

# DIGITAL GRH CARDS

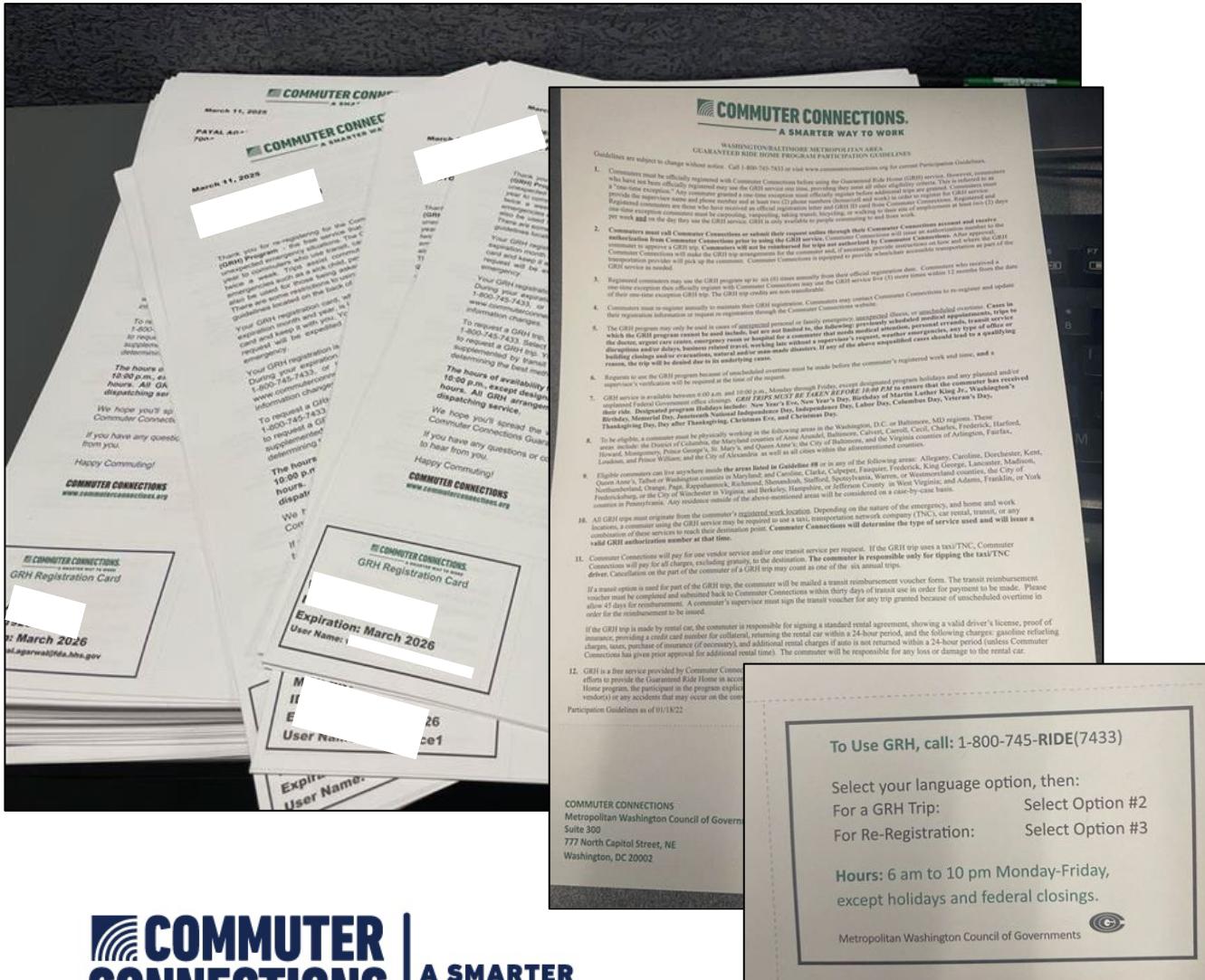
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## Introducing a New GRH Process

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TDM Program Manager

Commuter Connections Ridematching Committee Meeting  
January 20, 2026

# The GRH Card of the Past



**COMMUTER CONNECTIONS.**  
A SMARTER WAY TO WORK

HOME EDIT PROFILE FIND RIDEMATCHES COMMUTE LOG LOGOUT Welcome STACEY

**Top Commuters**

Ranking	Commuter	Trips
1	780473	29
2	777589	27
3	780828	25
4	781336	21
5	781293	18
6	605782	16
7	780569	16
8	780278	16
9	781350	16
10	753633	15
11	STACEY K	14

**Guaranteed Ride Home**

 GUARANTEED RIDE HOME

Ride Free! Commuters who rideshare or take transit are just a phone call away from being home in the case of an emergency.

Learn More

**COMMUTER CONNECTIONS.**  
A SMARTER WAY TO WORK

HOME EDIT PROFILE FIND RIDEMATCHES COMMUTE LOG LOGOUT Welcome STACEY

**GUARANTEED RIDE HOME**

Welcome to your Commuter Connections Guaranteed Ride Home (GRH) Program account!

GRH Registration Status: Re-register  
GRH Re-registration Date: 01/29/2025  
GRH Expiration Date: 01/28/2026  
Rides Available: 6

The GRH Program is a free service that provides peace of mind to commuters during unexpected emergency situations. The service provides up to six rides home each year to commuters who use transit, carpool, vanpool, walk or bicycle to work at least twice a week. Trips assist commuters that need to get home due to unexpected emergencies such as a sick child, personal illness or other family emergencies. GRH can also be used for those being asked to work unscheduled overtime by their supervisor. There are some restrictions to using the GRH program, so be sure to read the Participation Guidelines.

Use the navigation tools right side of the page, or button below to request a ride or to view your ride history. If your GRH account is within 30 days of expiration, you can re-register for the GRH program online by clicking the Re-register button that will appear next to the expiration date located in the gray box above.

**REQUEST A RIDE**

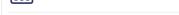
We'll get you home. Guaranteed.

 VIEW RIDE HISTORY

 EDIT PROFILE

 FIND RIDEMATCHES

 GUARANTEED RIDE HOME

 LOG YOUR COMMUTE

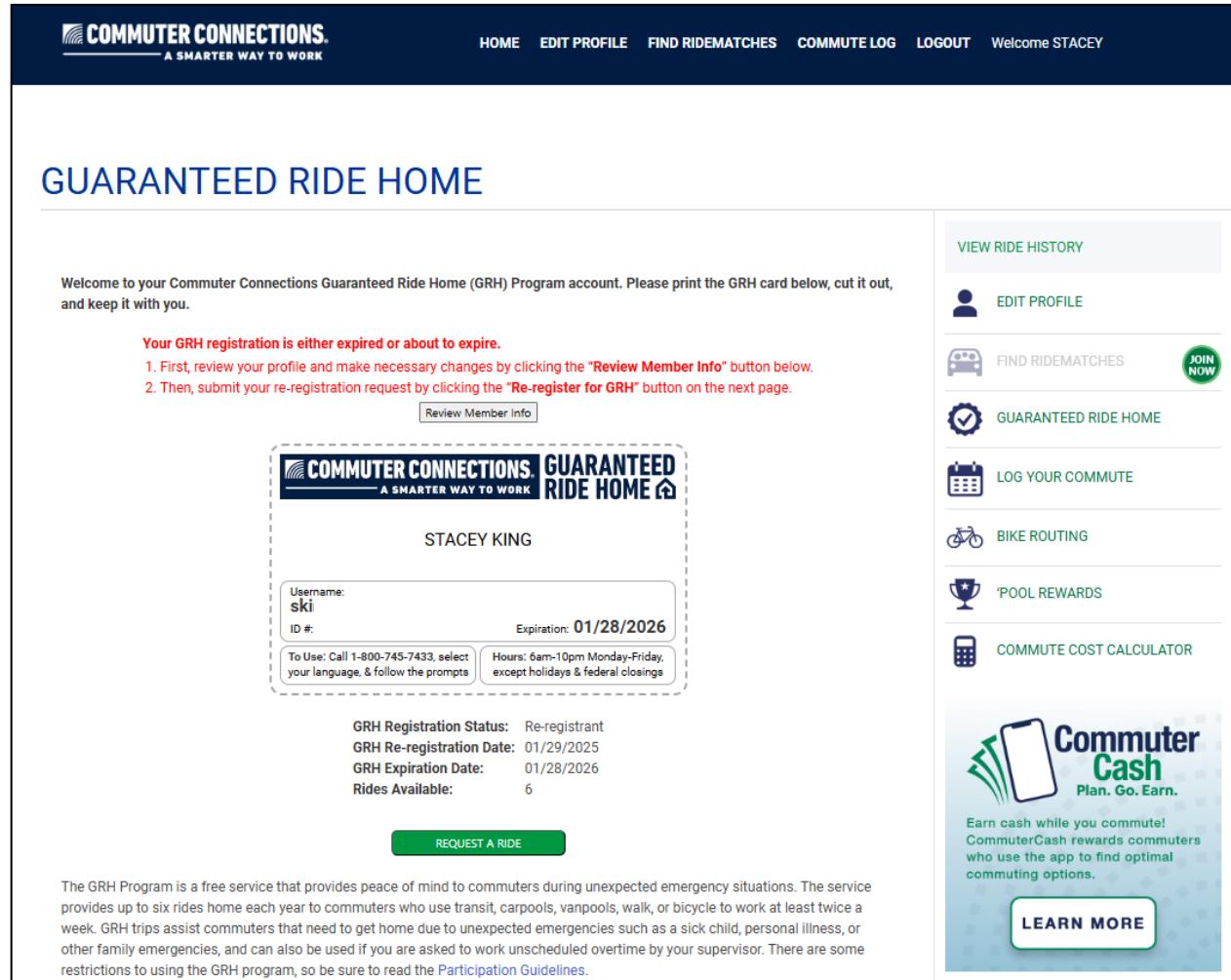
 BIKE ROUTING

 POOL REWARDS

 COMMUTE COST CALCULATOR

 goDMV  
Commuter  
Competition

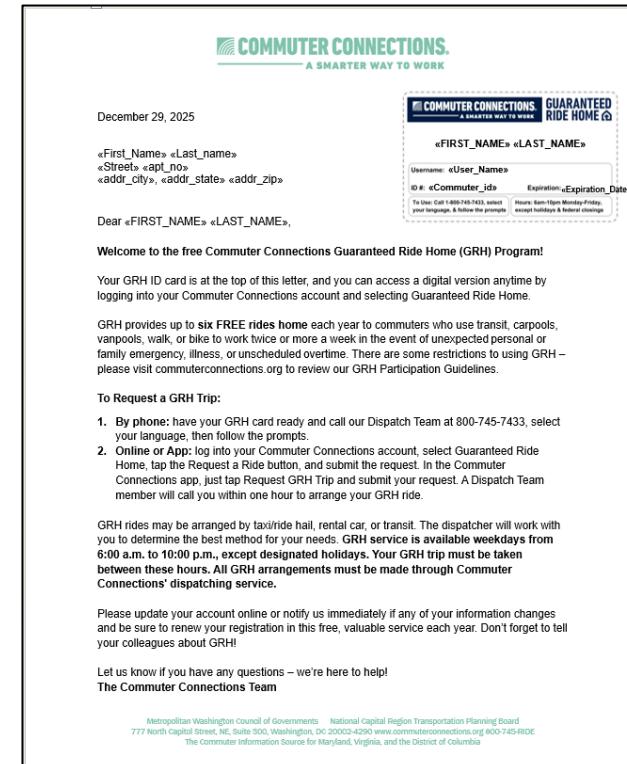
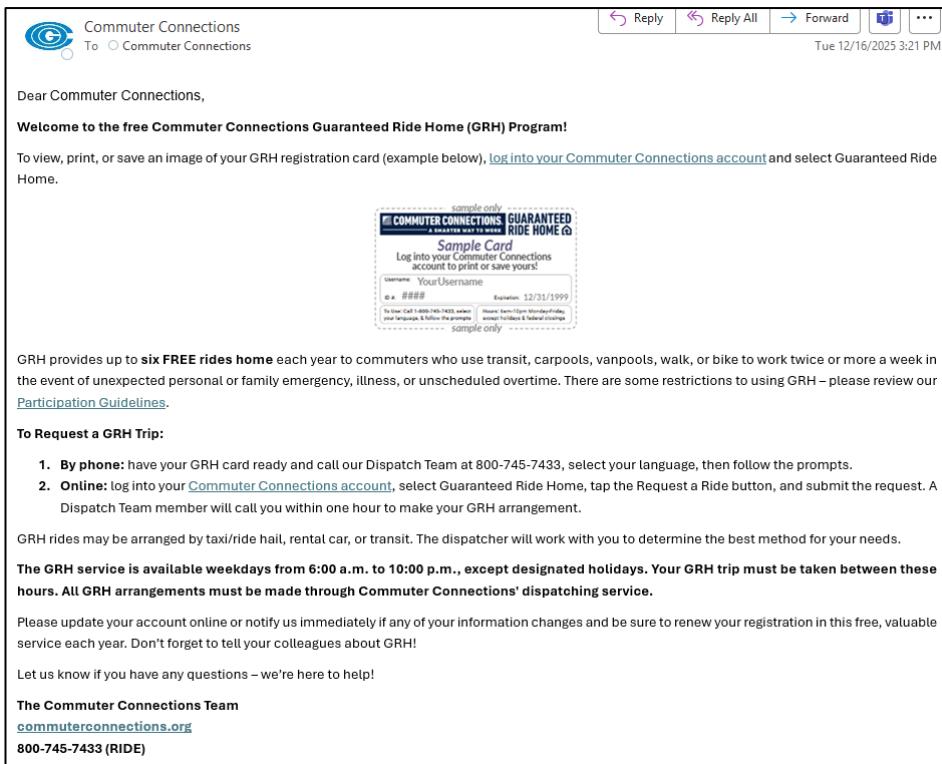
# The GRH Card of the Present



The screenshot shows the Commuter Connections website with a dark blue header. The header includes the logo "COMMUTER CONNECTIONS. A SMARTER WAY TO WORK", navigation links for "HOME", "EDIT PROFILE", "FIND RIDEMATCHES", "COMMUTE LOG", "LOGOUT", and a welcome message "Welcome STACEY". The main content area has a light blue background and features a large blue header "GUARANTEED RIDE HOME". Below this, a message welcomes the user to the GRH Program account and instructs them to print the GRH card. It also states that the registration is either expired or about to expire. Two red numbered steps are provided: 1. Review Member Info and 2. Re-register for GRH. A "Review Member Info" button is located below these steps. The central part of the page displays a "COMMUTER CONNECTIONS. GUARANTEED RIDE HOME" card for "STACEY KING". The card includes fields for "Username: ski", "ID #: 1234567890", and "Expiration: 01/28/2026". It also contains instructions: "To Use: Call 1-800-745-7433, select your language, & follow the prompts" and "Hours: 6am-10pm Monday-Friday, except holidays & federal closings". Below the card, the GRH Registration Status is listed as "Re-registrant", with other details: "GRH Re-registration Date: 01/29/2025", "GRH Expiration Date: 01/28/2026", and "Rides Available: 6". A "REQUEST A RIDE" button is at the bottom of this section. A note at the bottom of the page states: "The GRH Program is a free service that provides peace of mind to commuters during unexpected emergency situations. The service provides up to six rides home each year to commuters who use transit, carpools, vanpools, walk, or bicycle to work at least twice a week. GRH trips assist commuters that need to get home due to unexpected emergencies such as a sick child, personal illness, or other family emergencies, and can also be used if you are asked to work unscheduled overtime by your supervisor. There are some restrictions to using the GRH program, so be sure to read the [Participation Guidelines](#)." To the right of the main content is a sidebar with a light blue background. It contains a list of links: "VIEW RIDE HISTORY", "EDIT PROFILE", "FIND RIDEMATCHES" (with a "JOIN NOW" button), "GUARANTEED RIDE HOME" (with a checkmark icon), "LOG YOUR COMMUTE", "BIKE ROUTING", "POOL REWARDS", and "COMMUTE COST CALCULATOR". Below this is an advertisement for "Commuter Cash" with the tagline "Plan. Go. Earn." It states: "Earn cash while you commute! CommuterCash rewards commuters who use the app to find optimal commuting options." A "LEARN MORE" button is at the bottom of this ad.

# The GRH Card of the Present

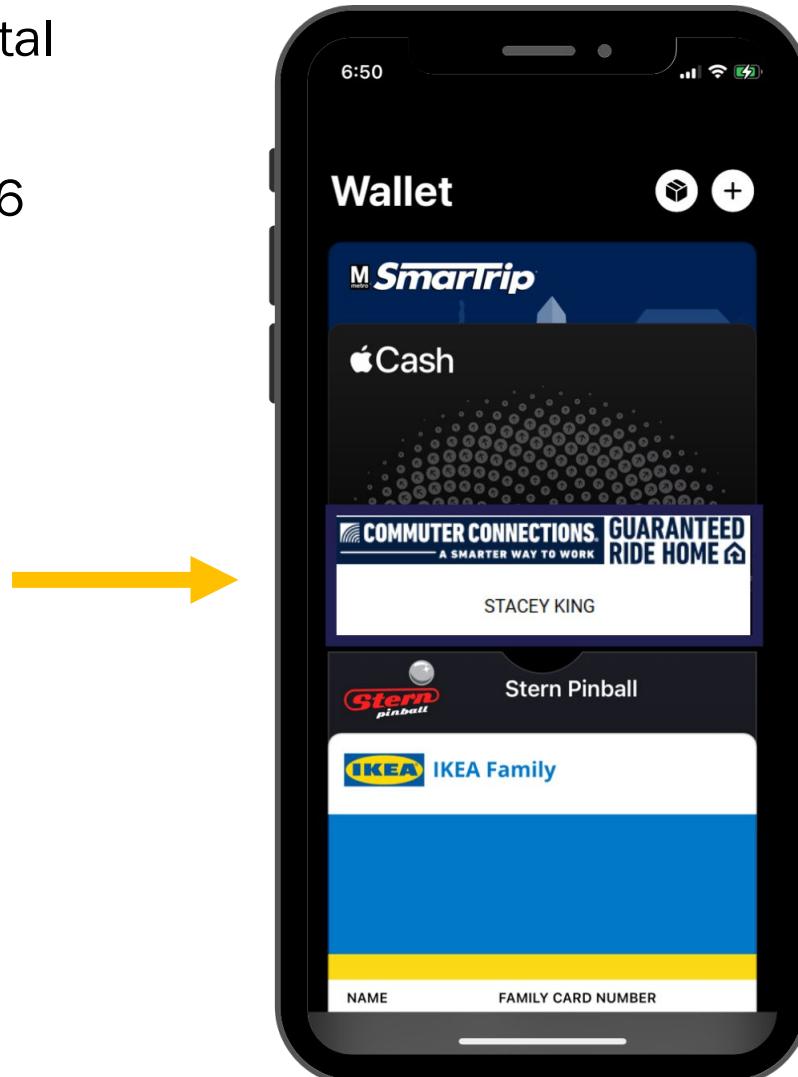
- Welcome email replaces long printed letter
- Printed letter option still available if requested



# The GRH Card of the Future

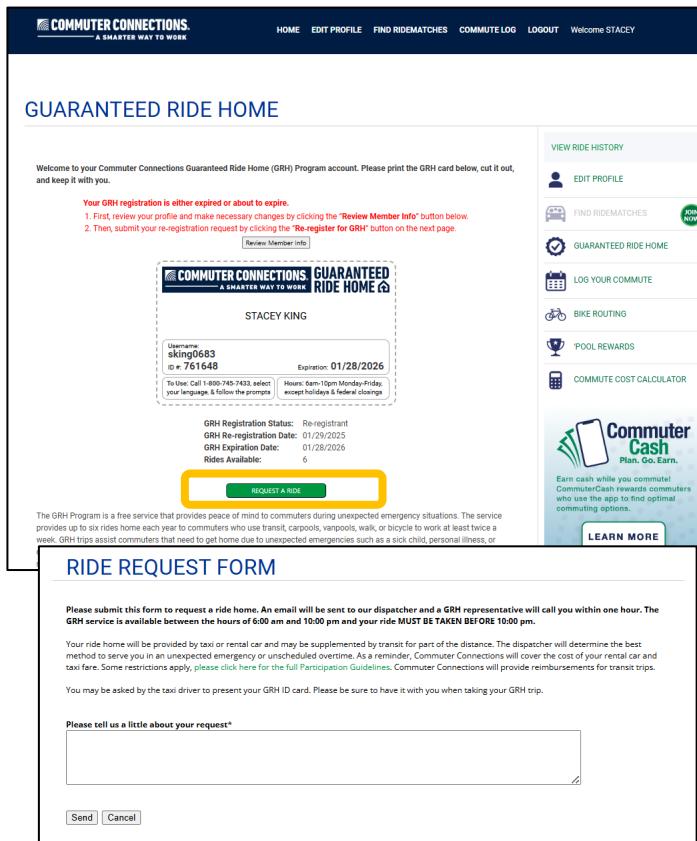
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- Add your GRH card to your digital wallet!
- Anticipated rollout: end of FY26

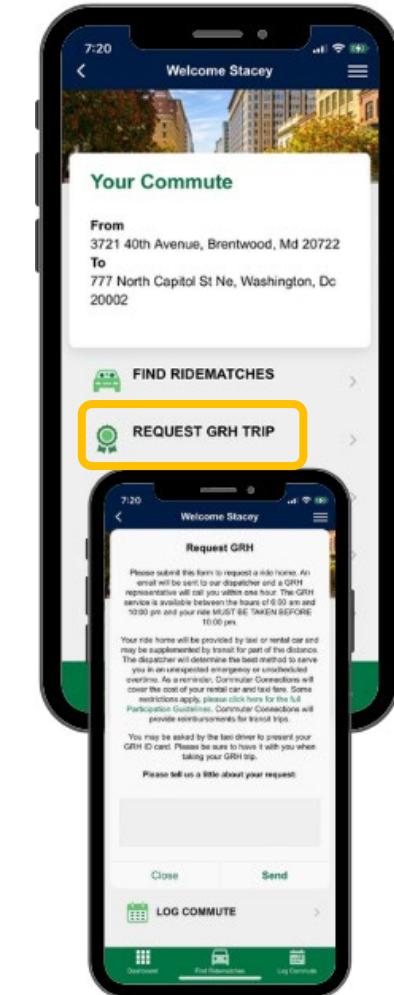


# A Few Quick GRH Reminders

- Our phone menu has changed; GRH is no longer Option 2!
- 3 options to request GRH rides:
  1. Phone (800-745-7433)
  2. Online Commuter Connections accounts
  3. Commuter Connections app



The screenshot shows the Commuter Connections website with a blue header bar. The main content area is titled "GUARANTEED RIDE HOME". It displays a "GRH registration is either expired or about to expire" message with two steps: 1. Review profile and 2. Submit re-registration request. Below this is a "REQUEST RIDE" button. To the right, there's a sidebar with links like "VIEW RIDE HISTORY", "EDIT PROFILE", "FIND RIDEMATCHES", "COMMUTE LOG", and "LOGOUT". A "Welcome STACEY" message is at the top right. At the bottom, there's a "RIDE REQUEST FORM" with a text area for "Please tell us a little about your request" and "Send" and "Cancel" buttons.



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