



2025 STATE OF PUBLIC TRANSPORTATION REPORT

Agency Profiles

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TPB Regional Public Transportation Subcommittee
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Goals Today

- Describe how agency profiles have evolved over the publication of the State of Public Transportation (SOPT) report
- Present updated mock-ups of an agency profile for the 2025 SOPT for member feedback
- Preview how performance metrics may be displayed in the network summary section of the SOPT
- Update members on the status of SOPT Questionnaires and FY25 Ridership Data files



Purpose of the SOPT Agency Profiles

- Provide a high-level summary of each transit agency's activities and performance in the applicable calendar and fiscal year.
- Includes basic facts regarding each agency's operations and assets.
- Opportunity for each agency to feature particular events, accomplishments, activities, etc. that stand out.
- Unlike necessarily with other sections, every agency will have content and representation here.



Past Agency Profiles

ART ARLINGTON TRANSIT
https://www.arlingtontransit.com

OVERVIEW
ART - Arlington Transit operates within Arlington County, Virginia, supplementing Metrobus with cross-county routes as well as neighborhood connections to Metrorail. Most of ART's state-of-the-art buses operate on clean-burning natural gas; all have climate control to keep riders comfortable and dependable schedules.

RECENT ACCOMPLISHMENTS

- Washington Boulevard bus stop improvements.
- Addition of ART route 72 providing service from North Arlington to Ballston and Shirlington.

SYSTEM CHARACTERISTICS
Vehicle Fleet: 51 Buses, 17 Routes, 1 Maintenance Facility

Service Type: Fixed Route

PROVIDER DATA

Annual Operating Costs

NTD FY 2017

Annual Ridership

NTD FY 2017

SOURCES OF FUNDING
In FY 2017, ART operating revenues came from the following sources:
Fares 26.2%, Local Funding 49.9%, State Funding 23.9%

ART
arlington transit

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2018

ART ARLINGTON TRANSIT
www.arlingtontransit.com

Overview
Arlington Transit (ART) operates within Arlington County, Virginia, supplementing Metrobus with cross-county routes and neighborhood connections to Metrorail and VRE. ART improves the quality of life in the region by moving and connecting people while reducing traffic congestion and pollution. All ART buses operate on clean-burning natural gas (CNG) and are fully ADA accessible.

Recent Accomplishments

- In FY21, ART began the design of numerous projects, including: a new bus Operations and Maintenance Facility; an expansion of the East Falls Church Metro bus bays; an extension of Metroway to Pentagon City; new transit stations on Columbia Pike; and new Metro station entrances at Ballston and Crystal City.
- ART began the construction of a second elevator at Pentagon City Metro as well as improvements and reconfiguration of the multimodal facility at the Ballston Metro plaza.
- ART began improvements to real-time bus tracking; a pilot program for free Arlington Public Schools student fares; and a partnership with the county Department of Human Services for a pilot program to provide SNAP- and TANF-eligible families with \$150 value farecards.

Provider Data

ART

FY20 Revenue Sources

Directly Generated	Local Government	State Government	Federal Government
11%	15%	69%	5%

Source: National Transit Database: FY19-20

ART
arlington transit

System Characteristics

- Service Type: Fixed-route bus
- Vehicle Fleet: 78 buses
- Routes: 16
- Maintenance Facilities: 2

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2021

ART ARLINGTON TRANSIT
https://www.arlingtontransit.com

System Snapshot

- Service: FR
- Fleet: 78
- Stops: 1,004
- Routes: 19
- Depots: 2

Arlington Transit - ART
https://www.arlingtontransit.com

Overview
Arlington Transit (ART) operates within Arlington County, Virginia, supplementing Metrobus with cross-county routes and neighborhood connections to Metrorail and VRE. ART improves the quality of life in the region by moving and connecting people while reducing traffic congestion and pollution. All ART buses operate on clean-burning natural gas (CNG) and are fully ADA accessible.

Recent Accomplishments

- Partnered with the Arlington County Department of Human Services to pilot a prepaid bus fare program for eligible recipients (7,200 households) of TANF and SNAP benefits.
- Began developing the ART Transit Strategic Plan, outlining the agency's goals and objectives.
- Ridership increased approximately seventeen percent between Sept. 2021 and Sept. 2022.

Provider Data

Source: National Transit Database FY17-21

ART Arlington Transit (www.arlingtontransit.com)

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2022-present



Why Redesign Agency Profiles? More Data!

Existing Data in Profiles

Active Fleet, Total Routes and Stops Serviced, Total Facilities
Ridership (UPT)
Fare Revenue
Operating Expenses
Agency Revenue Sources and Regional Funding Distribution

Proposed Performance Measures to Include in Profiles/SOPT

Passenger Miles Traveled (PMT)
Passengers per Vehicle Revenue Hour
Passengers per Vehicle Revenue Mile
Operating Cost per VRH
Operating Cost per VRM
Operating Cost per Passenger
Total Vehicle Revenue Miles (VRM)
Total Vehicle Revenue Hours (VRH)



Potential Future Agency Profile Templates



Arlington Transit (ART)
<https://www.arlingtontransit.com>



Established 1998
 Service Area - 26 Sq. Miles

Overview

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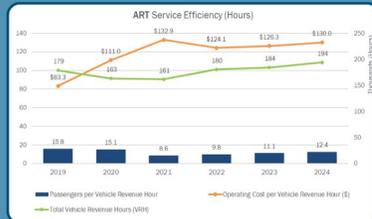
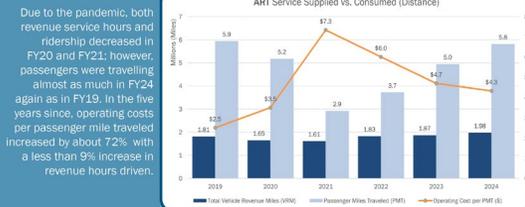


Agency Activities in CY24

- Received 15 new 35 foot CNG buses from Gillig. These were meant to replace smaller, older buses and serve as operational comparables with battery-electric buses expected to arrive in 2025.
- Completed construction of a new operations and maintenance facility in Arlington's Green Valley neighborhood in December 2024 that was built to help consolidate agency assets and facilitate fleet electrification.
- Consolidated three routes into one new route (ART 56) with service between Old Glebe Road and the Rosslyn Metro station.



ART Performance Statistics and Metrics (thru FY24)



Option #1



OVERVIEW

Arlington Transit (ART) operates within Arlington County, Virginia, supplementing Metrobus with cross-county routes and neighborhood connections to Metrorail and VRE. ART improves the quality of life in the region by moving and connecting people while reducing traffic congestion and pollution. All ART buses operate on clean-burning natural gas (CNG) and are fully ADA accessible.

SYSTEM SNAPSHOT



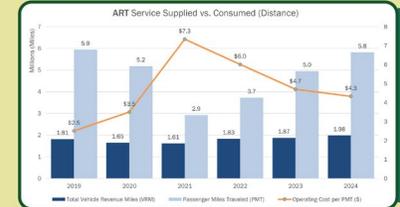
CY24 AGENCY ACTIVITIES

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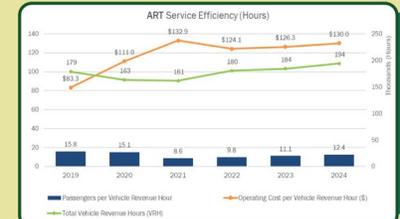


ARLINGTON TRANSIT | [HTTPS://WWW.ARLINGTONTRANSIT.ORG](https://www.arlingtontransit.org)

ART PERFORMANCE STATISTICS AND METRICS (THRU FY24)



Due to the COVID-19 pandemic, both revenue service hours and ridership decreased in FY20 and FY21; however, passengers were travelling almost as much in FY24 again as in FY19. In the five years since, operating costs per passenger mile traveled increased by about 72% with a less than 9% increase in revenue hours driven.



Option #2



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Potential Future Agency Profile Templates



Arlington Transit - ART
<https://www.arlingtontransit.com>

Overview

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Recent Activities and Accomplishments

Received 15 new 35 foot CNG buses from Gillig. These were meant to replace smaller, older buses and serve as operational comparables with battery-electric buses expected to arrive in 2025.

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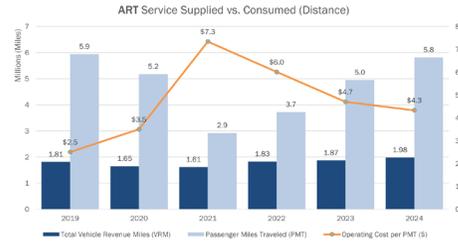
Provider Data



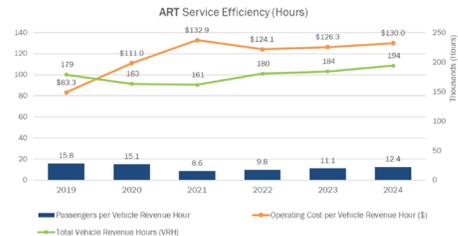
Source: National Transit Database FY 19-23



ART Performance Statistics and Metrics (thru FY24)



Due to the COVID-19 pandemic, both revenue service hours and ridership decreased in FY20 and FY21; however, passengers were travelling almost as much in FY24 again as in FY19. In the five years since, operating costs per passenger mile traveled increased by about 72% with a less than 9% increase in revenue hours driven.



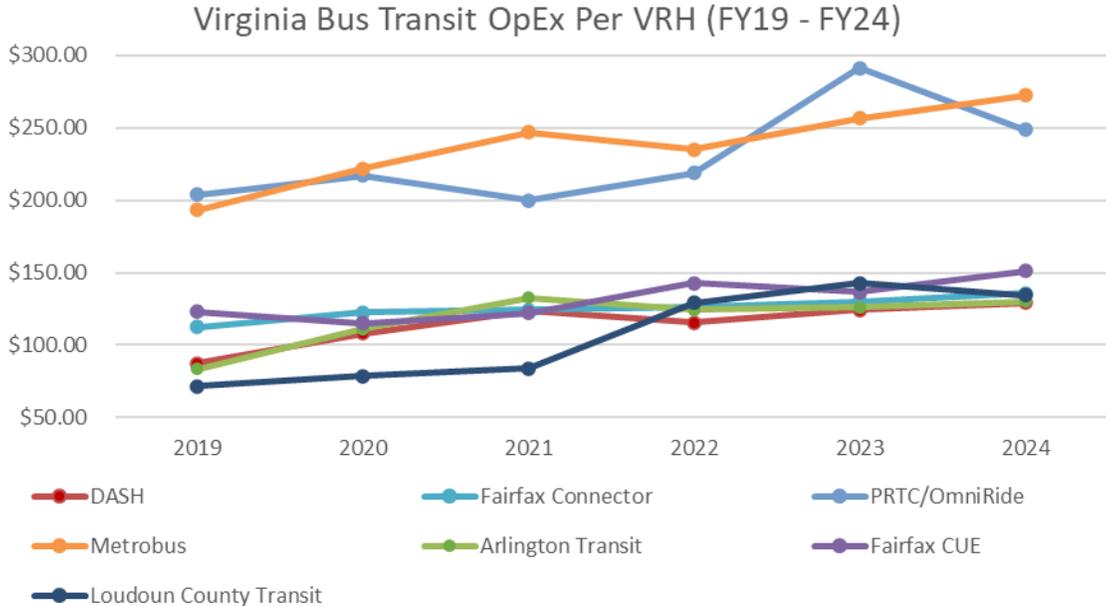
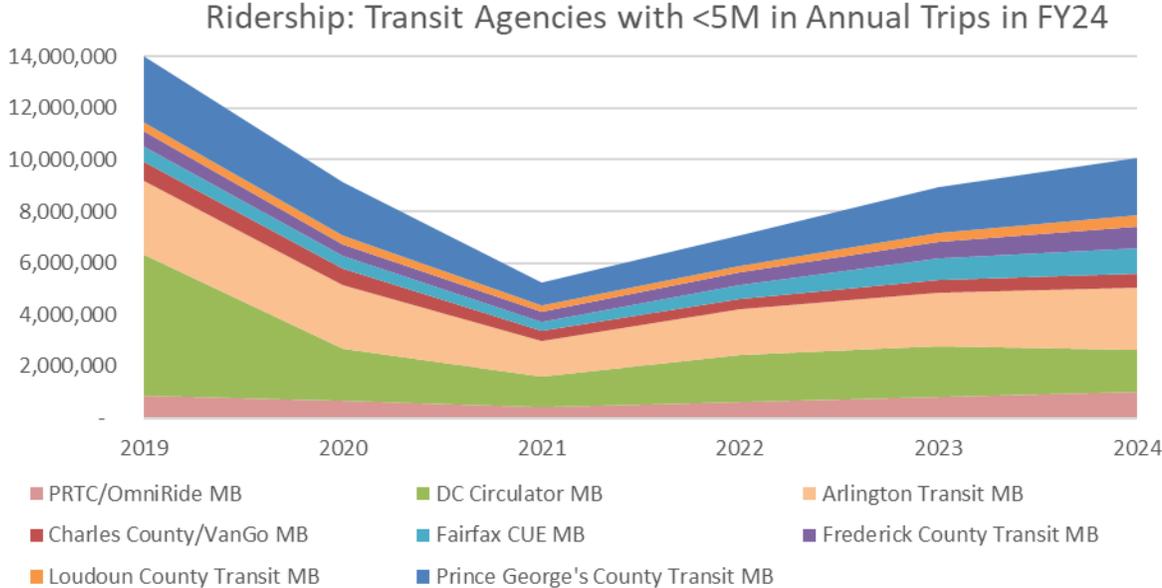
Option #3



Regional Network Performance Reporting (Proposed for Network Summary Section)

Aggregated Annual Ridership, by Agency Size

Local Operator Performance, by Agency State (or Size)



Next Steps

- Please complete the SOPT Questionnaire and FY25 Ridership Data Request this week via!
 - Will require 100% response from members for proposed changes to be effectively included.
- FY24 data is being collected from the NTD. With your FY25 data, that means this report's tables will include two years' worth of new data and be the most timely edition yet.
- TPB Staff will complete profiles for each agency using information gathered from the SOPT Questionnaires and open-source research.
- A full draft of the report will be presented in late May for member review and feedback before publication in Summer 2026.



National Capital Region Transportation Planning Board

2024 State of Public Transportation Report (SOPT) Questionnaire

1. Agency Contact - Full Name



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