

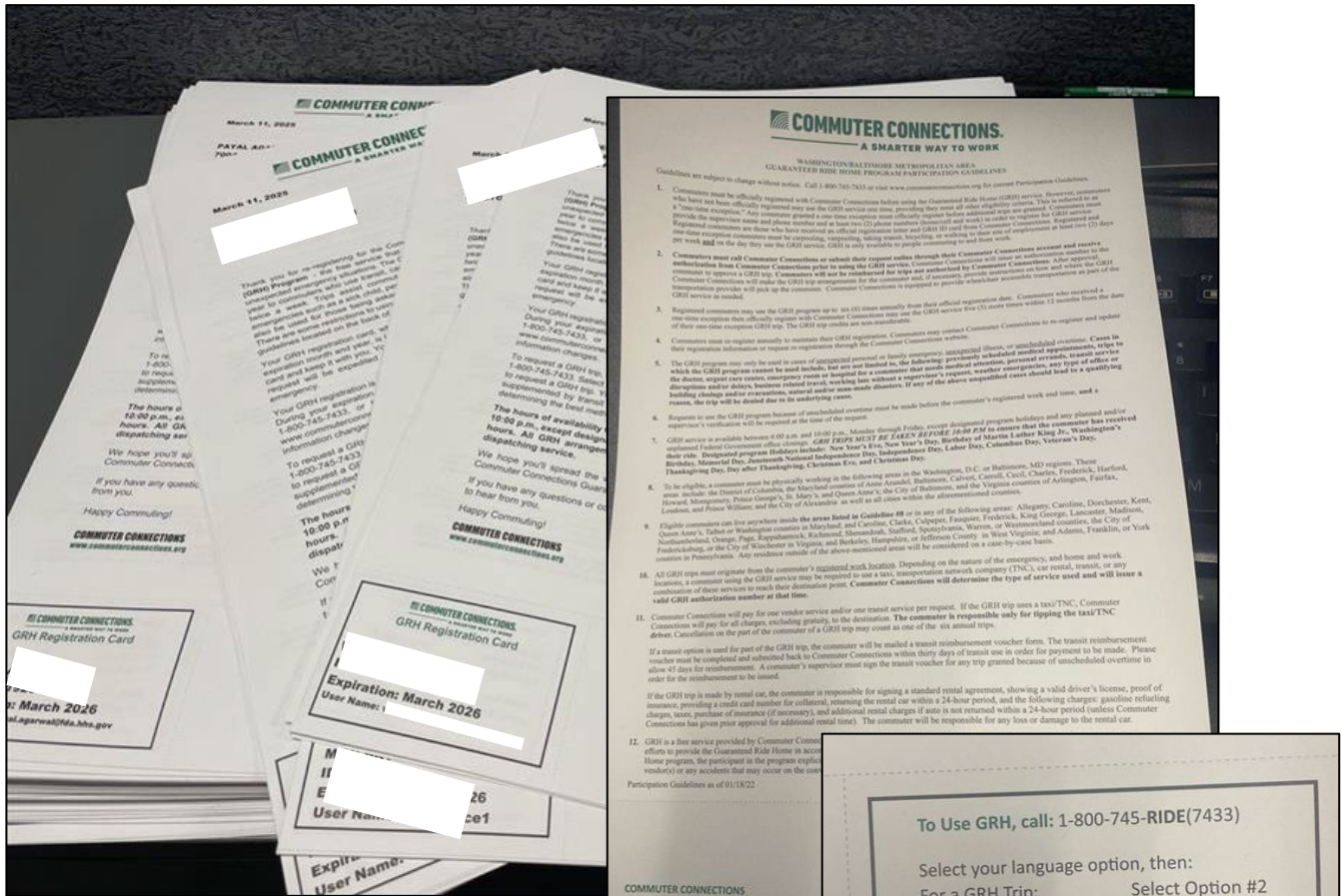
DIGITAL GRH CARDS

Introducing a New GRH Process

Stacey King
TDM Program Manager

Commuter Connections Ridematching Committee Meeting
January 20, 2026

The GRH Card of the Past




COMMUTER CONNECTIONS
A SMARTER WAY TO WORK

HOME EDIT PROFILE FIND RIDEMATCHES COMMUTE LOG LOGOUT Welcome STACEY

Top Commuters

Ranking	Commuter	Trips
1	780473	29
2	777589	27
3	780828	25
4	781336	21
5	781293	18
6	605782	16
7	780569	16
8	780278	16
9	781350	16
10	753633	15
11	STACEY K	14

Guaranteed Ride Home



Ride Free! Commuters who rideshare or take transit are just a phone call away from being home in the case of an emergency.

[Learn More](#)

EDIT PROFILE

FIND RIDEMATCHES

GUARANTEED RIDE HOME

LOG YOUR COMMUTE

BIKE ROUTING

POOL REWARDS

COMMUTE COST CALCULATOR

COMMUTER CONNECTIONS
A SMARTER WAY TO WORK

HOME EDIT PROFILE FIND RIDEMATCHES COMMUTE LOG LOGOUT Welcome STACEY

GUARANTEED RIDE HOME

VIEW RIDE HISTORY

Welcome to your Commuter Connections Guaranteed Ride Home (GRH) Program account!

GRH Registration Status: Re-registered

GRH Re-registration Date: 01/29/2025

GRH Expiration Date: 01/28/2026


Rides Available: 6

REQUEST A RIDE


The GRH Program is a free service that provides peace of mind to commuters during unexpected emergency situations. The service provides up to six rides home each year to commuters who use transit, carpools, vanpools, walk or bicycle to work at least twice a week. Trips assist commuters that need to get home due to unexpected emergencies such as a sick child, personal illness or other family emergencies. GRH can also be used for those being asked to work unscheduled overtime by their supervisor. There are some restrictions to using the GRH program, so be sure to read the [Participation Guidelines](#).

Use the navigation tools right side of the page, or button below to request a ride or to view your ride history. If your GRH account is within 30 days of expiration, you can re-register for the GRH program online by clicking the Re-register button that will appear next to the expiration date located in the gray box above.

We'll get you home. **Guaranteed.**



The GRH Card of the Present

A SMARTER WAY TO WORK

HOME EDIT PROFILE FIND RIDEMATCHES COMMUTE LOG LOGOUT Welcome STACEY


GUARANTEED RIDE HOME

Welcome to your Commuter Connections Guaranteed Ride Home (GRH) Program account. Please print the GRH card below, cut it out, and keep it with you.

Your GRH registration is either expired or about to expire.

1. First, review your profile and make necessary changes by clicking the **"Review Member Info"** button below.
2. Then, submit your re-registration request by clicking the **"Re-register for GRH"** button on the next page.

Review Member Info

A SMARTER WAY TO WORK

GUARANTEED RIDE HOME

STACEY KING

Username:
ski

ID #:

Expiration: **01/28/2026**

To Use: Call 1-800-745-7433, select your language, & follow the prompts

Hours: 6am-10pm Monday-Friday, except holidays & federal closings

GRH Registration Status: Re-registrant

GRH Re-registration Date: 01/29/2025

GRH Expiration Date: 01/28/2026

Rides Available: 6

REQUEST A RIDE


The GRH Program is a free service that provides peace of mind to commuters during unexpected emergency situations. The service provides up to six rides home each year to commuters who use transit, carpools, vanpools, walk, or bicycle to work at least twice a week. GRH trips assist commuters that need to get home due to unexpected emergencies such as a sick child, personal illness, or other family emergencies, and can also be used if you are asked to work unscheduled overtime by your supervisor. There are some restrictions to using the GRH program, so be sure to read the [Participation Guidelines](#).


VIEW RIDE HISTORY


EDIT PROFILE


FIND RIDEMATCHES


JOIN NOW


 GUARANTEED RIDE HOME

 LOG YOUR COMMUTE

 BIKE ROUTING

 POOL REWARDS

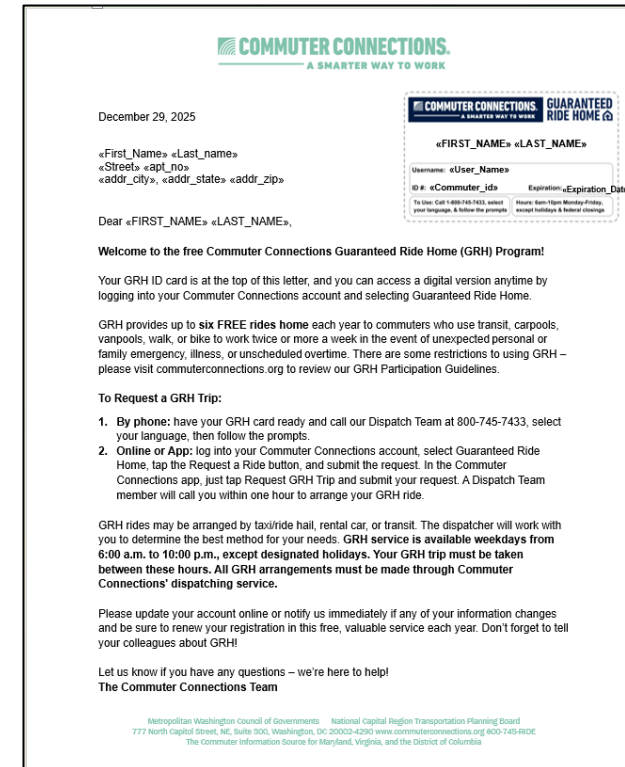
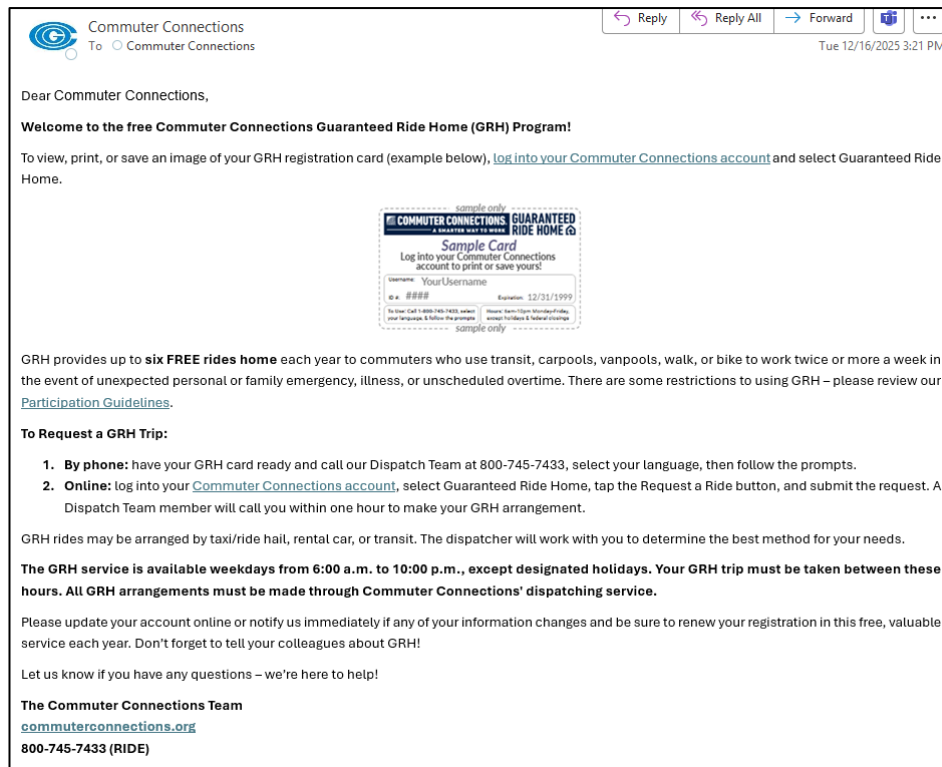
 COMMUTE COST CALCULATOR

**CommuterCash**
Plan. Go. Earn.
Earn cash while you commute!
CommuterCash rewards commuters who use the app to find optimal commuting options.

LEARN MORE

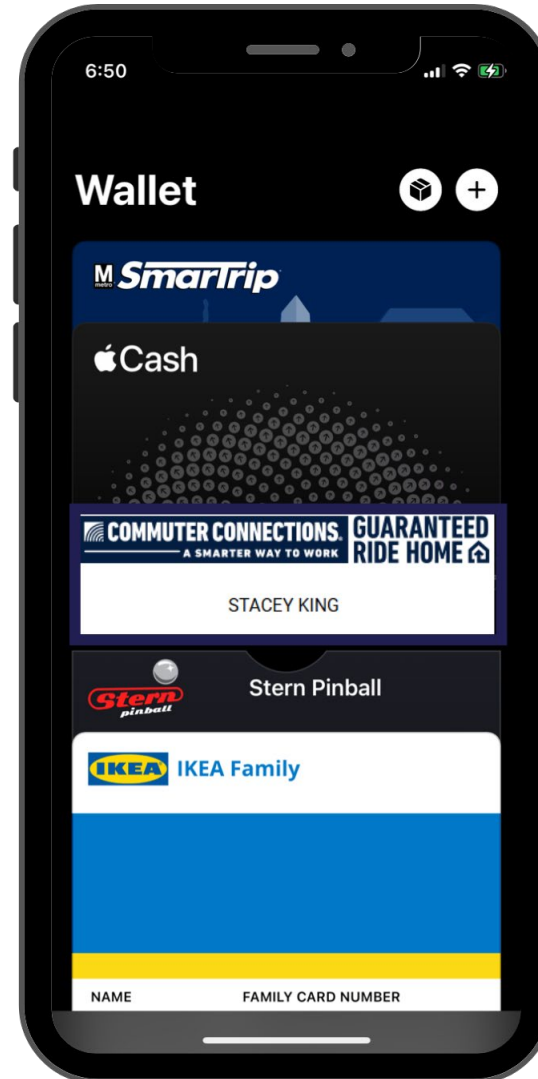
The GRH Card of the Present

- Welcome email replaces long printed letter
- Printed letter option still available if requested



The GRH Card of the Future

- Add your GRH card to your digital wallet!
- Anticipated rollout: end of FY26



A Few Quick GRH Reminders

- Our phone menu has changed; GRH is no longer Option 2!
- 3 options to request GRH rides:
 1. Phone (800-745-7433)
 2. Online Commuter Connections accounts
 3. Commuter Connections app

The screenshot shows the 'GUARANTEED RIDE HOME' page on the Commuter Connections website. The page includes a welcome message, a 'VIEW RIDE HISTORY' link, and a 'REQUEST A RIDE' button highlighted with a yellow box. Below the main content, there is a 'RIDE REQUEST FORM' with instructions and a text input field for the user's request.

GUARANTEED RIDE HOME

Welcome to your Commuter Connections Guaranteed Ride Home (GRH) Program account. Please print the GRH card below, cut it out, and keep it with you.

Your GRH registration is either expired or about to expire.

1. First, review your profile and make necessary changes by clicking the "Review Member Info" button below.
2. Then, submit your re-registration request by clicking the "Re-register for GRH" button on the next page.

[Review Member Info](#)

COMMUTER CONNECTIONS GUARANTEED RIDE HOME

STACEY KING

Username: sking0683 ID #: 761648 Expiration: 01/28/2026

To Use: Call 1-800-745-7433, select your language, & follow the prompts. Hours: Mon-10pm Monday-Friday except holidays & federal closures

GRH Registration Status: Reregistrant
GRH Re-registration Date: 01/29/2025
GRH Expiration Date: 01/28/2026
Rides Available: 6

[REQUEST A RIDE](#)

The GRH Program is a free service that provides peace of mind to commuters during unexpected emergency situations. The service provides up to six rides home each year to commuters who use transit, carpools, vanpools, walk, or bicycle to work at least twice a week. GRH trips assist commuters that need to get home due to unexpected emergencies such as a sick child, personal illness, or

RIDE REQUEST FORM

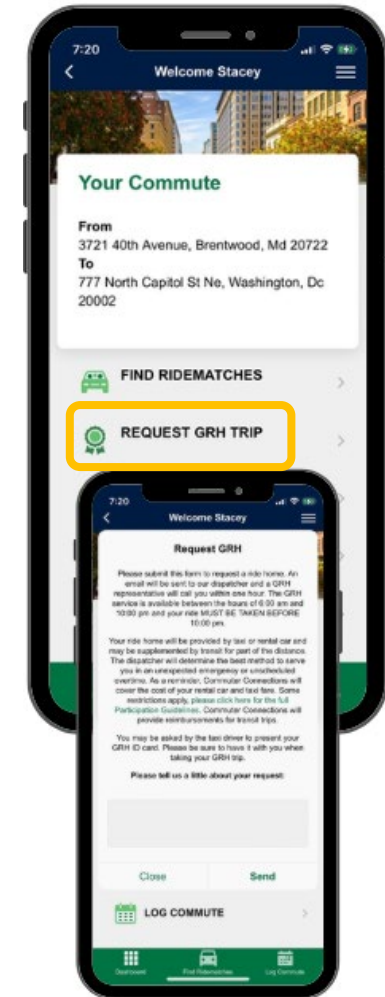
Please submit this form to request a ride home. An email will be sent to our dispatcher and a GRH representative will call you within one hour. The GRH service is available between the hours of 6:00 am and 10:00 pm and your ride MUST BE TAKEN BEFORE 10:00 pm.

Your ride home will be provided by taxi or rental car and may be supplemented by transit for part of the distance. The dispatcher will determine the best method to serve you in an unexpected emergency or unscheduled overtime. As a reminder, Commuter Connections will cover the cost of your rental car and taxi fare. Some restrictions apply, please click here for the full Participation Guidelines. Commuter Connections will provide reimbursements for transit trips.

You may be asked by the taxi driver to present your GRH ID card. Please be sure to have it with you when taking your GRH trip.

Please tell us a little about your request*

[Send](#) [Cancel](#)



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