

2027 COORDINATED PUBLIC TRANSIT HUMAN SERVICES TRANSPORTATION PLAN

Access for All Advisory Committee Meeting

Sergio Ritacco
Senior Transportation Planner, COG

Alexander McRoberts
Transportation Planning Specialist, ICF

Eva Hsu
Director, Sustainable Mobility, ICF

November 2, 2026



National Capital Region
Transportation Planning Board



Agenda

- Project Objectives
- Project Schedule
- Task 2: Service Catalog
- Task 3: Assessment Surveys
- Next Steps
- Q&A



Project Objectives

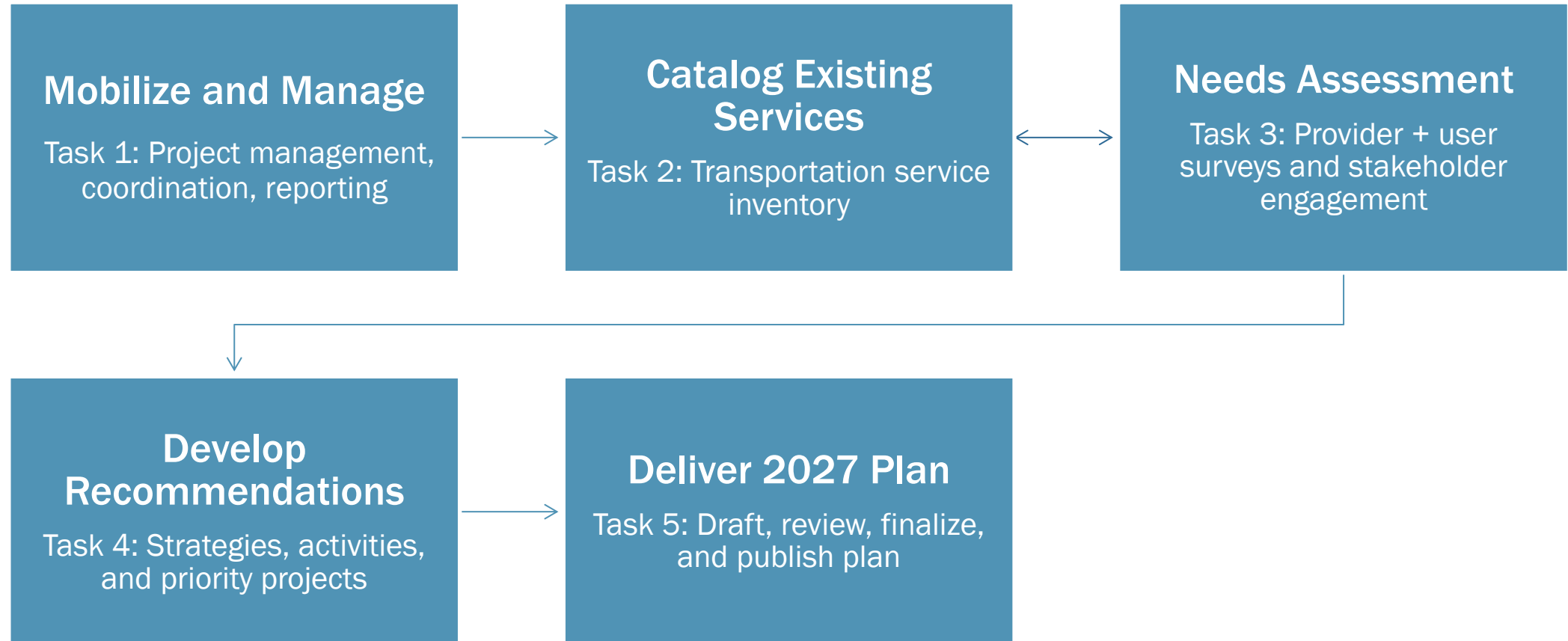
Develop an updated, accessible, and publication-ready 2027 Coordinated Public Transit–Human Services Transportation Plan that:

- Builds from the 2023 Coordinated Plan
- Updates the regional inventory of specialized transportation services
- Refreshes the assessment of transportation needs
- Incorporates provider, stakeholder, and user input
- Identifies strategies and priority projects

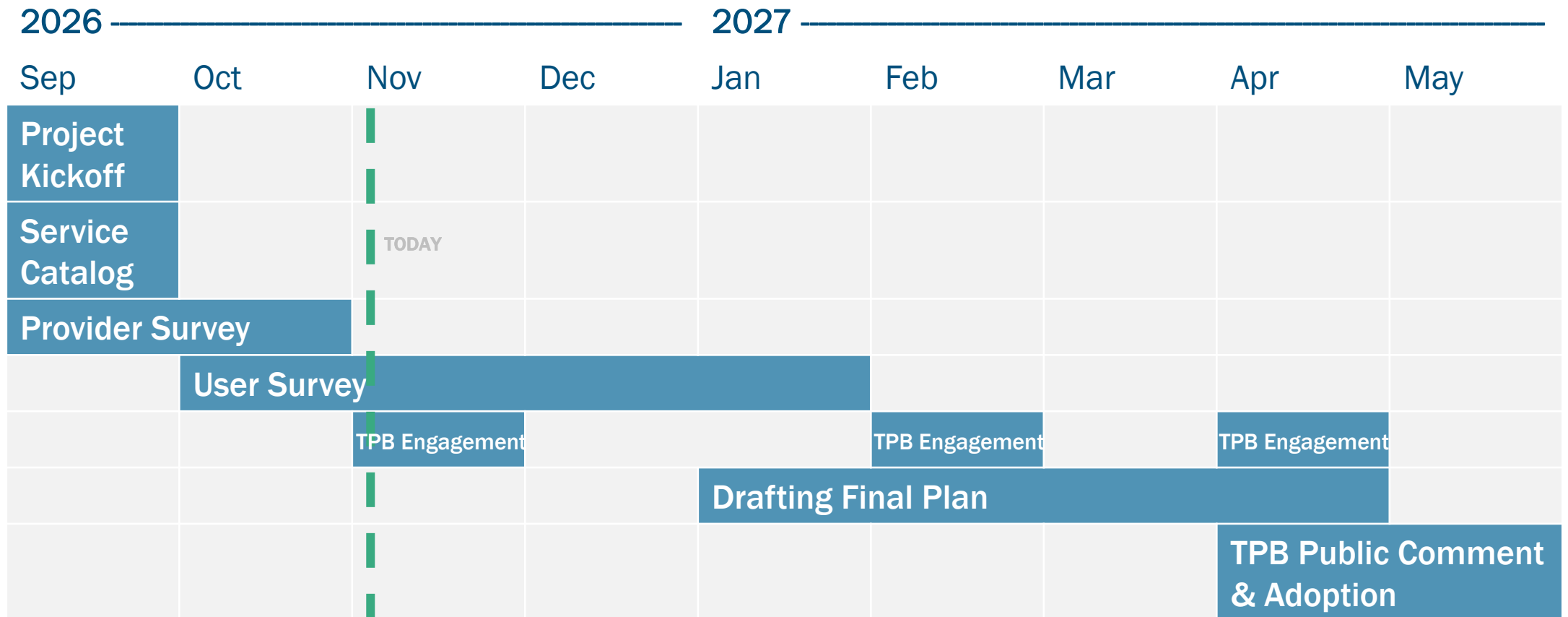
Goal: Effectively guide and maximize the impact of COG’s Enhanced Mobility (FTA Section 5310) programming funds to improve transportation options for older adults and people with disabilities when transportation service are unavailable, insufficient, or inappropriate to meeting these needs.



Major Tasks



Project Schedule

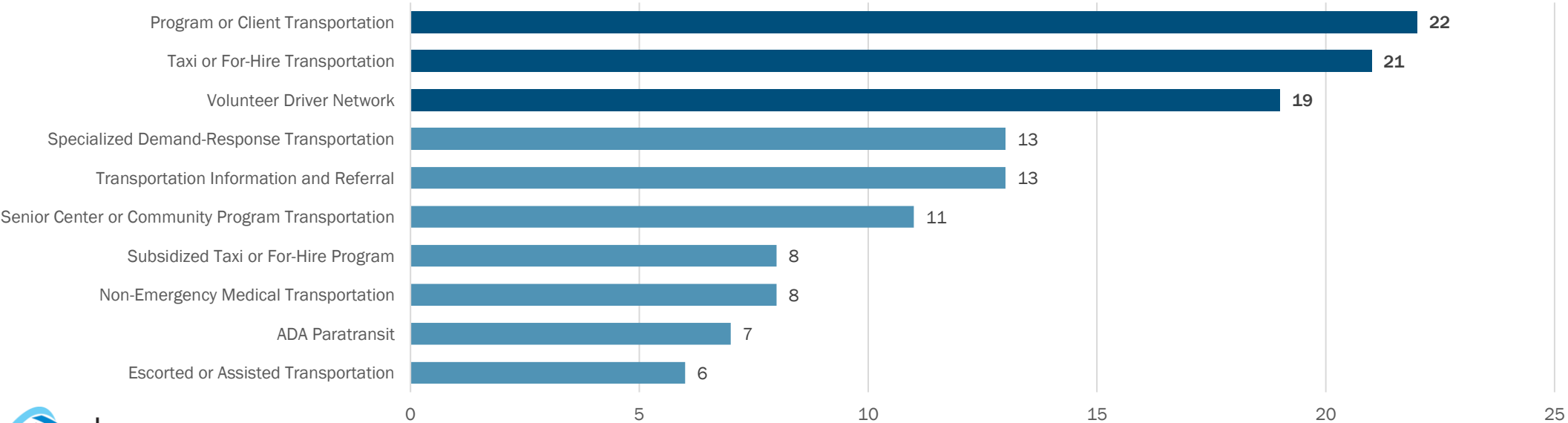


Task 2. Catalog of Available Transportation Services for Older Adults and People With Disabilities

Catalog Highlights

174	32
Total Records	Additional records since 2023

Top Service Types (> 5 records)



Task 3. Assessment of Transportation Needs for Older Adults and People with Disabilities

Provider Survey

What gaps are providers seeing?

- Identify gaps in availability, awareness, accessibility, and affordability
- Email outreach to providers from the Task 2 contact list with follow up
- 3-Week survey administration period



DATES

9/29/2026 – 10/20/2026

User Survey

What are older adults and people with disabilities experiencing?

- Open survey for 65+ and people with disabilities in the TPB planning Area
- Identify gaps in availability, awareness, access and affordability
- Geographically targeted outreach
- 2-month survey administration period



DATES

11/12/2026 – 1/15/2027



Task 3. Assessment of Transportation Needs for Older Adults and People with Disabilities – Provider Survey

21 organizations responded, serving:

- General public
- Individuals with intellectual or developmental disabilities
- Individuals with limited English proficiency
- Individuals with mental health disabilities
- Individuals with sensory disabilities
- Low-income populations
- Older adults
- Veterans



6 *human service agencies*



4 *nonprofit transportation providers*



5 *local governments*



2 *mobility management organizations*



2 *volunteer driver programs*



1 *public transit agency*

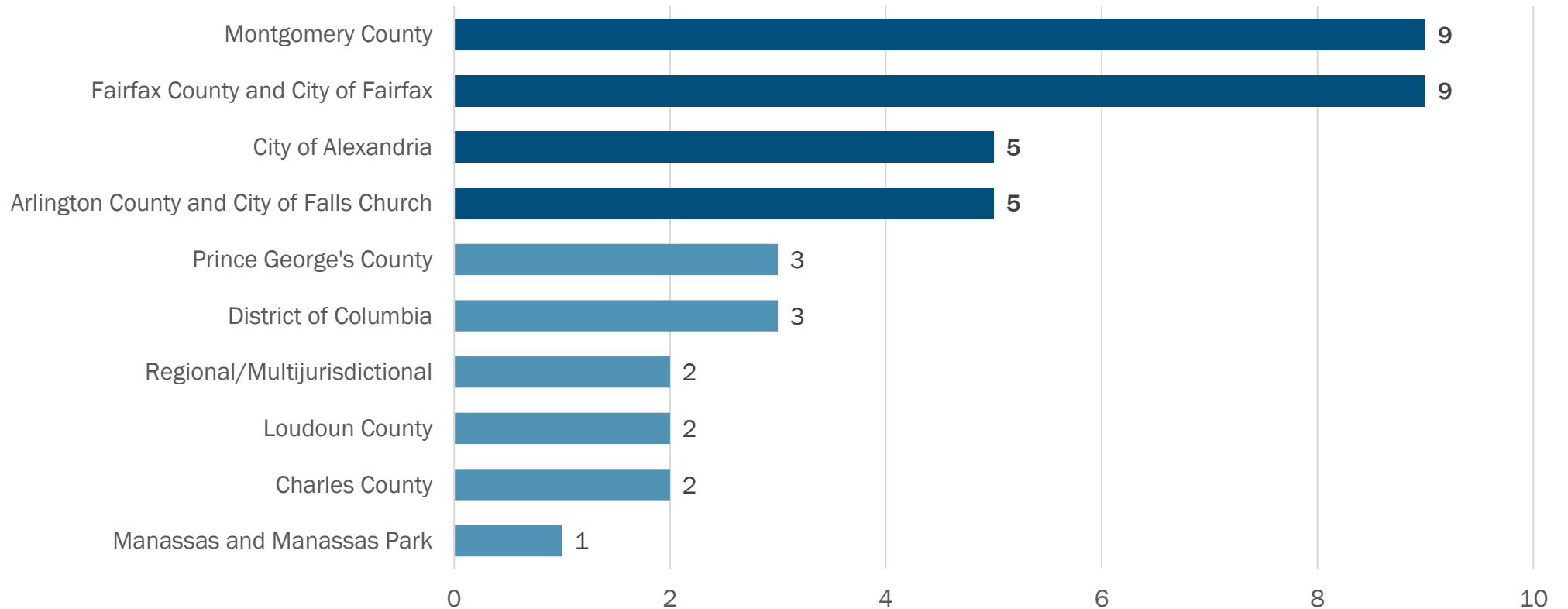


1 *advocacy organization*



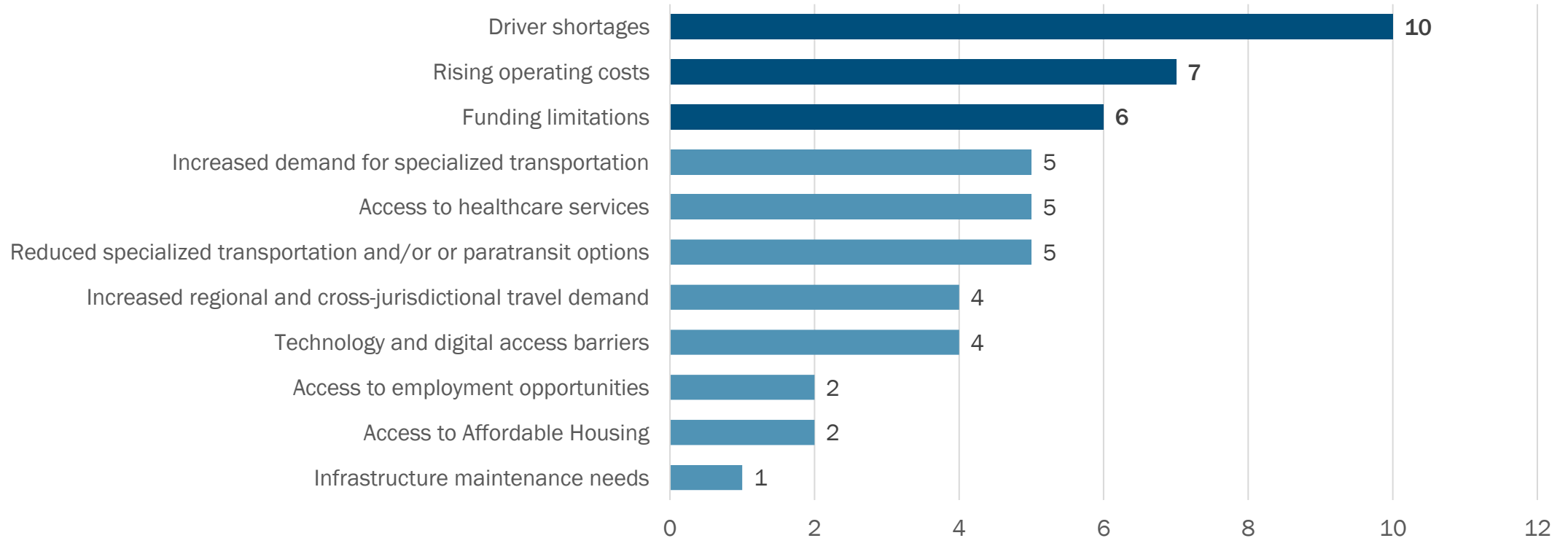
Task 3. Assessment of Transportation Needs for Older Adults and People with Disabilities – Provider Survey

Which of the following jurisdictions does your organization primarily serve?



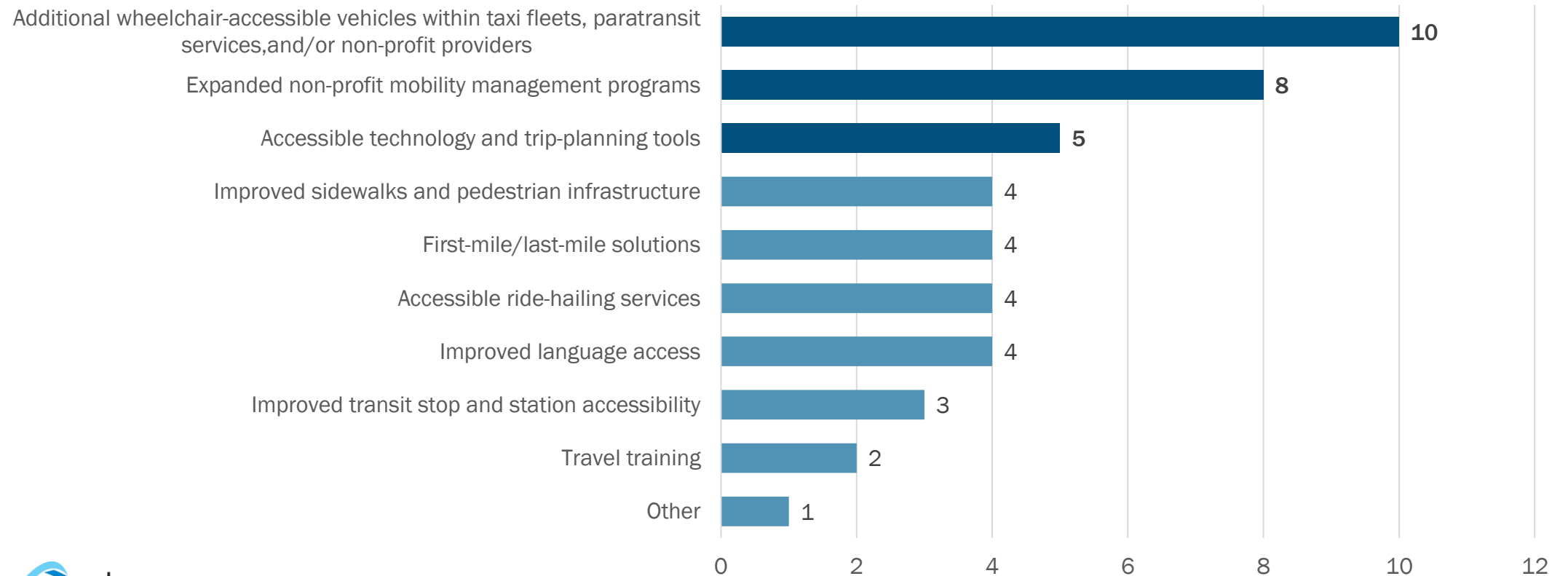
Task 3. Assessment of Transportation Needs for Older Adults and People with Disabilities – Provider Survey

What transportation challenges are likely to have the greatest impact on older adults and people with disabilities over the next 10 to 20 years?



Task 3. Assessment of Transportation Needs for Older Adults and People with Disabilities – Provider Survey

Over the next 12 months, which accessibility improvements would be the most useful to seniors and people with disabilities?



Task 3. Assessment of Transportation Needs for Older Adults and People with Disabilities – Provider Survey

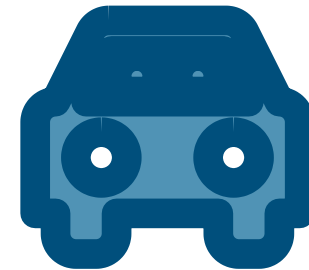
Over the next 12 months, which types of coordination would most improve transportation outcomes for seniors and people with disabilities?



**Coordinated
customer referrals**
(8)



**Coordinated
eligibility processes**
(6)

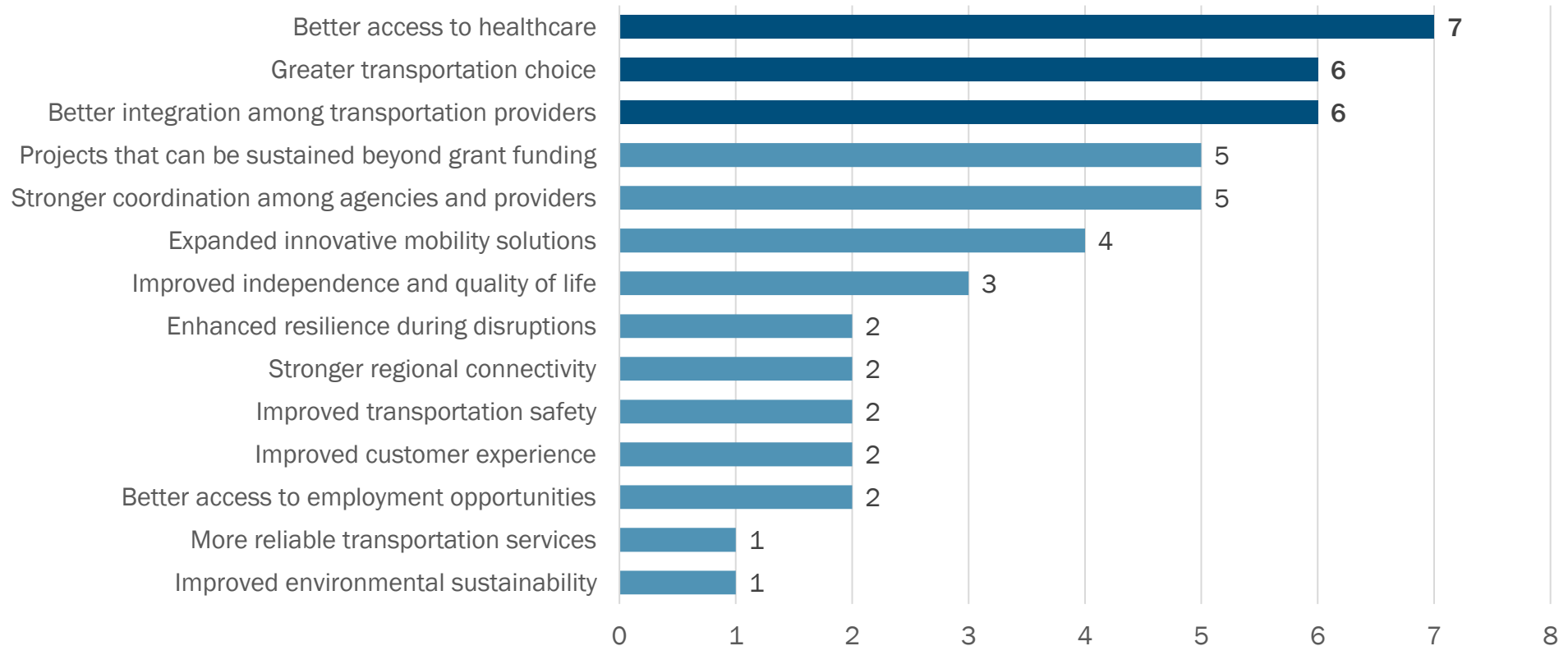


**Volunteer
transportation
programs**
(6)



Task 3. Assessment of Transportation Needs for Older Adults and People with Disabilities – Provider Survey

Which long-term outcomes should guide future Section 5310 funding decisions?



Next Steps

User Survey

11/9/2026 – 1/15/2027

Stakeholder Engagement Sessions

Public Transportation Committee: 2/23/2027
Access for All Committee: TBD February 2027

Public Comment Period

4/9/2027 – 5/9/2027

Final Publication

5/31/2027



Open Discussion

We'd like to hear from you

A few prompts, if helpful

How do the initial findings compare with what you hear from older adults and people with disabilities?

Which transportation challenge is missing or deserves more priority than the findings suggest?

Which of the top three long-term outcomes should guide future Section 5310 funding, and what would you change?

Eva Hsu

Director, Sustainable Mobility, ICF

(+1 (917) 4213411

Eva.Hsu@icf.com

1902 Reston Metro Plaza

Reston, VA 20190



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