

Department of Planning & Growth Management VanGO Paratransit Program

Types of Paratransit Provided

- ADA Operates same days and hours and within
 3/4 mile of fixed route service
- Demand Response Operates Monday Friday outside of the ¾ mile ADA veil. County is divided into districts in the rural areas and each district has service three days per week
- Subscription Operates six days per week mostly serving dialysis centers on three shifts. Also services senior centers. These are usually standing orders

ADA Ridership Trends

Fiscal Year 2022

18,478

Fiscal Year 2023

24,247

Fiscal Year 2024

23,134

Demand Response Ridership Trends

Fiscal Year 2022

1,572

Fiscal Year 2023

1,618

Fiscal Year 2024

1,920

Subscription Ridership Trends

Fiscal Year 2022 26,852

Fiscal Year 2023 23,709

Fiscal Year 2024 23,565

Eligible Client Database

Fiscal Year 2022 1,398

Fiscal Year 2023 1,373

Fiscal Year 2024 1,923