

COMMUTER CONNECTIONS SUBCOMMITTEE
DRAFT MEETING HIGHLIGHTS
May 19, 2026

The [meeting recording](#) is available to rostered committee members. Contact the Subcommittee's Staff Lead, Dan Sheehan (dsheehan@mwkog.org), for the password to view the meeting recording.

1. INTRODUCTIONS

The meeting was brought to order by the Subcommittee Chair, Wendy Klancher, Arlington County. Chair Klancher asked new attendees participating in the Webex and in-person attendees to introduce themselves.

2. MARCH 17, 2026 MEETING HIGHLIGHTS

Highlights of the prior subcommittee meeting were displayed for members to review. Chair Klancher requested a motion to approve the minutes of the previous Commuter Connections Subcommittee meeting. Terri Lamb, DATA, made a motion to approve the meeting highlights; Branda Nguyen, MCDOT, seconded the motion. The highlights were approved.

3. 2025 GUARANTEED RIDE HOME (GRH) PARTICIPANT SURVEY REPORT

Dan Sheehan, TPB staff, presented the final version of the 2025 GRH Participant Survey to the subcommittee and reviewed notable findings from the report. The report was previously presented to the Subcommittee on March 17, 2026 whereupon a comment period was established through March 31, 2026. There were no comments received on the report; as such, the report was largely unmodified.

Chair Klancher requested a motion to endorse the 2025 GRH Participant Survey Report for release. Katy Lang, DDOT, made a motion to endorse the report for release; Janiece Timmons, WMATA, seconded the motion. The report will be posted to the Commuter Connections website.

4. 2025 BIKE TO WORK DAY (BTWD) EVENT SURVEY REPORT

Dan Sheehan, TPB staff, presented the final version of the 2025 BTWD Event Survey Report to the subcommittee and reviewed notable findings from the report. The report was previously presented to the Subcommittee on March 17, 2026 whereupon a comment period was established through March 31, 2026. One comment was received regarding the formatting of a particular table; as such, the report's substantive content was largely unmodified.

Chair Klancher requested a motion to endorse the 2025 BTWD Event Report for release. George Clark, TCCSMD, made a motion to endorse the report for release; Griffin Frank, NVTA, seconded the motion. The report will be posted to the Commuter Connections website.

5. PROPOSED CHANGES TO GRH PARTICIPATION GUIDELINES

Dan Sheehan, TPB staff, discussed proposed changes to the Guaranteed Ride Home (GRH) participation guidelines. Staff drafted new guidelines in conjunction with the State TDM Workgroup following a research effort on GRH peer programs across the country. The updated guidelines are part of a comprehensive GRH Modernization project, informed largely by the GRH peer program research.

A notable proposed change includes reducing the total number of trips eligible per participant from six to four per year, while also creating a new stipulation that up to two trips could be provided per month. The justification behind this proposed change is to limit potential for fraud or program misuse. In FY25, less than 30 registrants (of 4,000+) took more than 4 trips, indicating this change should not have an adverse effect on program participants but will instead provide an additional safeguard for if/when the program starts permitting self-scheduling of trips. Some members expressed concern about marketing challenges in reducing the number of trips from six to four. There were no comments related to the proposed two-trip-per-month stipulation.

The updated guidelines expand trip eligibility to include carpool/vanpool disruptions and bicycle breakdowns; while maintaining the program is not intended for roadside service but pickup only at workplace locations. This would permit authorizing rides in instances where vehicles or bicycles may not be able to leave a workplace due to mechanical issues. The subcommittee was advised to be clear about what qualifies as a carpool/vanpool disruption to safeguard against abuse, such as vanpool passengers simply being released early from work.

The subcommittee asked why events such as weather emergencies are not eligible for the program. Staff responded that the sheer volume of potential rides provided due to major weather emergencies and transit disruptions could overwhelm the program.

The subcommittee suggested providing many months of advance notice before implementing any changes to the guidelines, such as between September and February. Staff concurred and noted the changes would be endorsed at the July subcommittee meeting, but not implemented until September at the earliest.

Subcommittee members were invited to provide written comment on the proposed updates to docomments@mwkog.org through June 2, 2026. An updated version of the guidelines will be presented to the subcommittee at the July 21 meeting for endorsement.

6. 2025 STATE OF THE COMMUTE JURISDICTIONAL DATA REVIEW

Dan Sheehan, TPB staff, shared that all local jurisdictions had received the 2025 State of the Commute data set for their specific jurisdiction, along with a user guide. Chair Klancher detailed how Arlington County consults with an evaluation team to draw county-specific inferences from the data, including longitudinal analysis over several survey years, and compares county trends to the region. Mr. Sheehan advised that in-house analysts could also potentially evaluate the data.

7. FY2026 Q3 CCWP PROGRESS REPORT AND BUDGET REPORT

Dan Sheehan, TPB staff, highlighted notable activities and metrics within the Q3 Commuter Connections Work Program (CCWP) Progress Report. The overall interest in Commuter Connections spiked again during the quarter, likely due to the goDMV, carpool, and GRH marketing campaigns, along with the drastic increase in gas prices. The 2025 State of the Commute report was released in January. The software development team made significant progress on the Commuter Connections TDM2.0 System, while staff progressed towards selecting a new vendor for the Commuter Connections Employer Outreach Regional Database. The budget report showed on-target expenditures for many of the program's activities.

8. STAFF UPDATES

A. New Employer Outreach CRM. Commuter Connections has selected OneCommute as the new platform for the Regional Employer Outreach Database. A transition plan is forthcoming and will be communicated to the Employer Outreach Committee.

B. Bike to Work Day Recap. Bike to Work Day occurred this past Friday, May 15. Registrations clocked in at 12,869, a modest gain from last year's event (12,777). Staff thanks the stakeholders and sponsors who helped organize and facilitate the event. Staff will next reach out to pit stop managers to receive recaps, which will be compiled into an event report.

C. 2026 Employer Awards Reminder. The Employer Awards luncheon will occur on June 30th at the National Press Club. An invitation will be sent next week.

D. goDMV Commuter Competition Recap. The competition concluded Friday, May 15. 37 employers participated in the competition. World Bank Group and Inova Health System were the large employer winners; and Destination DC, Association of Zoos and Aquariums, and Northern Virginia Transportation Commission were the small employer winners. Over 1,800 individuals participated in the competition. A post-event survey will provide additional detail surrounding the campaign.

E. Commuter Connections Dashboard. Commuter Connections network members were provided links to access the Commuter Connections Dashboard (CCDB), a new product that presents data and information related to commuter participation in the Commuter Connections program. The Ridematching Committee, who meets immediately following this subcommittee meeting, will be provided with a comprehensive overview on how to access and use the dashboard to complete grant reports, follow-ups, and evaluation tasks.

F. TDM 2.0 Teaser. The Commuter Connections TDM System is nearing the final stages of a complete re-build. The new platform will be showcased at the Ridematching Committee meeting, immediately following this subcommittee meeting.

9. OTHER BUSINESS

There was no major discussion during this item.

10. ADJOURN

The next meeting of the Commuter Connections Subcommittee will be held on July 21, 2026, from 10:00 a.m. to 12:00 p.m.