrease in the peak bus vehicle requirement, resulting in a smaller, more efficient fleet



Average resident **gains access to at least 5% more key destinations** (e.g. hospitals, groceries, entertainment) within 60 minutes at all times during the day/week



Could attract nearly **13,000 more daily weekday trips**

Our Message to Customers: Your Route Changed on June 29

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All Metrobus routes changed on June 29. Yes, even yours!

With all this change, we have materials to help explain what the new network means for you, your family, and your community.

You do not need to learn every single change for the network to work for you.

All routes have new route names



Changes to bus routes

Changes to routes, hours of operation, and frequency



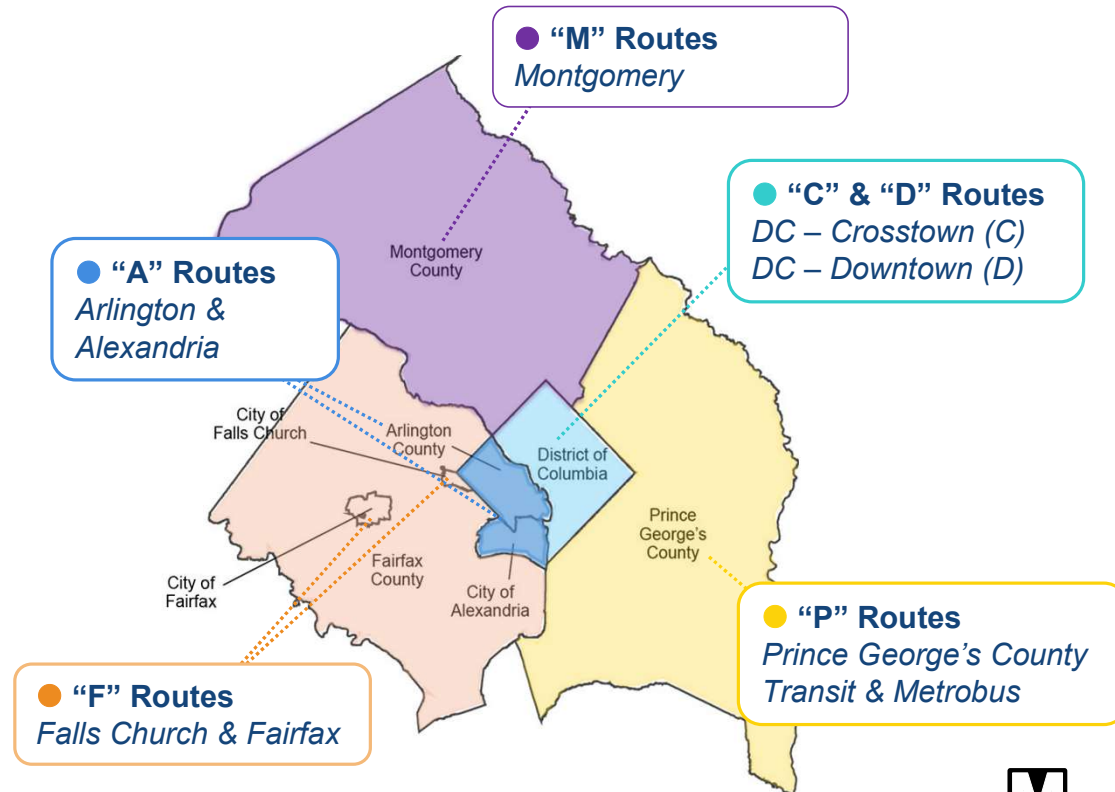
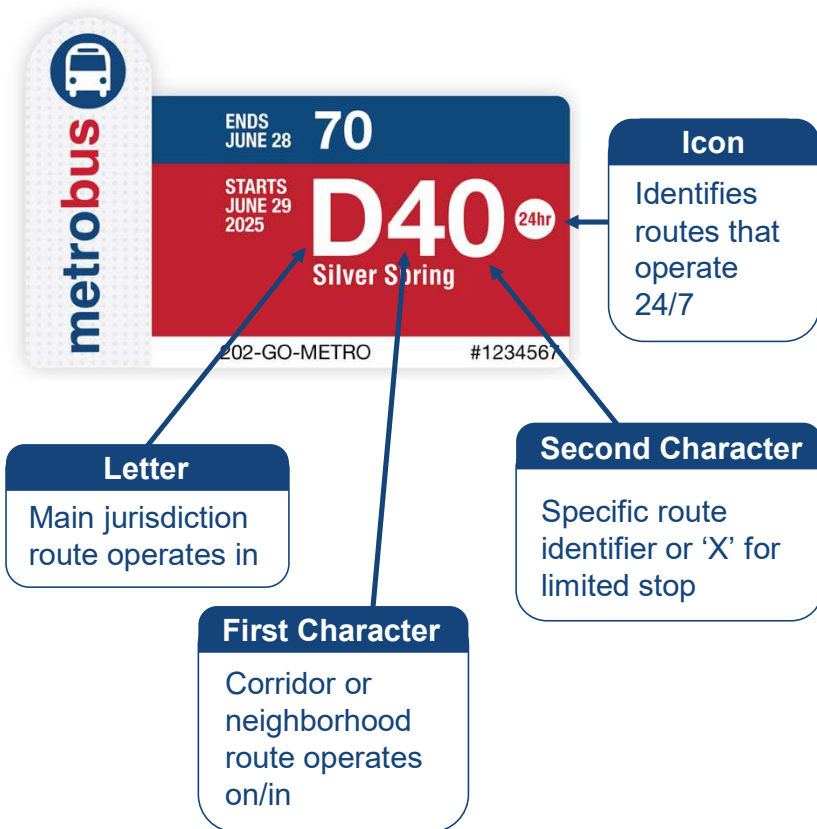
Changes to bus stops

Some stops will be added, eliminated, or moved



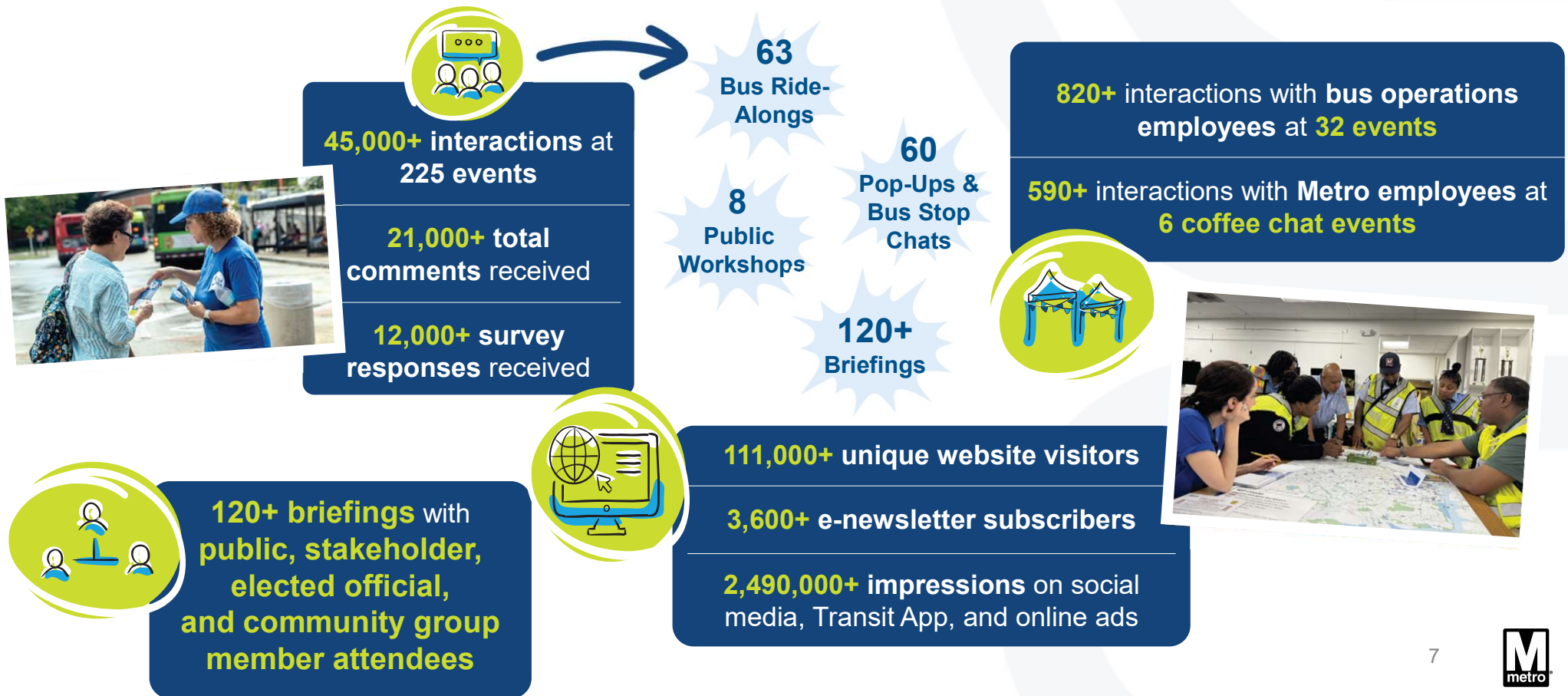
New Route Names & Signs Make the New Network Easier to Ride

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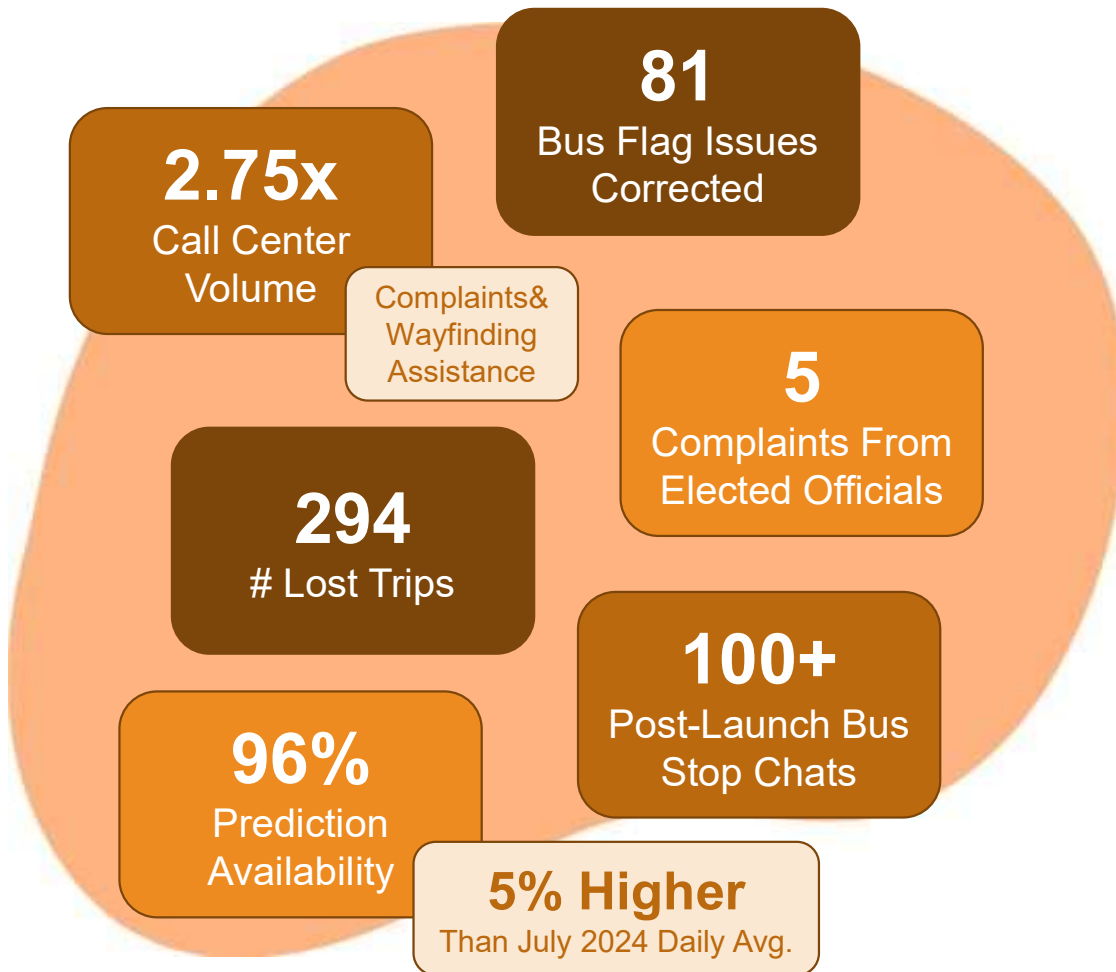
The Adopted Network Was Built on 2 Years of Planning & 23 Weeks of Engagement

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How It's Going: Two Weeks In

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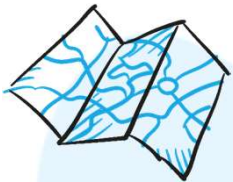


The new network launch was a success, and the challenges we are facing are expected.

Informational Materials on the New Network (2/2)

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Various tools are available now at wmata.com/BetterBus



Understand the Full Network
See the **Full Network Maps** for DC, MD & VA



"New Maps for Metro's Bus Network"



Learn the Facts
Review the **Project Fact Sheet** that outlines the new network and changes

Metro's 2025 Better Bus Network

WHAT'S CHANGING?

- Bus Route Names:** All of Metro's bus routes will have new names.
- Schedules and Routes:** Some of Metro's bus routes will not only change their routes but also their names. Bus routes will have improved frequencies.
- Bus Stops:** Most of Metro's bus stops will remain the same, but some will be added, and a small number will be removed to speed up service.

The goals of Metro's new bus network are to provide more frequent, convenient bus service, enhance access across the region, and make bus service easier to understand, all while using the resources we have today. The network was approved by Metro's Board of Directors in November 2023.

WHAT IS METRO DOING TO PREPARE?

- Customer and Community Engagement:** Metro is organizing help sessions and listening tours to help customers understand how their bus network is changing.
- Signage and Advertising:** Metro is updating its wayfinding signage and advertising on buses, Metro stations, and its fleet.
- Operations and Logistics:** Metro is updating its wayfinding signage and bus schedules, and is coordinating with its partners to update their wayfinding signage.

Socios de autobuses regionales

Estos cambios afectan al servicio de autobuses de Metro en toda la región. Metro está colaborando con otros proveedores para garantizar transiciones sin problemas entre los sistemas.

Todas las rutas del Metro en Washington, DC, Maryland y Virginia están cambiando.

- Para obtener información sobre cómo cambiarán los nombres de las rutas, visite la página www.wmata.com/betterbus/.
- En el condado de Montgomery, Maryland, consulte la página www.montgomeryplanninganddevelopment.com/transportation/betterbus/.
- En el condado de Prince George's, Virginia, consulte la página www.pgc.gov/transportation/betterbus/.

Agencia de Better Bus

Better Bus es la iniciativa de Metro para mejorar, modernizar y revitalizar el servicio de autobuses con el fin de brindar un mejor servicio a los residentes de la región a través de nuevas rutas y frecuencias, un servicio mejor y más rápido, así como mejor información y conectividad para los usuarios.

Construir una mejor red Better Bus

Desde que Metro inició el proyecto de red de rutas de la línea de Metro en el desarrollo de la nueva red de autobuses, se trata de un proceso de participación de una sola línea que incluye un alto nivel de participación pública. Metro recibió más de 25,000 comentarios de los usuarios. Estas comentarios se tuvieron muy en cuenta a la hora de desarrollar la nueva red de autobuses.

23 semanas en total de oportunidades de participación pública y comunitaria.

Más de 45,000 interacciones con usuarios y miembros de la comunidad.

wmata.com/betterbus

(English & Spanish)



Know the FAQs
Review the **Frequently Asked Questions** to learn more



View & Print your Timetables
Look up route **Timetables** with a new print friendly view

Metrobus Timetables and Schedules

Select a route to download a schedule or view it online. If you want a customized schedule, then please narrow your search to the stops that you use, and choose weekday, weekend, or holiday schedules.

For timetables on June 29, 2025 and beyond, enter a new route number. If you do not know your new route number, [click here](#) to use our new tool.

* a required field.

ROUTE*

Bus Route

wmata.com/timetables



Printed Materials Help Us Reach More Riders

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D30
D30 Route Map

Route Handout



Metro's 2025 Better Bus Network

Socios de autobuses regionales

Bus Routes are Changing

Fact Sheets: English & Spanish

Bus Routes are Changing

Take-Ones: English, Spanish, Korean, Chinese – Simplified, Chinese – Traditional, Amharic, Arabic, French, Somali, Vietnamese, Farsi-Dari, Russian, Portuguese, Filipino

Bus Routes are Changing
Yes, even yours!

Get Ready For The New Bus Network
All of Metro's bus routes will change on Sunday, June 29, 2025.

Plan Your Trip
Use our Trip Planner to explore your new travel options.

For more information about the new bus network, visit wmata.com/betterbus or call 202-GO-METRO.

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A-Frame Signs & Yard Signs



Metro is Meeting Riders Where They Are

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June 2025

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 10:00am - 1:00pm Pop-Up @ 809 Laundromat	2	3 11:00am - 1:00pm Senior Center Outreach @ Washington Seniors Wellness Center	4 11:00am - 1:00pm Senior Center Outreach @ Hattie Holmes Senior Wellness Center	5 11:00am - 1:00pm Senior Center Outreach @ Bernice Fonteneau Senior Wellness Center	6	7
8	9 7:00am - 11:00am Bus Stop Chats @ Various Locations 2:00pm - 6:00pm Bus Stop Chats @ Various Locations	10 7:00am - 11:00am Bus Stop Chats @ 18th St & Columbia Rd 2:00pm - 6:00pm Bus Stop Chats @ Various Locations	11 11:00am - 1:00pm Senior Center Outreach @ Saint	12 7:00am - 11:00am Bus Stop Chats @ Friendship	13 2:00pm - 6:00pm Bus Stop Chats @ Addison Rd	14 12:00pm - 5:00pm Bus Stop Chats @ Various
15 Father's Day	16 7:00am - 11:00am Bus Stop Chats @ Various Locations 2:00pm - 6:00pm Bus Stop Chats @ Various Locations	17 7:00am - 11:00am Bus Stop Chats @ Seven Corners Transit Center 11:00am - 1:00pm Senior Center Outreach @ Congress Heights Senior Wellness Center 2:00pm - 6:00pm Bus Stop Chats @ Various Locations	18	19	20	21
22 11:00am - 2:00pm Pop-Up @ SuperSuds Laundromat 11:00am - 7:00pm Pop-Up @ Giant Food BBQ Battle 12:00pm - 5:00pm Bus Stop Chats @ Various Locations	23 7:00am - 12:00pm Bus Stop Chats @ Capitol Heights Metro Station 1:00pm - 6:00pm Bus Stop Chats @ Various Locations	24 7:00am - 12:00pm Bus Stop Chats @ Various Locations 1:00pm - 6:00pm Bus Stop Chats @ Various Locations 4:00pm - 7:00pm Pop-Up @ Woody Ward Recreation Center	25 10:00am - 1:00pm Pop-Up @ Laundry World	26 7:00am - 11:00am Bus Stop Chats @ Various Locations 2:00pm - 6:00pm Bus Stop Chats @ Various Locations	27 7:00am - 11:00am Bus Stop Chats @ Various Locations 1:00pm - 3:00pm Pop-Up @ Fort Stanton Recreation Center 2:00pm - 6:00pm Bus Stop Chats @ Various Locations	28
29 7:00am - 12:00pm Bus Stop Chats @ Various Locations 12:00pm - 5:00pm Bus Stop Chats @ Various Locations 12:00pm - 3:00pm Pop-Up @ Speedy Laundromat	30 7:00am - 11:00am Bus Stop Chats @ Anacostia Metro Station 1:00pm - 6:00pm Bus Stop Chats @ Various Locations		31 3:00pm - 5:00pm Pop-Up @ Oxon Run Pool			

July 2025

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 7:00am - 11:00am Bus Stop Chats @ Various Locations 1:00pm - 6:00pm Bus Stop Chats @ Various Locations	2 7:00am - 11:00am Bus Stop Chats @ Various Locations 1:00pm - 6:00pm Bus Stop Chats @ Various Locations	3	4 Independence Day	5 7:00am - 12:00pm Bus Stop Chats @ Seven Corners Transit Center 8:00am - 12:00pm Pop-Up @ Cheverly Farmers Market 10:00am - 4:00pm Bus Stop Chats @ Various Anacostia Metro Station
		6 10:00am - 1:00pm Pop-Up @ Laundry World	7 7:00am - 11:00am Bus Stop Chats @ Various Locations 2:00pm - 6:00pm Bus Stop Chats @ Various Locations	8 7:00am - 11:00am Bus Stop Chats @ Various Locations 1:00pm - 3:00pm Pop-Up @ Fort Stanton Recreation Center 2:00pm - 6:00pm Bus Stop Chats @ Various Locations	9	10
		11 3:00pm - 5:00pm Pop-Up @ Oxon Run Pool	12	13	14	15
		16	17	18	19	20
		21	22	23	24	25
		26	27	28	29	30
		31				

Stay up to date at [wmata.com/betterbus](https://www.wmata.com/betterbus)

Metro Makes it Easy to Let Your Community Know About the New Network

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Communications Toolkit

Digital communications toolkit designed for partners to easily share information about the new network in newsletters and on social media

Newsletter Copy

Language to Drop Into Your Regular Newsletters

Metro's New Bus Network is Here! A faster, more reliable, and easier-to-use bus service has arrived in the region!

The launch of Metro's new bus network on June 29 marked the beginning of a new and exciting phase of bus transportation for DC, Maryland, and Virginia.

This new network was created with a focus on frequent, consistent bus service, enhanced access across the region, and making bus service easier to understand ...

Social Media Copy

Language for Your Facebook, Instagram, X, and BlueSky Posts

@wmata's new bus network is here! 🚌 🗺️ A major milestone in improving bus service for the region! Learn more, plan a trip, and explore resources: wmata.com/BetterBus

Talking Points

Language for Your Community Meetings

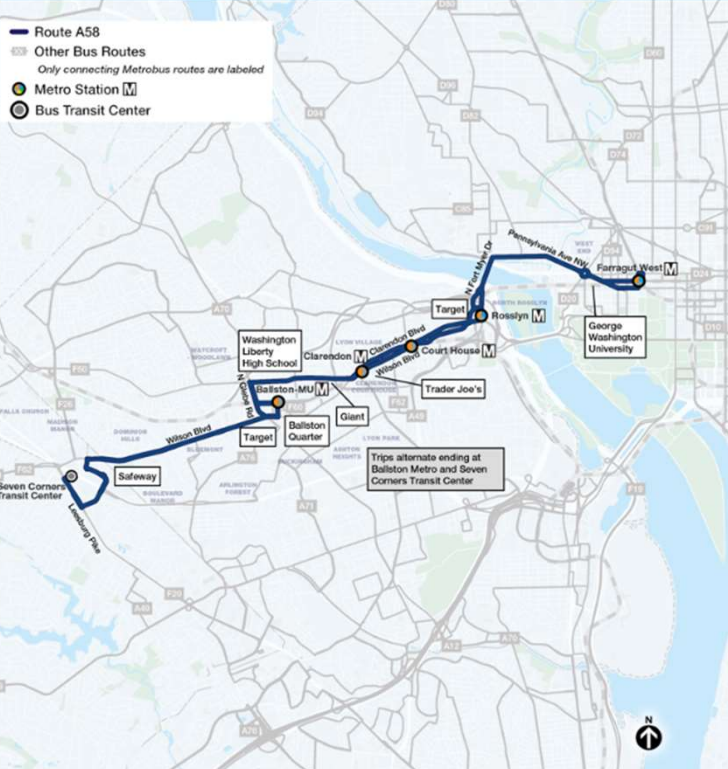
- **Once in a Lifetime Change:** Metro has launched its first complete bus network redesign in 50 years — the new system was shaped by community input and the most current travel data available ...
- **Better Bus, Better Service:** Many customers will enjoy faster, more frequent, and more reliable bus service with shorter wait times, and simplified schedules—all at the same \$2.25 base fare ...
- **New, Simpler Naming System:** New route names begin with letters indicating areas served. A for Arlington & Alexandria ...
- **Plan Your Trip:** Download the updated MetroPulse app ...

Highlight New Connections in the Region

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A58 Wilson Bl - Farragut Sq

Seven Corners/Ballston-Farragut Square
via Clarendon/Wilson Blvds, Clarendon, Court House, Rosslyn, and Georgetown



Compare to these old routes:
38B, 1A, 1B



P94: Suitland – National Harbor

Connects National Harbor to Suitland via Oxon Hill Park & Ride, Eastover, Southern Av, Wheeler Rd, the Shops at Iverson, and Silver Hill.

FREQ. SERVICE NETWORK

D74: Foggy Bottom – Brookland

Connects Rhode Island Avenue Metro to Foggy Bottom Metro and the Department of State via Brookland, Fort Totten, Georgia Avenue, Columbia Heights, and Dupont Circle.

M22: Bethesda – Olney

Connects Medstar Hospital in Olney to Bethesda Metro Station via Leisure World, Aspen Hill, Glenmont, Wheaton, and Kensington. New connections to Kensington, Connecticut Ave, and Bethesda.

A58: Wilson Blvd. – Farragut Sq.

Extends the 38B to Seven Corners Transit Center. Connects Seven Corners to Farragut Square via Washington Boulevard and Clarendon Boulevard/Wilson Boulevard.

FREQ. SERVICE NETWORK

Or Share Metro Content on the New Network

- Follow Metro and amplify our posts:
 - Twitter/X (@WMATA)
 - Facebook (Metro Forward)
 - BlueSky (@wmata.com)
 - Instagram (@metroforward)

Hey, Northern Virginia
Are you ready for your new bus

metrobus

ENDS JUNE 28 **38B, 4B**

STARTS JUNE 29 2025 **A58** Farragut Sq

F62 Rosslyn

202-GO-METRO STOP# 1234567

Keep an eye on the bus with letters you move to Virginia

Learn more at wmata.com

Maryland

M22 Bethesda-

MedStar Hospital-Bethesda via Leisure World, Asper...

- Route M22
- Other Bus Routes
- Only connecting Metrobus routes
- Metro Station
- Park & Ride

- Direct connection from Bethesda from Leisure World and Wheaton
- Reduces multiple transfers

Compare to these routes: L8, Y2, Y7, Y8

Metro Forward
@wmata

Our Better Bus Squad had a blast in Friendship Heights educating customers about the new bus network! Catch us tomorrow at Petworth Pride in the Park from 10 a.m. – 12 p.m. at Sherman Circle near Georgia Ave and at Taste of the DMV from 12 – 7 p.m. near Archives Station.

Councilmember Andrew Friedson and Marc Korman


wmata.com/betterbus

Priorities for the Weeks Ahead


TPB Employer Outreach Committee



Taking Down
Old Bus Flags



Correcting
Signage at
Transfer Areas
& Bus Bays



Back To
School
Outreach

Thank You

Reem Rayef, Government Relations Project Manager

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Easy Ways To Support the New Network **Today**

1

Get Smart on the New Network

wmata.com/betterbus

2

**Update Your Websites with
Updated Transit Access Information**

3

Use the Comms Toolkit

wmata.com/betterbuscomms