

COMMUTER CONNECTIONS PROGRAM OBJECTIVES

- Encourage alternatives to SOV commuting
- Reduce vehicle trips and miles
- Reduce traffic congestion and improve air quality



FY20 SPRING INITIATIVES

- Telework
- Ridesharing
- Guaranteed Ride Home
- Flextime Rewards
- CarpoolNow Mobile App
- Bike to Work Day
- Employer Recognition Awards
- Newsletters



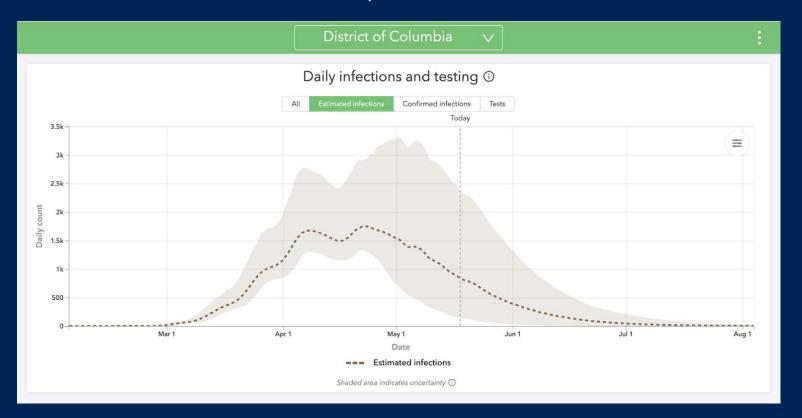


COVID-19 TIMELINE

- December 31: Pneumonia of unknown cause reported to WHO China Office
- January 10: WHO issues its first guidance on the novel coronavirus
- February 11: Novel coronavirus disease named COVID-19
- March 1: Commuter Connections puts finishing touches on aspirational initiative telework outreach
- March 9: Commuter Connections launches digital telework campaign through mid-April
- March 13: USA declares national emergency
- March 18: Commuter Connections pauses Spring Umbrella campaign, begins move to alternative messaging



COVID-19 IN WASHINGTON, D.C.



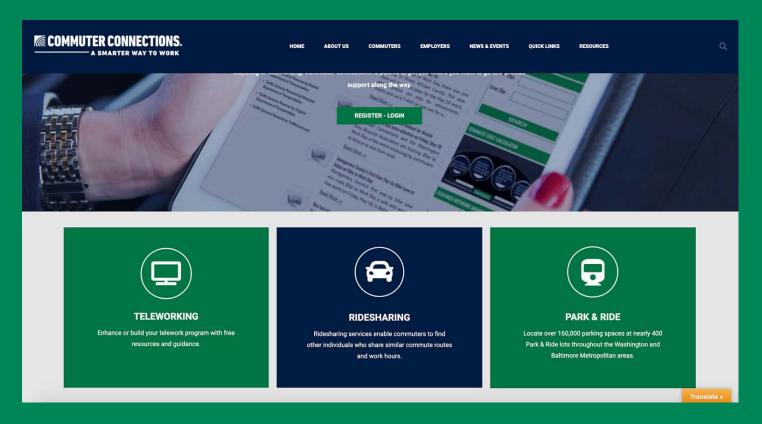






CC WEBSITE HOME PAGE

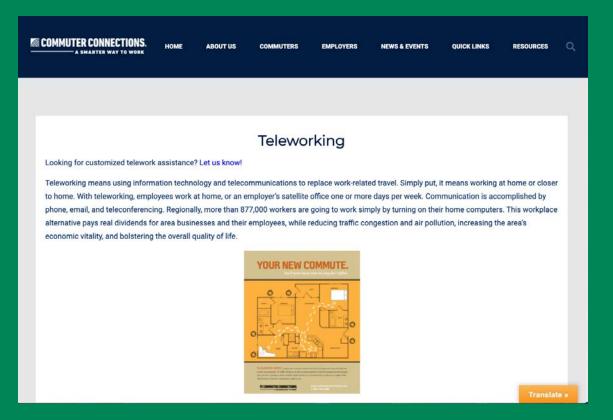
Telework





EXTENSIVE TELEWORK SUPPORT

Telework



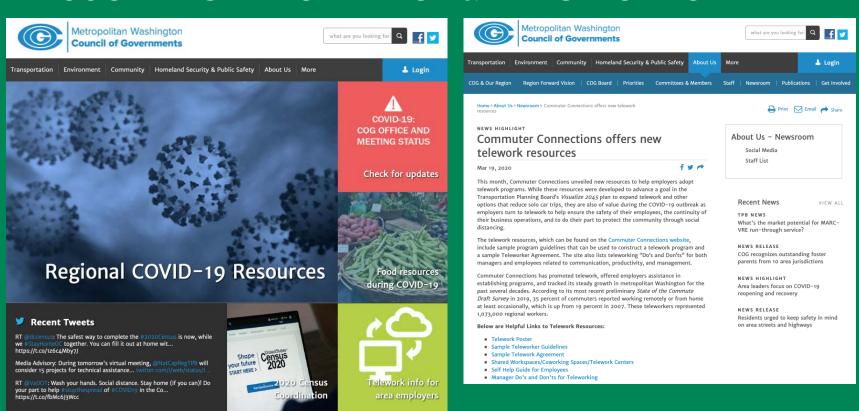
TELEWORK RESOURCES

Telework

- Teleworking "Do's and Don'ts" for both managers and employees
- Coworking centers/shared workspaces/Telework Centers
- Telework Poster that employers may use
- Self-help guide for employees
- Virtual tour and overview presentation of telework centers
- Sample program guidelines to construct a telework program
- Sample "teleworker agreement"
- FAQs regarding telework and Alternative Work Schedules (AWS)
- Sample program guidelines to develop an AWS policy
- Sample "program agreement" for individuals who elect to work alternative schedules
- Tips for compressed work week "Do's and Don'ts"



MWCOG WEBSITE HOME PAGE & NEWS HIGHLIGHT Telework



SOCIAL MEDIA Telework







CREATIVE STRATEGY

Rideshare

Objectives

• Encourage commuters to use alternatives to driving alone to work

Creative Strategy

Use statistics in an infographic-like design to bring the benefits of alternative mode commutes forward in a colorful way

RIDESHARE FY20 SPRING MEDIA BUDGET (NET) Rideshare

Media Strategy

Radio as anchor supported by social media

Radio \$47,793.80

Social \$7,200

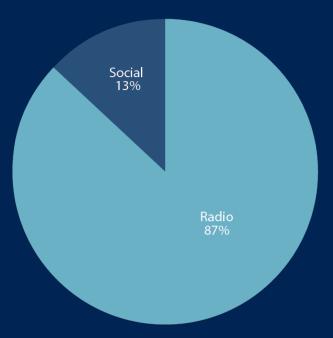
Total Budget \$54,993.80

Radio Spend To Date \$16,508.69

Campaign Went Live: February 10

Mid-March: media vendors asked to put campaign on hold.

Some funds were re-allocated for communications to Essential Workers.





Rideshare













:30 radio spots



Extra Encouragement



A Gamble

SPRING VIDEO



Rideshare





Rideshare

SPRING PAID MEDIA: SOCIAL MEDIA









Rideshare

SPRING DIGITAL BANNER ADS







CREATIVE STRATEGY

Guaranteed Ride Home

Media Strategy

 Radio as anchor supported by broadcast and streaming TV, digital, transit ads, native content and social

Creative Strategy

 Use statistics in an infographic-like design to bring the benefits of alternative mode commutes forward in a fun way



GRH FY20 SPRING GRH MEDIA BUDGET (NET)

Radio	\$314,864.65
Radio	כח 4מא 4ונה.

TV \$115,583

Digital \$41,150

Transit \$20,195

Native Articles \$2,400

Social \$800

Total Budget \$494,992.65

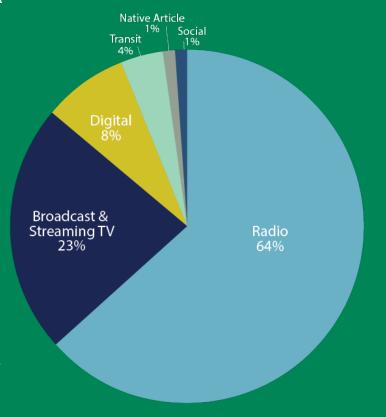
Spend To Date \$185,803.59

Campaign Went Live: February 17

Mid-March: media vendors asked to put campaign on hold.

Some of the budget will be reallocated to the new GRH PSA's

Guaranteed Ride Home





SPRING RADIO

Flight dates: Feb-Mar







Guaranteed Ride Home















SPRING BROADCAST + STREAMING TV Guaranteed Ride Home





Guaranteed Ride Home

SPRING DIGITAL





SPRING TRANSIT ADS

Guaranteed Ride Home

Flight dates: Feb-June

Ads will be displayed from March through June inside of MARC regional commuter rail cars running on three lines: Brunswick, Penn and Camden.

Free bus transit ads will also be displayed in various counties during this time as well.





SPRING NATIVE ARTICLES

SPONSORED

Posting dates: 3/16, 5/26, 6/22

Guaranteed Ride Home



The PoPville articles for May and June will support the messaging of the GRH PSA campaign.







GRH FY20 SPRING BALTIMORE MEDIA BUDGET (NET)

Guaranteed Ride Home

Radio \$21,258.50

Social \$3,728

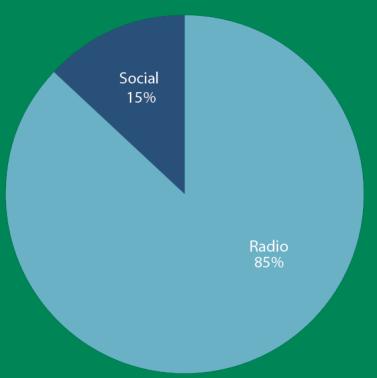
Total Budget \$24,986.50

Radio Spend To Date \$8,262.00

Campaign Live: February 17

Mid-March: media vendors asked to put campaign on hold.

Some of the budget will be reallocated to the new GRH PSA's.





SPRING GRH BALTIMORE RADIO

Guaranteed Ride Home



SPRING RADIO ADS

Guaranteed Ride Home

:30 radio spots



Why Ride Alone?



Just Do It

SPRING PAID MEDIA: SOCIAL MEDIA

Guaranteed Ride Home





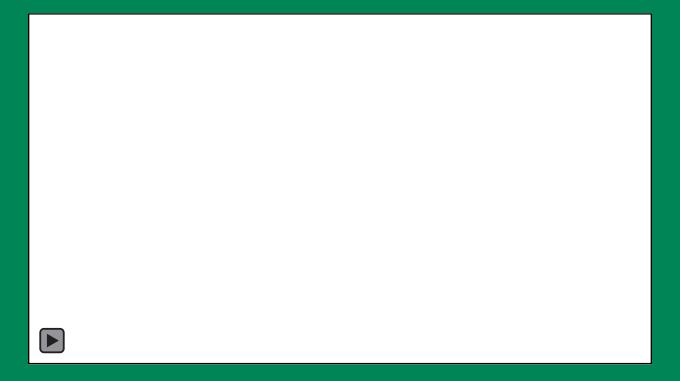




SPRING VIDEO



Guaranteed Ride Home





DIGITAL BANNER ADS

Guaranteed Ride Home

Flight dates: Feb-Mar









Register Today for Your Free Guaranteed Ride Home.



GRH PSAs

Guaranteed Ride Home

Flight dates: May-June

Estimated Spend

\$155,314.91

:30 Second Script

Commuter Connections thanks essential workers traveling to their jobs during the coronavirus pandemic. The free Guaranteed Ride Home service is available for commuters using transit, ridesharing, and more. GRH provides free rides home in case of unexpected illness, emergencies, or unscheduled overtime. Riders are reminded that face coverings are mandated for transit and using GRH. Register or renew at commuterconnections.org or 800.745.RIDE. Some restrictions apply.





Essential employees continue to have access to the Commuter Connections Guaranteed Ride Home program in the event of an unexpected emergency. Check out our website for a list of state ordinances and recommendations to help you safely use the program should you need a guaranteed ride home.

https://www.commuterconnections.org/guaranteed-ride-home/

We'll get you home. Guaranteed.

METRO STATIONS SHUTDOWN

Guaranteed Ride Home

Flight dates: May-June

Value Add Radio Spots

Budget: FREE (Value Add)

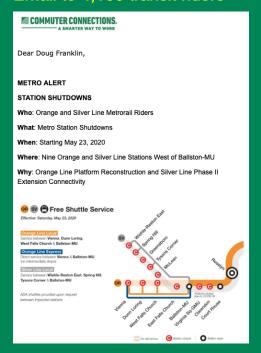
:15 Second Script

Nine Orange and Silver line Metro stations will be closed starting May 23rd for platform reconstruction and Silver Line extension. Guaranteed Ride Home will be available for affected commuters. Visit commuterconnections.org or call 800-745-RIDE.

:10 Second Script

Nine Metro stations on the Orange and Silver lines will be closed starting May 23rd contact 800-745-RIDE or commuterconnections.org for Guaranteed Ride Home.

Email to 4,100 transit riders







Flextime Campaign

- Promote benefits & encourage registration
- Use Digital Media Platforms
- Budget: \$15,000
- Le verage FY 2019 Creative Approach
- Campaign Live: February May



FY20 MEDIA BUDGET (NET)

Flextime Campaign

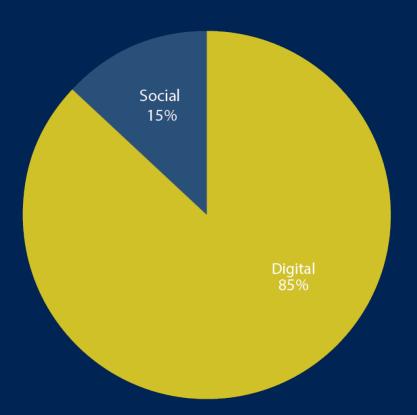
Digital	\$12,750
Digital	Ψ 1 = , 1 0 0

Social \$2,250

Total Media \$15,000

Digital Spend as of 5/8 \$7,692.50

Note: This campaign was terminated in early May due to the COVID-19 pandemic.



DIGITAL

Flight dates: Feb-Mar



Flextime Campaign



Flex your commute and earn \$8 each time you elect to flex your schedule to avoid peak traffic times.

Some restrictions apply.



COMMUTER CONNECTIONS.

800.745.RIDE commuterconnections.org

FLEX YOUR COMMUTE





800.745.RIDE commuterconnections.org



Flex your commute and earn
\$8 each time you elect to flex your
schedule to avoid peak traffic times.
Download the Commuter Connections
Flextime Rewards Program
app today to get started.

Some restrictions apply.





800.745.RIDE commuterconnections.org

SOCIAL MEDIA

Flextime Campaign

Flight dates: Feb-May

















- Encourage download and usage of the CarpoolNow mobile app throughout the Metro DC area
- Focus on Driver messaging
- New driver incentive available now
- Budget: \$15,000
- Leverage FY 2019 Creative Approach
- Campaign Live: March May 2020

Note: This campaign was cancelled due to the COVID-19 pandemic.

CarpoolNow Mobile App









Bike to Work Day

• Budget: \$60,000

• Sponsorship Campaign: November - January 2020

• Campaign Live: March - May 2020

• Bike to Work Day: Friday May 15, 2020

Note: This campaign was cancelled due to the COVID-19 pandemic.

On September 22, the League of American Bicyclists will be celebrating biking to work on Car Free Day.







STRATEGY & MEDIA

- Recognize employers who deliver outstanding and measurable commuter benefits and/or telework programs
- Allow for organizations who share brand values to align with Commuter Connections
- Alternates Green and Blue color theme each year
 - FY20 is a Blue Year
- Media Budget: \$7,500

Note: The originally planned campaign was impacted by the COVID-19 pandemic.





INVITATION







PROGRAM BOOKLET





GIVEAWAY ITEM



SCHEDULE

Employer Recognition Awards

2020

JAN Email blast to level 3 & 4 employers in database

FEB Nomination period ends

APR Selection Committee meets

MAY Develop program booklet, invitations, desk sign, video, and other materials

MAY Media coordination

JUN Employer Recognition Awards Ceremony (virtual event)

JUN Print Ad



A virtual awards ceremony will be broadcast live on June 23rd from the National Press Club.



Newsletter

- Report on relevant TDM news
- Promote Commuter Connections services and special events
- Print Publication and E-Newsletter reaches
 - Employer Transportation Coordinators
 - Committee members
 - Other TDM stakeholders
 - Federal ETC's (w/insert)

Newsletter



TELEWORK SURGES AMID CORONAVIRUS PANDEMIC: NEW RESOURCES AVAILABLE

In some parts of the country, telescrising has been second nature for employers, in others, the commarium parallemic COMID-79 forced management, If departments, and employees into a crash course in working remotelsy. Employees who were almostly telescrising were more posted to do so on a 16th time acute what the marging of employees who move did so before were required to adopt to a whole new remote working environment, assemingly overnight.

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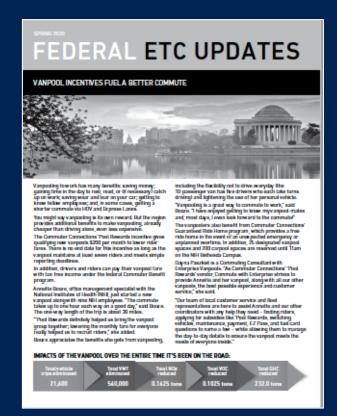
The Metropolitan Washington Council of Convenemental Transportation Transing Glorad (TIMS is placing) a removed emphysics on listerariting as one of its adopted apprairation platines in its Washina 2016 long-apprairance platines in the Washina 2016 long-apprairance platines plate. Dementior Connections pravides transportation plate. Dementior Connections pravides, when belower's resources to employer of all states, although small to medium-stared bussinesses are primary bargets for growthy platefals in the reador.

Through its Employer Services representatives, Commuter Connections is poised to assist employers with regard to continuity of business operations objectives.

The following Televier's and Alternative Work Schedules OWSS measures have been updated and are available on the Commuter Connections website, at www.commuterconnections.org in both the "Employer" and "Commuter" sections:

- Tips for Islaworking "Do's and Don'ts" for both managers and employees
- List of coworking content/shared workspaces/ Telework Centers
- Downloadable Telework poster to hang up at your worksite or distribute loyour employees to encourage teleworking
- Self-help guide for employees seeking to telework or who are looking to become more productive while teleworking
- Virtual tour and overview presentation of Telework Centers (e.g. Coworking Centers) that describe how those spaces operate
- Sample program guidelines that can be used to construct a feliework program at your worksite
- Sample felloworker agreement

Continued on page 2



SPRING ENEWSLETTER

Newsletter

COMMUTER CONNECTIONS

NEWSLETTER

The Commuter Information Source for DC, MD, VA



Telework Surges Amid Coronavirus Pandemic

Telework has been second nature in some companies, while in others, the coronavirus pandemic forced management, IT departments, and employees into a crash course in working remotely.

LOOKING AHEAD

Guaranteed Ride Home PSA's Thru June 2020

Metro Station Closure Value Add Thru June 2020

Employer Recognition Awards Event June 2020

Summer Newsletter August 2020

