



Local governments working together for a better metropolitan region

MEETING NOTICE AND AGENDA

GRH AD-HOC GROUP

Tuesday, October 21, 2003  
 12:00 p.m. - 2:00 p.m.  
 First Floor, Meeting Room 2

Metropolitan Washington Council of Governments  
 777 North Capitol Street, N.E.  
 Washington DC 20002

Staff Contact: Christopher Arabia 202/962-3385

*Note: A light lunch will be served.  
 If you cannot attend this meeting, please call 202/962-3327*

- District of Columbia
- Bowie
- College Park
- Frederick County
- Gaithersburg
- Greenbelt
- Montgomery County
- Prince George's County
- Rockville
- Takoma Park
- Alexandria
- Arlington County
- Fairfax
- Fairfax County
- Falls Church
- Loudoun County
- Manassas
- Prince William County

<u>ITEM#</u>			<u>ACTION</u>
1.	Review of FY03 Operations	(15 min)	INFORMATION/ DISCUSSION
	Staff will give a briefing on the progress of the GRH program including, registration, applications, usage and costs as reported in the Commuter Connections FY03 Progress Report.		
2.	Daily Operations Review	(15 min)	INFORMATION/ DISCUSSION
	Staff and the daily operations contractor will discuss the current daily operations for administering the GRH program.		
3.	Review and Consideration of Changes to the Participation Guidelines	(30 min)	DISCUSSION
	The Group will review the current Guidelines. Any proposed changes to the Guidelines will be presented to the Commuter Connections Subcommittee for their approval.		
4.	Marketing	(15 min)	INFORMATION
	Staff will discuss the FY04 plans to promote the GRH program.		
5.	Customer Satisfaction Survey	(15 min)	INFORMATION
	Staff will present the results of the FY02 Customer Satisfaction Survey and the timeline for the FY03 survey results report.		