

DISTRICT DEPARTMENT OF TRANSPORTATION

MWCOG Micromobility Workshop

Ted Randell, Micromobility Coordinator

SFD Program Statistics 2024



8.6 million trips
in 2024 (+1.1)



11% of trips were
low-income in
2024 (+4%)



1.2 and 0.82 average
miles/trip on bikes
and scooters,
respectively.



Four operators with
a combined
availability of
13,671 vehicles per
day

Program Updates: 2025

Hopp

Max Fleet: 920

The Bolt 6 is engineered in-house for high quality durability, safety, and eco-friendliness. A 70-mile range and ergonomic design ensure a safe and comfortable riding experience. See Hopp's [website](#) for more info.



Lime

Max Fleet: 4,850

Lime's scooter is built for a comfortable ride, with a wide-footboard and a low center of gravity, giving riders full control. For more on Lime's District fleet of scooters and a riding instructions, visit their District [website](#).

Veo

Max Fleet: 3,266

For those looking for a relaxed ride, Veo offers riders their Class 2 Throttle-assist "Cosmo" electric bike. Great for a hybrid-style ride and those who may have limited experience biking.

Learn more about Veo and download the app through their [website](#)



Lime

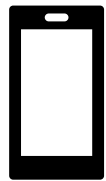
Max Fleet: 3,775

Lime's Gen4 E-bike is available for rent through the Lime and Uber app. The bike is Lime's most sustainable to date, offering interchangeable, swappable batteries to keep more bikes on the streets for longer periods of time. As of Summer 2024, Lime is offering a throttle option to it's pedal assist e-bike!

Learn more about Lime and download the app through their [website](#).



Program Updates: 2025



Technology

- Sidewalk detection requirement
- 311 updates
- AI-Parking assistance
- Double-rider detection
- Drunk-riding prevention
- Tip-over detection
- Age verification*

*Not a permit requirement



Policy

- Data reporting updates
- “Cargo” and “Adaptive” vehicle parameters
- Parking hubs
- Low-income fee waiver
- Deployment guidelines
- Budget



User Experience

- New vendor (Hopp)
- New device types
 - Hopp scooter
 - Veo “Cargo” bike
- Reduced fleet size (1,800 to 13,000)
- New Pricing alternatives
- Mandatory parking zones





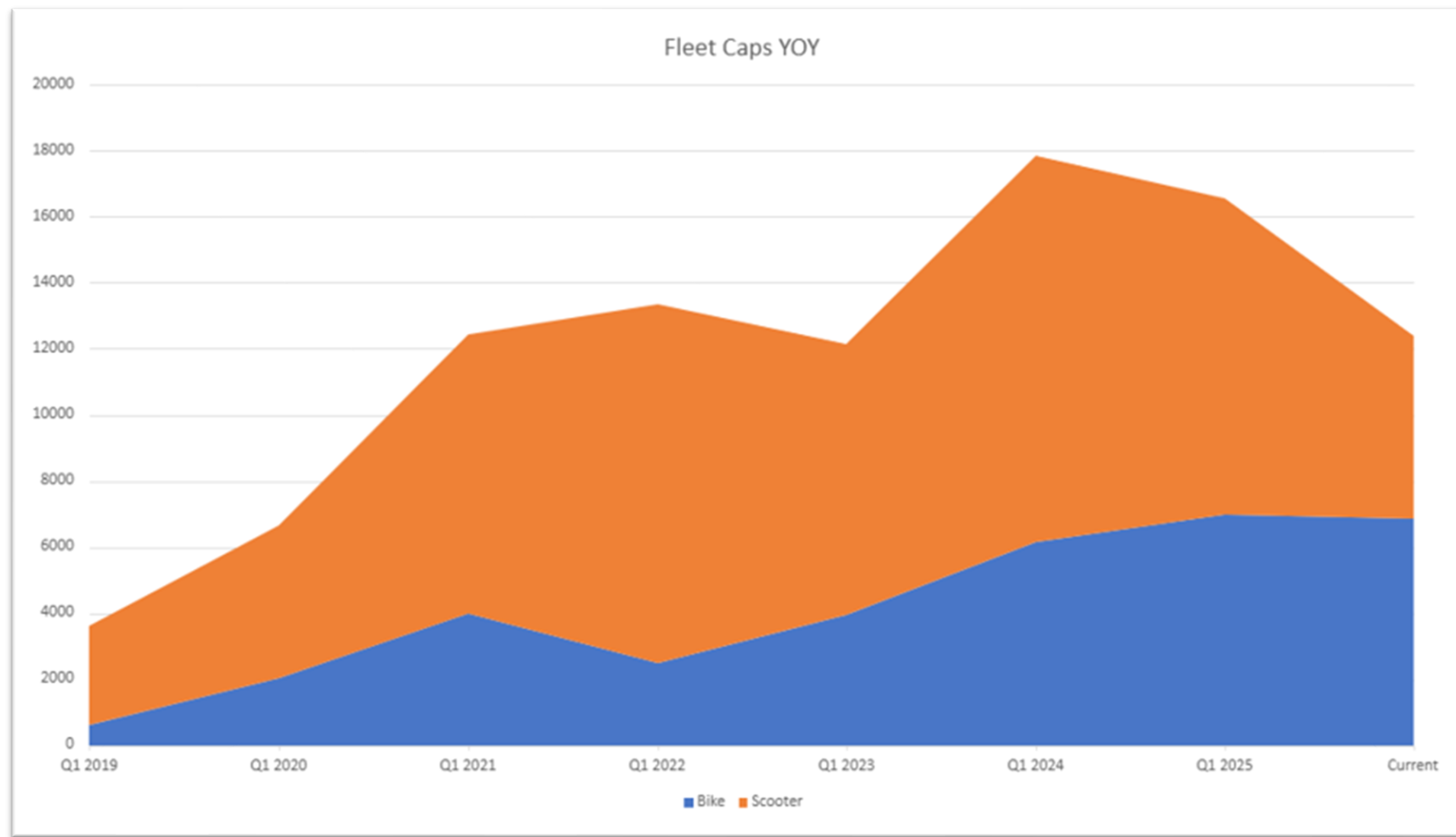
Scooters: 4,800
E-bikes: 3,775



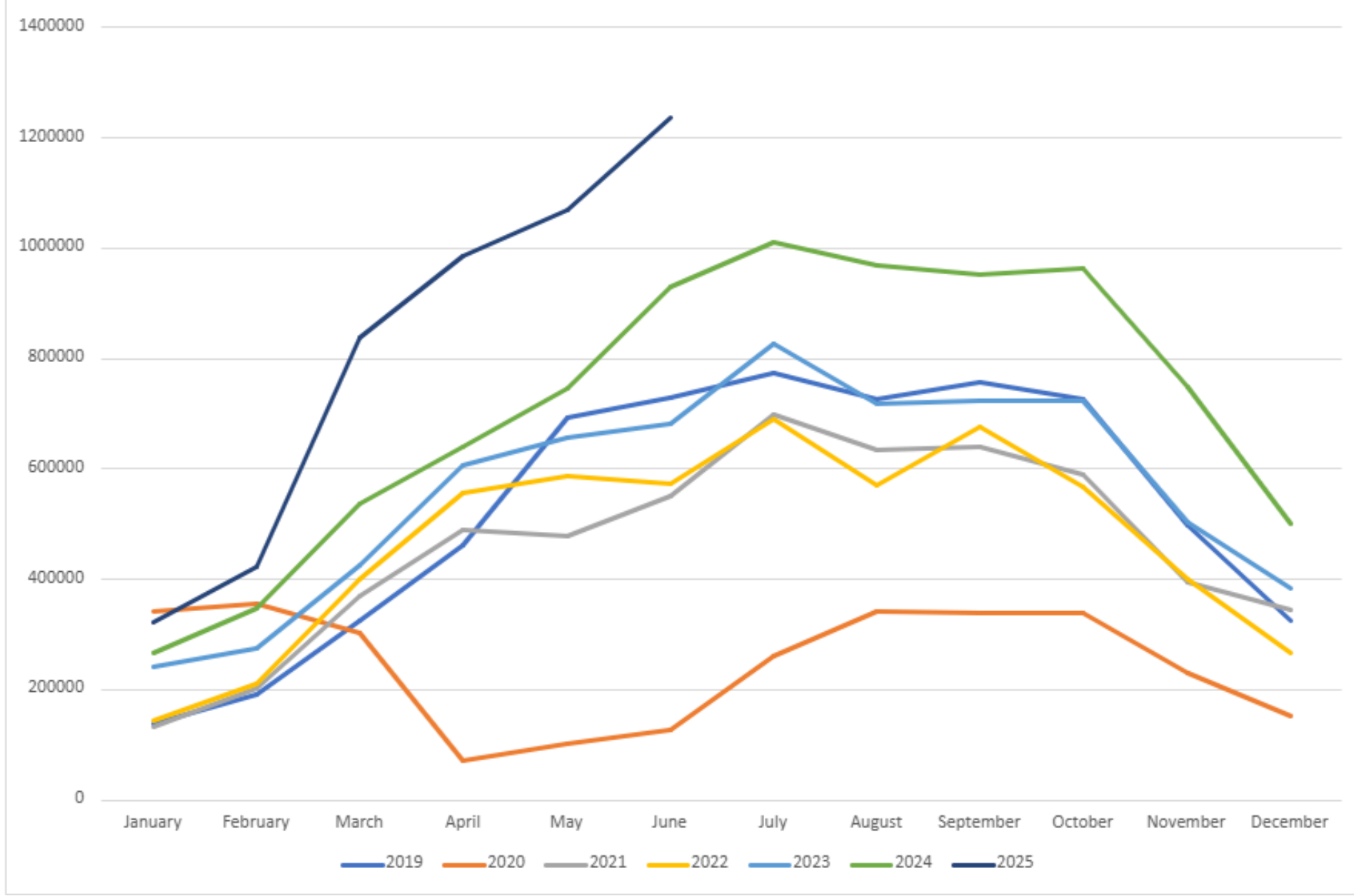
Scooters: 1090



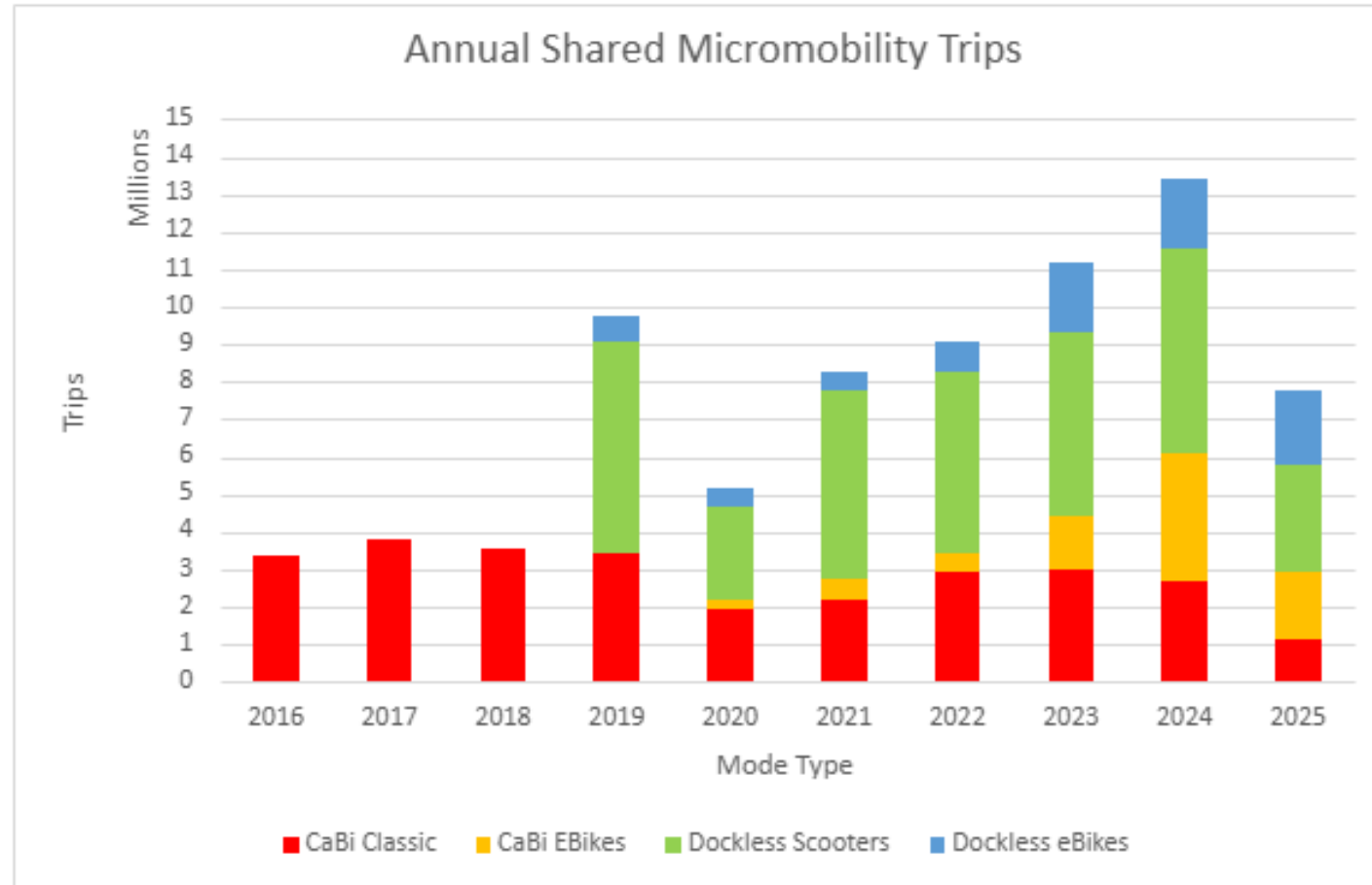
E-bikes: 3266



SFD Trips Monthly Comparison



Program Trips: Shared Fleet Devices and Capital Bikeshare





DDOT Shared Fleet Device Low-Income Fee Waiver



Percent of Total Miles Traveled by LICP Users	Percent of Devices in Fleet Eligible for Fee Waiver
0 – 0.99%	0%
1 – 1.99%	10%
2 – 2.99%	20%
3 – 3.99%	30%
4 – 4.99%	40%
5 – 5.99%	50%
6 – 6.99%	60%
7 – 7.99%	70%
8 – 8.99%	80%
9 – 9.99%	90%
10% or more	100%

	Active Time/Customers	Active Miles/Customers	Active Trip Count/Customers	LICP Time/LICP Customers	LICP Miles/LICP Customers	LICP Trip Count/LICP Customers	Pct LICP Miles/Active Miles	Pct LICP Trips/standard trips
2022	53.7	3.7	2.8	347.3	30.2	22.5	3.4	3.4
2023	42.1	4.0	3.1	254.7	29.2	21.1	6.8	6.3
2024	44.0	4.8	3.6	330.3	40.5	25.4	12.8	10.7



Based on fee waiver eligibility, DDOT waived around 48% of all SFD fees in the 2023-2024 permit cycle, or \$1,493,466



Since the introduction of a fee waiver in 2023, annual percentage of Low-income miles has doubled twice.

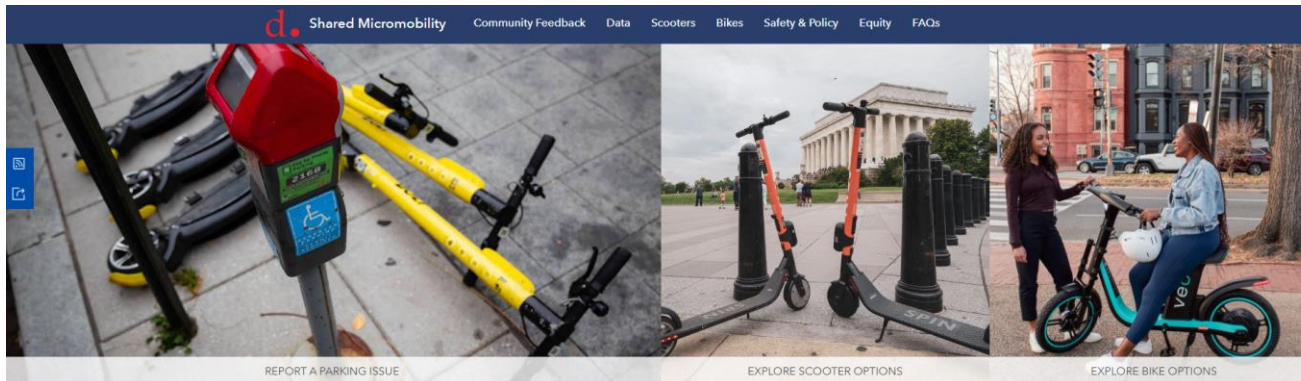
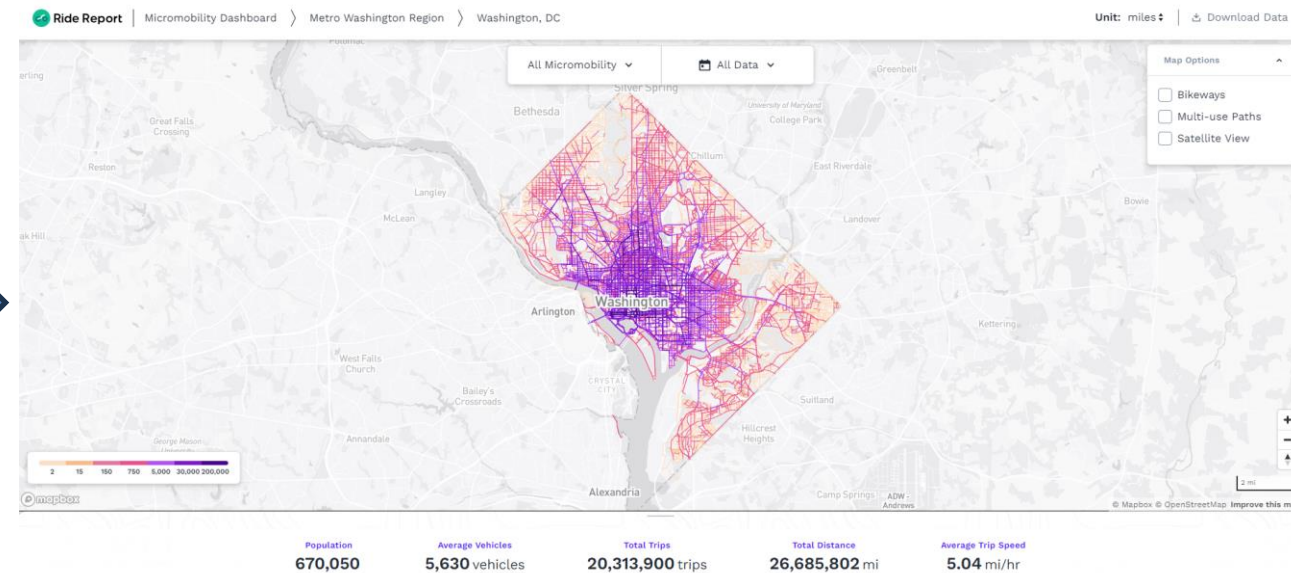
Program Highlights: Resources

Public Data Dashboard:

[Ride Report](#)

Quarterly data:

- Routes
- Trips
- Data



Program Goals

The goal of the Shared Fleet Device Program is to allow private companies to offer District residents and visitors a safe, sustainable, and equitable transportation option. DDOT works with permitted operators to ensure that Shared Fleet Devices are distributed fairly across all 8 Wards, deployed safely and used properly by riders. Companies without a Shared Fleet Device Permit may not deploy scooters, dockless bikes, or other shared micromobility vehicles for rental in public space.

The Shared Fleet Device Program is separate from Capital Bikeshare, which offers a fleet of publicly owned, docked bikes and ebikes.



DDOT “Hub” site:

sharedmobility.ddot.dc.gov

- Rider information
- Community feedback, 311 dashboard
- Equity program instructions

Infrastructure



2024

- Final year of bike rack mandate.
- At least 1,000 new racks installed per year 2021-2024
- bike racks installed through citizen request and property development.
- Repair and maintain public racks.
- DDOT has over 113 miles of bike lanes—35 miles of which are protected.

Looking ahead

2025:

- Record ridership
- Regulatory recommendations
- Build off sidewalk detection data
- Expand mandatory parking zones

2026:

- Rulemaking process continues
- Budget?
- Permit application process in the fall
- DOT scoring and device demos
- November/December 2024
 - Permits awarded
- January 2027
 - New Permit term begins





District Department of Transportation

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