

# COMMUTER CONNECTIONS WORK PROGRAM QUARTERLY PROGRESS REPORT

Q3 FY2026

January - March 2026



## **COMMUTER CONNECTIONS WORK PROGRAM QUARTERLY PROGRESS REPORT**

Prepared by TPB staff for the Commuter Connections Subcommittee

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# PROGRAM ELEMENT PROGRESS SUMMARIES

## I. Commuter Program Operations

### A. PROGRAM ADMINISTRATION AND TECHNICAL ASSISTANCE

Commuter Connections supports network members by providing routine database reports to local ridematching coordinators. These reports include the End User Report, Suspicious App-code Report, and purge reports. Local coordinators use these reports to target follow-ups based on account information provided by end-users.<sup>1</sup> Technical assistance was provided to several network members ranging on topics from comprehensive TDM System trainings to more specific best practice guidance.

The FY2027 Commuter Connections Work Program (CCWP) was endorsed by the State TDM Workgroup, Commuter Connections Subcommittee, and Transportation Planning Board; the CCWP was published on the CommuterConnections.org website. Final reports for the ATCMTD and EMI were accepted by the USDOT.

### B. COMMUTER SUPPORT

Customer service remained consistent across all months via phone and email in English and Spanish. **New account registrations totaled 3,344 for the quarter** (535 in January, 649 in February, 2,160 in March). The Ridematching program shrunk slightly to **15,507 active commuters**. This represents a quarterly net loss of 488 commuters and a **year-over-year increase of 386**. Additional data, including follow-up and matchlist distribution data, along with a summary of new and renewed Ridematching Program commuter applications is shown on the following page as Table 1.

### C. INFORMATION SYSTEM MAINTENANCE AND ENHANCEMENTS

The Commuter Connections TDM System (“TDM System”) requires regular monitoring and maintenance to provide service for commuters and network members alike. To meet these requirements, staff provided database management provisions by working to ensure Amazon Web Services (AWS) server and Postgres database stability so that all parties could have stable access to the system.

Commuter Connections held **11 development meetings** with the TDM Software Development contractor across the quarter, focusing on CommuterCash, TDM2, moving the software to a new AWS architecture, and the carpool bonus. One notable technological enhancement is **in-app account creation within CommuterCash**. Commuter Connections software was also moved to a new Amazon Web Services architecture to accommodate the many upgrades to TDM2 and CommuterCash scheduled for the coming months.

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<sup>1</sup> While most jurisdictions/network members have local rideshare coordinators that provide ridematching services to commuters, staff provide direct services to commuters originating from the District of Columbia, Arlington County, and rural jurisdictions outside the purview of network members.

**Table 1: Commuter Connections Ridematching Program Activity Summary, Q3 FY26**

	New Apps	Re-Apps	Follow Ups	Matchlists
ALEXANDRIA	5	2	55	39
ARLINGTON (COG)	25	6	141	98
ANNE ARUNDEL	29	7	50	139
BALTIMORE CITY	87	6	151	204
BMC	22	5	36	120
COG	301	14	536	1,035
DOD/WHS	1	0	0	2
DISTRICT OF COLUMBIA	57	14	336	195
FDA	3	172	34	38
FAIRFAX COUNTY	95	26	304	621
FREDERICK	11	16	59	95
GWRIDECONNECT	71	257	414	336
HARFORD	5	2	9	22
HOWARD	23	2	112	271
LOUDOUN	51	14	218	265
MTA	6	4	24	43
MONTGOMERY COUNTY				
Bethesda Transportation Solutions	2	7	15	0
Countywide	46	5	178	215
Friendship Heights/Rockville	0	0	0	0
North Bethesda TMD	12	171	161	195
Shady Grove	0	0	0	0
Silver Spring	4	1	11	5
NIH	0	0	1	2
NORTHERN SHENANDOAH	16	4	24	60
PRINCE GEORGE'S	17	9	101	107
PRTC	55	13	143	483
RAPPAHANNOCK-RAPIDAN	7	2	31	62
TRI - COUNTY	32	392	454	482
<b>TOTAL INPUT</b>	<b>983</b>	<b>1,151</b>	<b>3,598</b>	<b>5,138</b>

**Definitions**

New Apps: Number of new registrants who applied for the Ridematching program during the quarter.

Re-Apps: Number of commuters who have been associated with the Ridematching program in the past but chose to renew their accounts during the quarter. Re-apps are commuters who typically are still looking for carpool partners.

Follow Ups: Number of occurrences a local Rideshare Coordinator interacted with commuter records in the system. This could have been changing app form codes, running a matchlist, noting a phone call/email, etc.

Matchlists: Number of matchlists generated, both by commuters directly and by Ridematching Coordinators.

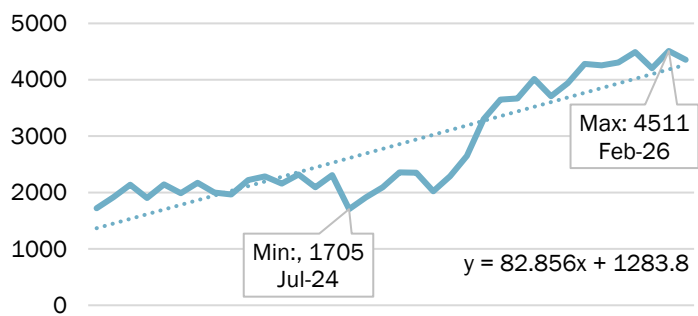
## D. REGIONAL GUARANTEED RIDE HOME (GRH) PROGRAM

The Regional Guaranteed Ride Home (GRH) program provides a ride to commuters experiencing a family emergency, illness, or unexpected overtime who use SOV-alternatives. The program is open to commuters who work in the Washington, DC metropolitan planning area. TPB staff routinely review program applications for registration or renewal/re-registration. Commuter account records are updated as needed to reflect accurate commuter information. An activity summary of new and re-registered commuter accounts is shown below in Table 2. Enrollment data and trends are shown in Figure 1. **Total enrollments at the end of the quarter are 4,356.** Digital GRH ID cards are generated in commuters' accounts and updated with 1-year expiration dates after commuters register or renew.

**Table 2: GRH Activity Summary**

	New Registrants	Annual Renewals
January	99	131
February	104	223
March	156	154
<b>TOTAL:</b>	<b>359</b>	<b>369</b>

**Figure 1: GRH Enrollment, 3-year Trend**



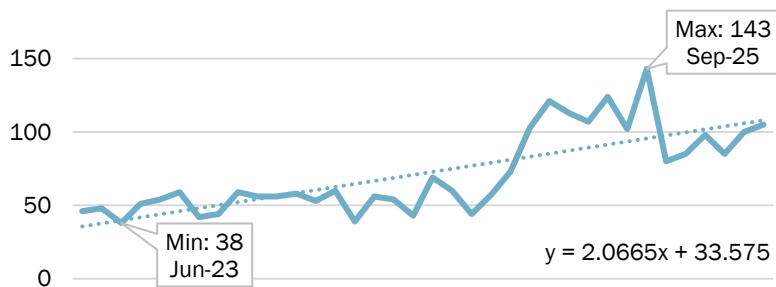
The GRH Operations Contractor, WeDriveU, dispatched taxis, Ubers, and rental car trips to eligible program participants who requested one (or more) of their six available trips per calendar year. Trip data is shown below in Table 3 and Figure 2. WeDriveU coordinates directly with TPB staff on occasions where the trip approval process becomes complex. Following each trip, participants are invited to complete a Customer Satisfaction survey. Responses are analyzed by TPB staff to help optimize the program.

Administrative work on the project this quarter included the typical processing of taxi, TNC, car rental, and contractor invoices. A GRH Modernization project commenced with Task Order support from ICF.

**Table 3: GRH Trips by Month**

	GRH Trips
January	85
February	100
March	105
<b>TOTAL:</b>	<b>290</b>

**Figure 2: GRH Trips, 3-year Trend**



## E. BALTIMORE AND ST. MARY'S GUARANTEED RIDE HOME PROGRAM

The Guaranteed Ride Home - Baltimore (GRHB) program provides a ride home to commuters experiencing a family emergency, illness, or unexpected overtime who use SOV-alternatives. The program is open to commuters who work in the Baltimore area and St. Mary's County. TPB staff routinely review program applications for registration or renewal/re-registration. Commuter account records are updated as needed to reflect accurate commuter information. **Total enrollments at the end of the quarter are 225.** GRH ID cards are mailed weekly.

The GRHB Operations Contractor, WeDriveU, dispatched taxis, Ubers, and rental car trips to eligible program participants who requested one (or more) of their six available trips per calendar year. There were **39 trips** provided throughout the quarter. WeDriveU coordinates directly with TPB staff on occasions where the trip approval process becomes complex. Following each trip, participants are invited to complete a Customer Satisfaction survey. Responses are analyzed by TPB staff to help optimize the program.

Administrative work on the project this quarter included the typical processing of taxi, TNC, car rental, and contractor invoices.

## F. COMMUTER INCENTIVE PROGRAMS

CommuterCash awards points to commuters who log their sustainable trips in the CommuterCash mobile app. Over **36,790 trips were logged** in the app throughout the quarter. TPB staff fulfilled incentive requests, provided customer service, and audited trip logs to confirm eligibility.

The 'Pool Rewards Carpool Bonus provides cash incentives to new or expanding carpools. **One new carpool** was registered throughout the quarter.

## G. 'POOL REWARDS VANPOOL SUBSIDY PROGRAM

\$200 monthly vanpool subsidies are provided to eligible vanpools that meet minimum requirements. The program grew to **38 active vans** by the end of the quarter.

## H. MDOT COMMUTER INCENTIVE PROGRAM / KEY BRIDGE EMERGENCY TDM

\$500 monthly vanpool subsidies are provided to eligible vanpools that meet minimum requirements. The program grew to **57 active vans** by the end of the quarter.

**Three new carpools** were registered into the program. TPB staff supported the development of data gathering for the MDOT MD-295 TDM Corridor Pilot project.

## I. SCHOOLPOOL

TPB staff maintained the SchoolPool platform.

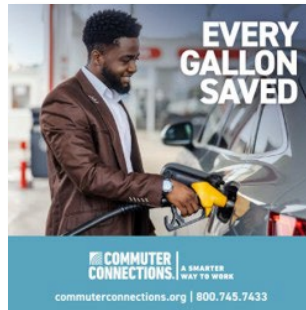
## II. Marketing

### A. TDM MARKETING AND ADVERTISING

Regional TDM marketing campaigns aim to encourage both current SOV and non-SOV populations to either start or to continue using alternative transportation modes for commuting. Regional TDM marketing campaigns complement other ongoing Commuter Connections program services that have been implemented in the region by increasing their overall efficiency and effectiveness.

TPB staff performed standard project and contractor management activities, including regular coordination meetings with the marketing contractor. Regional coordination was facilitated by the Regional TDM Marketing Group.

A regional marketing campaign featuring a **\$375,266 media buy for rideshare and \$247,613 for GRH** commenced in February and featured radio, streaming, social media, and digital display. The campaign will run through June. New creative was developed for the campaign: Every Mile (carpool) and No More What Ifs (GRH). Collateral included banner ads, social media content, videos, and radio scripts/recordings.



**Table 4: Program Engagements, Q3 FY26**

	Website Hits	1-800-745-RIDE Phone Calls	CC Mobile Downloads
<b>January</b>	9,145	603	26
<b>February</b>	28,607	707	25
<b>March</b>	113,333	784	49
<b>TOTAL:</b>	151,085	2,094	123

A Commuter Connections newsletter was published and distributed on January 20<sup>th</sup>. The lead story featured a call for employer teams to register for the goDMV Commuter Competition. Other stories highlighted the 2026 Employer Awards nomination window, Bike to Work Day sponsorship opportunities, 2025 State of the Commute data release, commuter pre-tax benefit increase for 2026, and an announcement of the new HOV-3 carpool lanes as part of the I-495 NEXT project.

### B. BIKE TO WORK DAY

Commuter Connections convenes stakeholders throughout the region to coordinate the Bike to Work Day event every May. Event planning for the 2026 continued from the prior quarter. Marketing materials were developed, including social media ads, an event poster and rack card, radio scripts, and a video. A media plan was finalized. The sponsorship drive concluded, netting \$37,475 in

sponsorship dollars for the event which helps fund the purchase of event t-shirts and raffle prizes, along with \$11,630 of in-kind donations. TPB staff convened a meeting of the Bike to Work Day Steering Committee on January 14th and March 11th to facilitate event planning and coordination activities. A New Pit Stop Manager Orientation session was coordinated and held on February 4th.

A vendor was procured via RFP to produce t-shirts for the event. A contract with the vendor was drafted and finalized. Pit stop managers were polled to determine t-shirt size and quantities for the order.

The BikeToWorkMetroDC.org website was completely rebuilt. Registration went “live” on March 1st. Other updates included new pit stop information, publication of a registration press release, updated convoys, posting of marketing materials, etc.



## C. EMPLOYER AWARDS

The annual Commuter Connections Employer Awards program honors employers who show commitment towards voluntarily implementing commute benefit programs at their respective worksite(s). The 2026 Employer Awards Call for Nominations concluded on January 31st. TPB staff vetted and reviewed nominations. Staff facilitated a Selection Committee meeting on March 24th to evaluate nominations. Winners were subsequently identified and alerted. Staff identified a winner for the Employer Services Organization Award. Ceremony logistics were planned, including booking a location (National Press Club), video production vendor, and trophy vendor.

## D. COMMUTERCASH

CommuterCash awards points to commuters who log their sustainable trips in the CommuterCash mobile app. TPB staff fulfilled incentive requests and provided customer service to program participants. Over 36,700 trip logs generated nearly **\$18,731 in incentive requests**. The app was **downloaded 3,194 times** throughout the quarter, bringing lifetime downloads to 17,808.

## E. MDOT COMMUTERCASH MOBILE APPLICATION

The MDOT CommuterCash program expands the service area to all Maryland commuters. Incentive requests amounting to **\$2,282** were requested by program participants.

## F. BALTIMORE COMMUTES

TPB staff maintained the BaltimoreCommutes.org landing page and provided key statistics to MDOT. Additionally, staff supported MDOT as the Baltimore Commutes Ride Together Rewards program, administering vanpool subsidies carpool incentives.

## III. Monitoring and Evaluation

### A. DATA COLLECTION AND ANALYSIS

Commuter Connections generates and collects data to help evaluate the program's performance and to inform future strategic direction of the program. A TDM Evaluation Consultant, Foursquare ITP, assists with this effort. Notable progress on data collection and analysis efforts this quarter include:

- 2025 State of the Commute: Finalized evaluation of nearly 8,000 survey responses to publish the technical report. Results were presented to the TPB on January 21st and released to the public during a press event. A companion Executive Summary was developed, alongside a PowerBI Dashboard. Several other COG committees received briefings. Requests were fielded for a potential "deep dive" later in the year.
- 2025 Guaranteed Ride Home Applicant Survey: Data processing concluded and a draft report was presented to the Commuter Connections Subcommittee on March 17<sup>th</sup>.
- 2025 Bike to Work Day Event Survey: Data processing concluded and a draft report was presented to the Commuter Connections Subcommittee on March 17<sup>th</sup>.
- 2026 Retention Rate Survey: Survey development commenced February 17<sup>th</sup>. A draft questionnaire was created and a survey sample was procured.

TPB staff routinely conduct data collection activities. Monthly Employer Outreach Activity data is collected from local jurisdictions and compiled for analysis. A quarterly summary of these data is shown in Table 5 on the following page. Data requests from network members for data from the Commuter Connections TDM System and the Act! Regional Employer Database were fulfilled.

### B. PROGRAM MONITORING AND TRACKING ACTIVITIES

TPB staff collects and reports in-house monthly program statistics for network members to review and evaluate. Each month, program funders are provided with an executive summary of monthly accomplishments and program expenditures; summaries for December, January, and February were generated in Q3. Additionally, a CCWP quarterly progress report for Q2 FY2026 was published and distributed to Commuter Connections network members at the March 17<sup>th</sup> Commuter Connections Subcommittee meeting.

TPB staff tracked the effectiveness of advertising campaigns through call volumes and internet visits. These metrics, among others, were compiled into the final FY2026 First Half Marketing Campaign Summary document, which was distributed to the Regional TDM Marketing Group in March. Other internal tracking efforts occurring during the quarter included collecting GRH Customer Satisfaction Surveys.

Development work continued on the Commuter Connections Program Activity dashboard that showcases key metrics affiliated with the program, including metrics required for grant reports. Beta testers were invited to use the dashboard and provide feedback prior to a full launch.

The employer outreach analysis continued throughout the quarter. A full dataset from the Act! Regional Employer Database was pulled and provided to the TDM Evaluation Contractor.

**Table 5: Employer Outreach Regional Activity Summary, Q3 FY26**

	City of Alexandria	Arlington County	District of Columbia	Fairfax County	Frederick County	Loudoun County	Montgomery County	Prince George's County	Prince William County	Calvert & Charles Counties
<b>Employers Contacted (new)</b>	22	0	15		2		43		2	12
<b>Employer Contacted (follow-up)</b>	166	2,875	30		27		1,066		59	10
<b>Total Sales Meetings</b>	55	48	76		1		512		4	15
<b>Total Employers Contacted</b>	243	2,923	121		30		1,621		65	37
<b>Total Broadcast Contacts</b>	0	3,866	14,439		170		4,217		268	1,000+
<b>New Level 1 TDM Programs</b>	10	0	0		0		0		2	11
<b>New Level 2 TDM Programs</b>	4	0	5		0		0		1	4
<b>New Level 3 TDM Programs</b>	1	0	1		1		0		3	0
<b>New Level 4 TDM Programs</b>	1	0	4		0		0		0	0

**Definitions**

New Contacts: Number of contacts with new employers. This number refers to first time contact with employers; these are employers have never been approached (includes phone calls, letters, email, and voicemails).

Follow-up Contacts: Number of contacts with existing companies. This is the number of employers contacted, not the total number of times of interacting with the client.

Total Contacts: Sum of the two above data elements.

Total Broadcast Contacts: Number of employer contacts reached via mass outreach attempts, such as direct mail (e.g., mailing postcards) or emails (e.g., digital newsletter).

Total Sales Meetings: Number of in-person or web-conference contacts with new and existing employers for the purpose of discussing the Commuter Connections programs. (Note: Includes one-on-one meetings and employers attending seminars and presentations; excludes transportation fairs.)

New Level # TDM Programs: Number of new employer programs implemented in the prior month, as classified by “Level.” More detailed information on these programs must be entered into the Act! Regional Employer Outreach Database. Includes new programs that grow or expand their commuter benefits offerings.

## **IV. Employer Outreach**

### **Regional Component Project Tasks**

#### **A. REGIONAL EMPLOYER DATABASE MANAGEMENT AND TRAINING**

Commuter Connections maintains and supports the regional employer database for ten jurisdictions that administer Employer Outreach programs. Monthly data sweeps are conducted to identify invalid or outdated data. TPB staff coordinates with COG/IT staff and Stewart Technologies to address database upgrades requested by network members.

The procurement process for a new Regional Employer Database continued. A Technical Selection Committee (TSC) was formed, with each state designating a Point of Contact and supporting reviewers to evaluate and score vendor proposals. The TSC scored all proposals received in response to the Invitation to Bid. Finalists were identified and interviewed. A preferred vendor is likely to be identified in April.

Staff researched methods in consultation with Stewart Technologies to update records in the Act! Regional Employer Database to flag records as clear and valid for transfer to a new CRM.

#### **B. EMPLOYER OUTREACH FOR BICYCLING**

The regional Bicycling to Work Employer/Employees guide was made available for distribution as part of general fulfillment to employers.

#### **C. REGIONAL EMPLOYER COMMUTER COMPETITION**

The goDMV Commuter Competition seeks to encourage employers to promote sustainable travel options to their employees by means of friendly competition against other employers. Event planning for the 2026 competition continued. The goDMV workgroup met regularly to help determine the competition's goals, structure, dates/length, and prizes. Marketing materials, including flyers, digital ads, and a video were produced. Several resources, including a How It Works Guide and FAQ on the website, were developed and published. Microsites were prepared for each employer team. A paid marketing campaign commenced in late February. Onboarding content was prepared and distributed to Commuter Connections members and past participants. Staff supported hype events hosted by local outreach coordinators. The groundwork was laid for an April 1<sup>st</sup> commencement.

### **Jurisdictional Component Project Tasks**

#### **A. DC, MD, AND VA PROGRAM ADMINISTRATION**

Commuter Connections supports Employer Outreach program administration for the ten participating jurisdictions by providing sales resources and strategic guidance on employer-based TDM strategies.

A newsletter targeted at employers was completed and distributed in January; content was prepared for a newsletter to be published in April.

## **B. MARYLAND LOCAL AGENCY FUNDING AND SUPPORT**

TPB staff provide support and pass-thru funding to Maryland counties that administer Employer Outreach programs. Staff reviewed progress reports from the previous quarter and processed invoices from jurisdictions who have active contracts. Montgomery County and Prince George's County completed final Statements of Work; staff subsequently issued contracts for the fiscal year.

## **C. MARYLAND EMPLOYER OUTREACH OUTSIDE THE NCR**

Commuter Connections support for Maryland's Employer Outreach program outside of the National Capital Region (NCR) includes identical progress reported in section *IV.A. Regional Employer Database Management and Training* for several Maryland jurisdictions in the Baltimore region.

**TDM SERVICES**

**ALEXANDRIA  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	5	3	11
Matchlists Sent	39	67	44
Transit Applicants and Info Sent	4	0	1
GRH Washington Applicants	6	1	28
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	22	96	72
Employers Contacted (Follow-up)	166	220	197
Total Sales Meetings	55	102	145
Total Employers Contacted	243	418	414
Total Broadcast Contacts	0	0	873
<b>New TDM Programs Established</b>			
Level 1	10	5	21
Level 2	4	4	9
Level 3	1	7	10
Level 4	1	0	0

**TDM SERVICES**

**ARLINGTON  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	25	9	54
Matchlists Sent	98	54	248
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	8	6	27
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	0	2	2
Employers Contacted (Follow-up)	2,875	1,493	1,963
Total Sales Meetings	48	25	53
Total Employers Contacted	2,923	1,520	2,018
Total Broadcast Contacts	3,866	4,842	5,444
<b>New TDM Programs Established</b>			
Level 1	0	2	2
Level 2	0	0	0
Level 3	0	0	0
Level 4	0	0	0

**TDM SERVICES**

**ANNE ARUNDEL**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	29	24	71
Matchlists Sent	139	158	335
Transit Applicants and Info Sent	0	3	0
GRH Washington Applicants	14	17	48
GRH Baltimore Applicants	3	1	0
Telework Information Requests	0	0	0

**TDM SERVICES**

**BALTIMORE CITY  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	87	23	31
Matchlists Sent	204	83	212
Transit Applicants and Info Sent	0	2	1
GRH Washington Applicants	20	20	46
GRH Baltimore Applicants	49	19	2
Telework Information Requests	0	0	0

**TDM SERVICES**

**BMC**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	22	9	15
Matchlists Sent	120	79	80
Transit Applicants and Info Sent	2	0	1
GRH Washington Applicants	14	8	37
GRH Baltimore Applicants	10	4	1
Telework Information Requests	0	0	0

**TDM SERVICES**

**COG - DC/DE/PA/WVA/VA  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	358	271	645
Matchlists Sent	1,234	997	2,297
Transit Applicants and Info Sent	5	1	22
GRH Washington Applicants	94	66	120
GRH Baltimore Applicants	1	1	2
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	15	0	0
Employers Contacted (Follow-up)	30	0	0
Total Sales Meetings	76	0	0
Total Employers Contacted	121	0	0
Total Broadcast Contacts	14,439	0	0
<b>New TDM Programs Established</b>			
Level 1	0	0	0
Level 2	5	0	0
Level 3	1	0	0
Level 4	4	0	0

**TDM SERVICES**

**DOD/WHIS**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	1	2	5
Matchlists Sent	2	6	23
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	1	1	0
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

**TDM SERVICES**

**FAIRFAX**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	95	66	385
Matchlists Sent	621	256	1,583
Transit Applicants and Info Sent	2	0	10
GRH Washington Applicants	34	26	110
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	0	7	0
Employers Contacted (Follow-up)	0	389	0
Total Sales Meetings	0	49	0
Total Employers Contacted	0	445	0
Total Broadcast Contacts	0	0	0
<b>New TDM Programs Established</b>			
Level 1	0	0	0
Level 2	0	0	0
Level 3	0	0	0
Level 4	0	0	0

**TDM SERVICES**

**FDA**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	3	1	234
Matchlists Sent	38	17	1,022
Transit Applicants and Info Sent	1	1	4
GRH Washington Applicants	10	6	136
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

**TDM SERVICES**

**FREDERICK**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	11	11	63
Matchlists Sent	95	72	558
Transit Applicants and Info Sent	1	0	2
GRH Washington Applicants	8	9	36
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	2	4	0
Employers Contacted (Follow-up)	27	32	29
Total Sales Meetings	1	0	1
Total Employers Contacted	30	36	30
Total Broadcast Contacts	170	172	96
<b>New TDM Programs Established</b>			
Level 1	0	0	0
Level 2	0	0	0
Level 3	1	0	0
Level 4	0	0	0

**TDM SERVICES**

**GWRIDECONNECT  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	71	61	259
Matchlists Sent	336	250	1,329
Transit Applicants and Info Sent	6	0	13
GRH Washington Applicants	57	30	90
GRH Baltimore Applicants	1	0	0
Telework Information Requests	0	0	0

**TDM SERVICES**

**HARFORD**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	5	4	8
Matchlists Sent	22	27	36
Transit Applicants and Info Sent	1	0	1
GRH Washington Applicants	3	4	16
GRH Baltimore Applicants	0	1	1
Telework Information Requests	0	0	0

**TDM SERVICES**

**HOWARD**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	23	22	80
Matchlists Sent	271	134	464
Transit Applicants and Info Sent	1	1	3
GRH Washington Applicants	9	10	74
GRH Baltimore Applicants	1	1	0
Telework Information Requests	0	0	0

**TDM SERVICES**

**LOUDOUN**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	51	40	142
Matchlists Sent	265	336	959
Transit Applicants and Info Sent	1	0	2
GRH Washington Applicants	16	19	58
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	0	2	7
Employers Contacted (Follow-up)	0	50	44
Total Sales Meetings	0	6	8
Total Employers Contacted	0	58	59
Total Broadcast Contacts	0	416	179
<b>New TDM Programs Established</b>			
Level 1	0	2	4
Level 2	0	0	2
Level 3	0	0	2
Level 4	0	0	0

**TDM SERVICES**

**MTA**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	6	10	15
Matchlists Sent	43	89	75
Transit Applicants and Info Sent	0	1	2
GRH Washington Applicants	2	4	13
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

**TDM SERVICES**

**BETHESDA TRANSPORTATION SOLUTIONS  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	2	5	7
Matchlists Sent	0	0	6
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	0	0	1
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

\* See MC - EO numbers reported under MC Countywide

**TDM SERVICES**

**MONTGOMERY COUNTY  
COUNTYWIDE  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	46	7	30
Matchlists Sent	215	102	142
Transit Applicants and Info Sent	0	3	2
GRH Washington Applicants	13	15	55
GRH Baltimore Applicants	0	0	1
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	43	58	55
Employers Contacted (Follow-up)	1,066	832	253
Total Sales Meetings	512	51	301
Total Employers Contacted	1,621	941	609
Total Broadcast Contacts	4,217	2,907	10,433
<b>New TDM Programs Established</b>			
Level 1	0	0	0
Level 2	0	0	0
Level 3	0	0	1
Level 4	0	0	0

*\*Employer Outreach Totals for Montgomery County, MD are reported under the Countywide subtotal*

**TDM SERVICES**

**MONTGOMERY COUNTY  
FRIENDSHIP HEIGHTS/ROCKVILLE  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	0	0	0
Matchlists Sent	0	0	0
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	0	0	0
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

\* See MC - EO numbers reported under MC Countywide

**TDM SERVICES**

**NORTH BETHESDA TMD  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	12	0	36
Matchlists Sent	195	70	513
Transit Applicants and Info Sent	0	1	1
GRH Washington Applicants	0	0	3
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

\* See MC - EO numbers reported under MC Countywide

**TDM SERVICES**

**SHADY GROVE**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	0	0	0
Matchlists Sent	0	0	0
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	0	0	0
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

\* See MC - EO numbers reported under MC Countywide

**TDM SERVICES**

**SILVER SPRING**

**JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	4	0	6
Matchlists Sent	5	2	41
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	6	2	13
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

\* See MC - EO numbers reported under MC Countywide

**TDM SERVICES**

**NATIONAL INSTITUTES OF HEALTH (NIH)  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	0	1	4
Matchlists Sent	2	4	46
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	1	1	11
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

**TDM SERVICES****NORTHERN SHENANDOAH  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	16	5	17
Matchlists Sent	60	35	155
Transit Applicants and Info Sent	0	0	1
GRH Washington Applicants	5	6	3
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

**TDM SERVICES****PRINCE GEORGE'S  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	17	6	23
Matchlists Sent	107	63	205
Transit Applicants and Info Sent	0	0	1
GRH Washington Applicants	29	23	45
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	0	0	0
Employers Contacted (Follow-up)	0	0	0
Total Sales Meetings	0	0	0
Total Employers Contacted	0	0	0
Total Broadcast Contacts	0	0	0
<b>New TDM Programs Established</b>			
Level 1	0	0	0
Level 2	0	0	0
Level 3	0	0	0
Level 4	0	0	0

**TDM SERVICES****PRTC****OCTOBER - DECEMBER 2025**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	55	52	121
Matchlists Sent	483	279	878
Transit Applicants and Info Sent	2	0	10
GRH Washington Applicants	59	29	84
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	2	0	0
Employers Contacted (Follow-up)	59	184	0
Total Sales Meetings	4	25	0
Total Employers Contacted	65	209	0
Total Broadcast Contacts	268	334	0
<b>New TDM Programs Established</b>			
Level 1	2	292	0
Level 2	1	41	0
Level 3	3	9	0
Level 4	0	0	0

**TDM SERVICES**

**RAPPAHANNOCK-RAPIDAN  
JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	7	8	13
Matchlists Sent	62	40	114
Transit Applicants and Info Sent	0	1	0
GRH Washington Applicants	5	6	9
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

**TDM SERVICES****TRI-COUNTY****JANUARY - MARCH 2026**

<b>Total Applicants and Services Provided</b>	<b>Current Quarter</b>	<b>Prior Quarter</b>	<b>Current Quarter, Prior FY</b>
Rideshare Applicants	32	40	138
Matchlists Sent	482	424	812
Transit Applicants and Info Sent	1	1	5
GRH Washington Applicants	22	19	42
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	11
<b>Employer Outreach Activity</b>			
Employers Contacted (New)	12	9	22
Employers Contacted (Follow-up)	10	7	19
Total Sales Meetings	15	11	22
Total Employers Contacted	37	27	63
Total Broadcast Contacts	1,000	1,000	227
<b>New TDM Programs Established</b>			
Level 1	11	6	16
Level 2	4	2	9
Level 3	0	0	0
Level 4	0	0	0