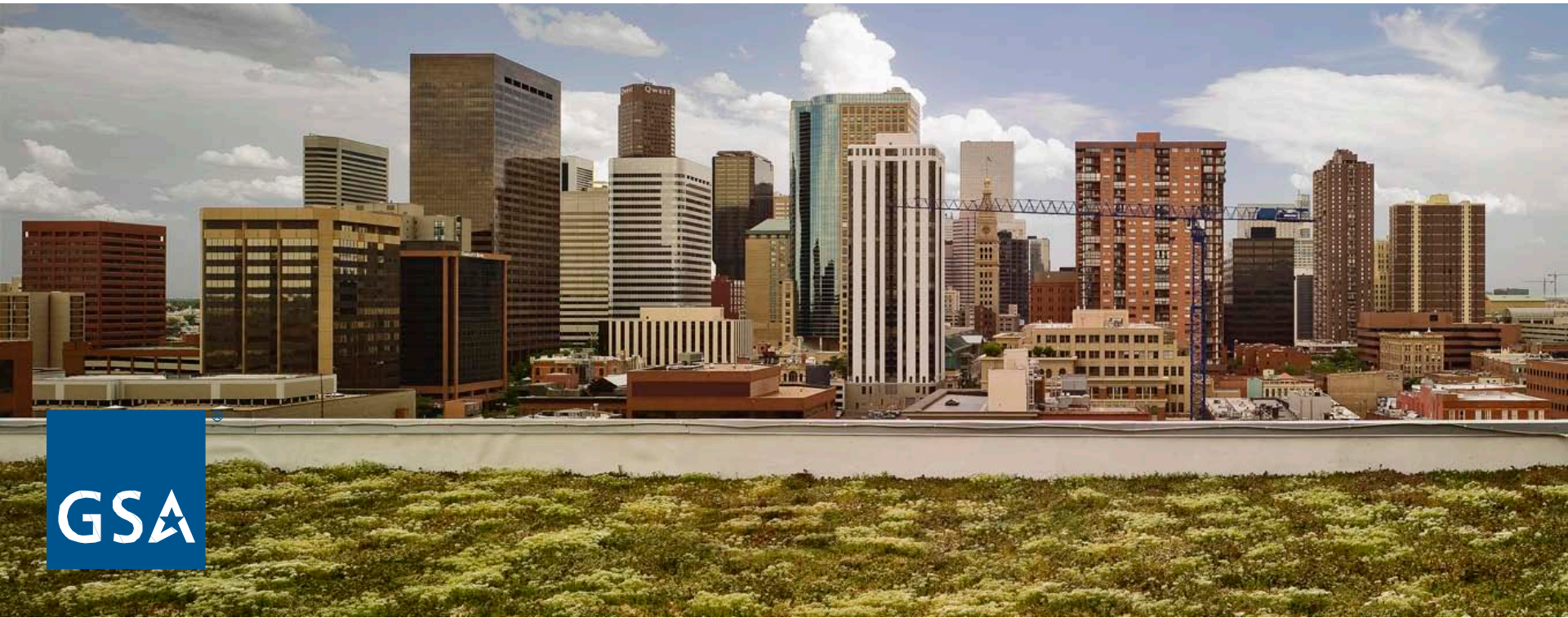


Assessing Building Performance

Lessons from the Field

Erika Larsen, National Sustainability Program Specialist
U.S General Services Administration / Public Building Service,
3.08.2012



Agenda



GSA Public Buildings Service

GREEN BUILDING PERFORMANCE

A POST OCCUPANCY EVALUATION OF 22 GSA BUILDINGS



WHITE PAPER

1

- Drivers
- Key Findings
- Whole Building Performance Measurement
- Lessons Learned

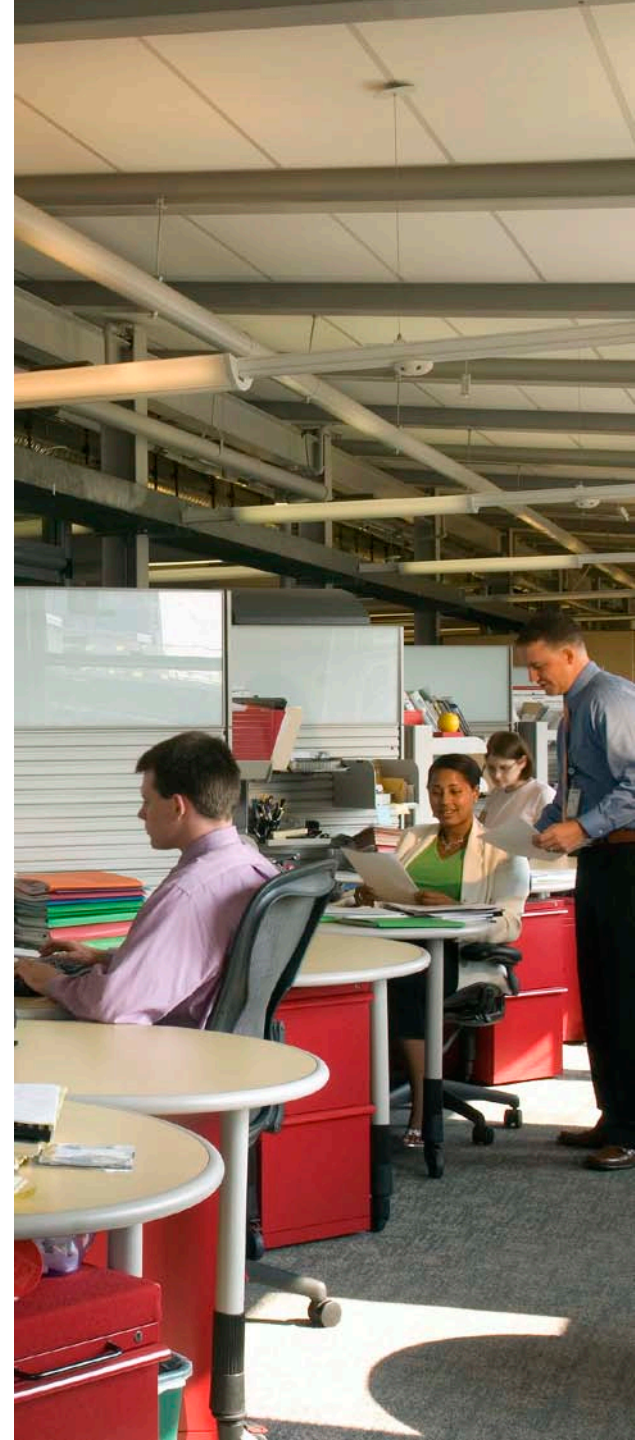
9,624 Owned and Leased Assets

1 million

Tenants in 400 different federal agencies

\$5.2 billion

Investment Underway to Green Inventory



Our Targets



37%

Energy Use Intensity, by 2020
Over 2003 levels

26%

Water Use Intensity, by 2020
Over 2007 levels

28%

Scope 1 and 2 GHGs, by 2020
Over 2009 levels



Executive Order 13514, 2009

Energy Independence and Security Act, 2007

MOU on High Performance and Sustainable Buildings, 2006

Energy Policy Act, 2005

www.wbdg.org/references/federal_mandates.php

GSA's Leadership in Sustainability





Do sustainably designed buildings deliver the performance they promise?



Key Findings Green Buildings

- Use less energy & water
 - Cost less to operate
 - Support occupant satisfaction
 - Emit less CO₂ emissions
 - Help meet federal mandates
 - *Mileage May Vary*



KEY FINDINGS:

Compared to national averages,
buildings in this study have:

25%

Less energy use
(66 kBtu/sf/yr vs. 88 kBtu/sf/yr)

19%

Lower aggregate operational costs
(\$1.60/sf vs. \$1.98/sf²)

27%

Higher occupant satisfaction

36%

Fewer CO₂ emissions

Whole Building Performance Measurements

POE of 22 Sustainably Designed Buildings



Key Performance Indicators



EUI



CO₂



Maintenance Costs



Water Use



Occupant Satisfaction

Key Performance Indicators



EUI

BTU/ GSF



CO₂

Employee Commuting
Building energy use



Maintenance Costs

General, grounds, janitorial



Water Use

Gallons / GSF






Occupant Satisfaction

office layout & furnishings,
thermal comfort, air quality,
lighting, acoustics, cleanliness







Normalizing Performance Metrics

Site & Building characteristics

Omaha NPS

	Building Location	601 Riverfront Nebraska	Omaha 68102-4226
	Building Function	Federal Building	
	Project Type	New Construction	
	Design Certification	LEED-NC Gold	
	Year Built	2004	
	# of Floors	3	
	Gross Square Foot	68,000	
	Rentable Square Foot	62,772	
	Usable Square Foot	0	
	Weekly Operating Hours	70	
	Regular Occupants	125	
	Average Daily Visitors (FTE)	9	
	Electronic Equipment	140	
	Site Cost	N/A	
	Design Cost	N/A	
	Construction Cost	\$8,500,000	
	Management & Inspection	N/A	
	Total Cost	\$27,864,000	

Annual Performance Metrics

	Gallons per occupant	1,783
	Water Cost per occupant	\$4.87
	Gallons per GSF	3.51
	Water Cost per RSF	\$0.01
	Energy Use (kBtu) per GSF	67
	Energy Cost per RSF	\$1.17
	Building Emissions per Occupant (MTCO ₂ e)	5.81
	General Maint Cost per RSF	\$0.66
	Janitorial Services Cost per RSF	\$0.90
	Grounds Maint Cost per RSF	\$0.14
	Ratio of Maint Requests to Total Maint Jobs	0.62
	Solid Waste (lb) per occupant	1937
	Solid Waste Cost per RSF	\$0.02
	Solid Waste Cost per occupant	\$11.21
	% Recycle of Total Waste Generation	8%
	Survey Return Rate	68%
	Commute Emmisions per occ (MTCO ₂ e)	1.70
	% of Occupants who commute using mass transit, biking and/or walking	0%

Benchmarking

Industry National Averages



EUI

CBECS National Survey of Commercial Buildings constructed between 1990 and 2003³



Energy Cost

BOMA⁴ 2008 All Sector Total Building Rentable Area – Utility (less water)



CO₂

ENERGY STAR baseline⁵, late 2009/early 2010



Maintenance Costs

IFMA⁶ facilities less than 5 years old and BOMA⁴ 2008 All Sector Total Buildings Rentable Area - Roads/Grounds



Water Use

IFMA⁶ 50th Percentile, 2009

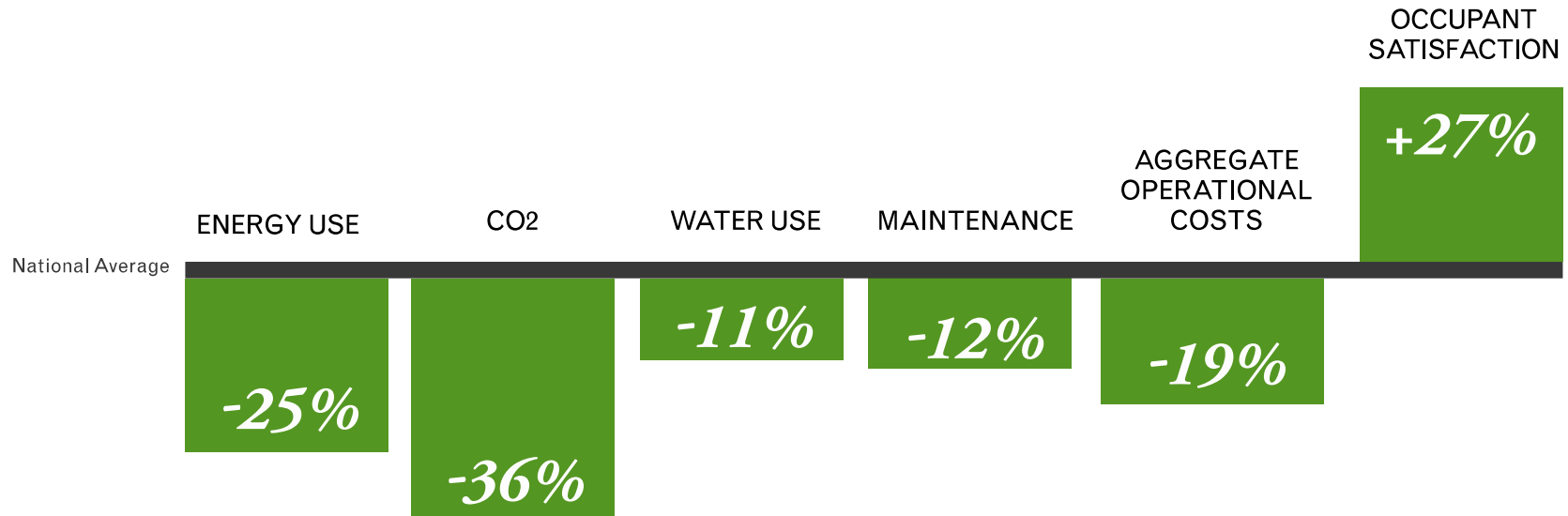


Occupant Satisfaction

Center for the Built Environment, UC Berkeley, 2009⁷

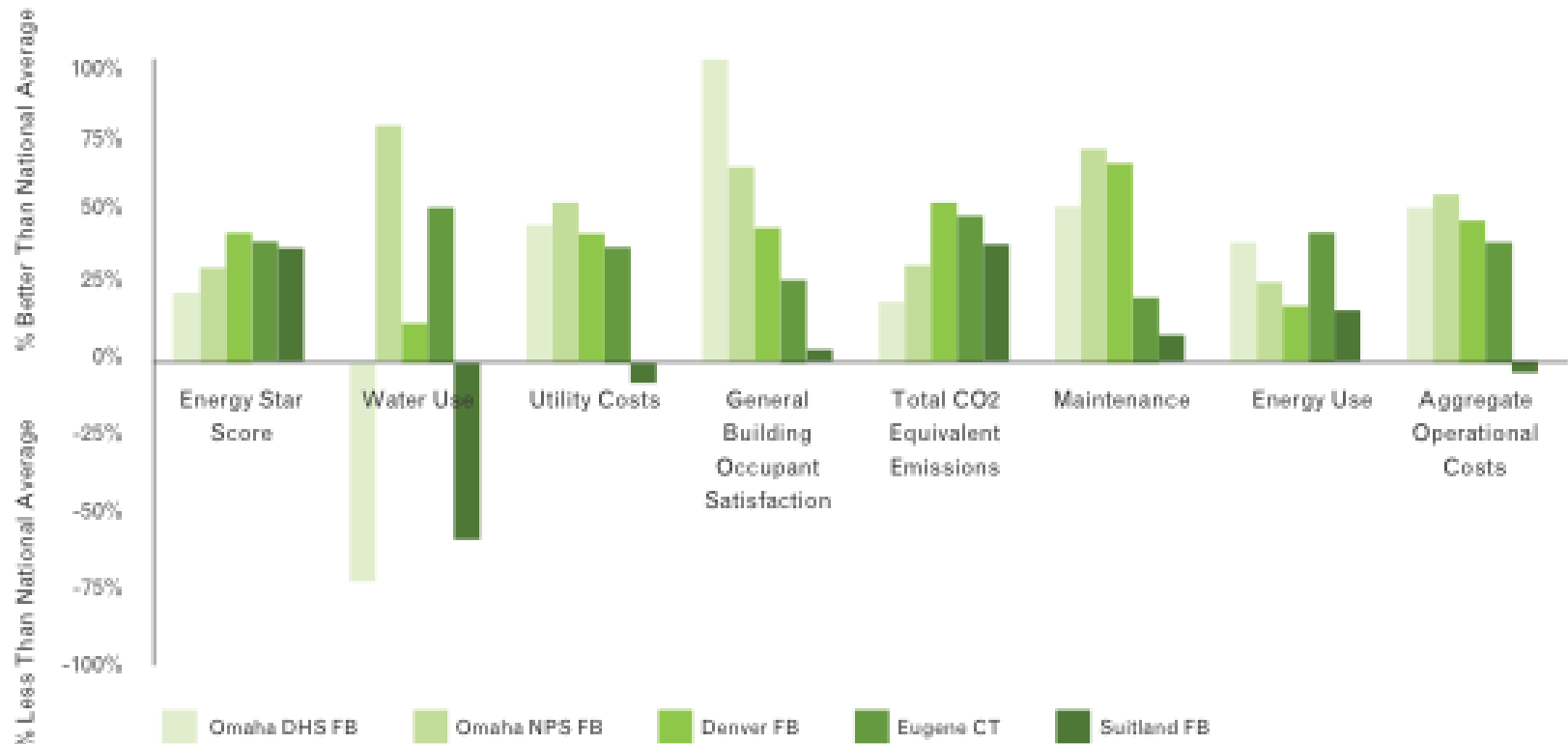
Green Building Study

POE of 22 Green Buildings



Design Intent is Important; not a Guarantee

Lessons Learned



Operations & Maintenance Matters

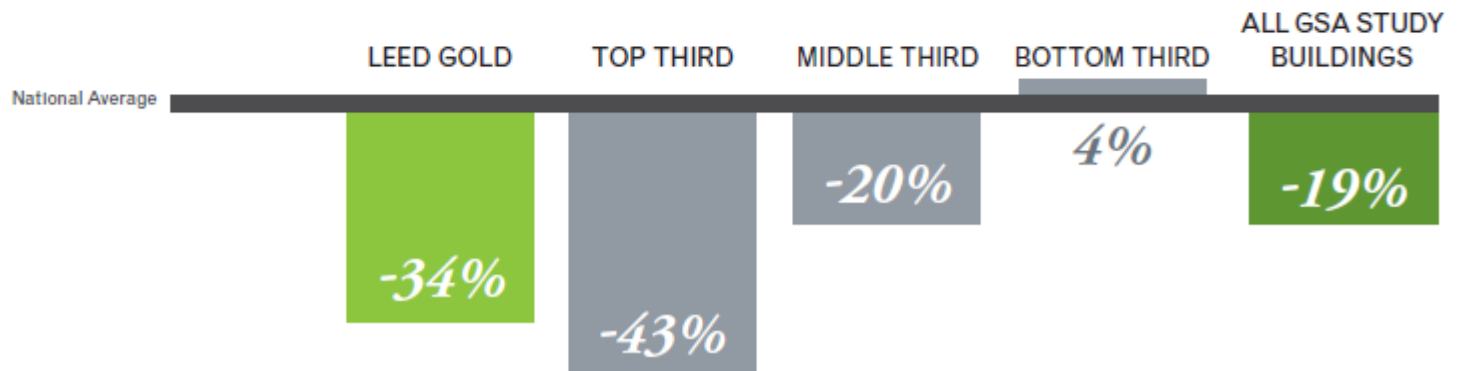
Lessons Learned

Figure 4: Aggregate Operational Costs: Performance of Study Buildings Compared to National Average

Source of National Average: BOMA

Aggregate Operating Costs:

water utilities, energy utilities, general maintenance, grounds maintenance, waste and recycling, and janitorial costs



Lighting & Acoustics Matter

Lessons Learned

OCCUPANT SATISFACTION SURVEY

Figure 7: Compared to National Average

Source of National Average: Center for the Built Environment, UC Berkeley

Acoustic Satisfaction



Lighting Satisfaction



Baselines Matter

Lessons Learned

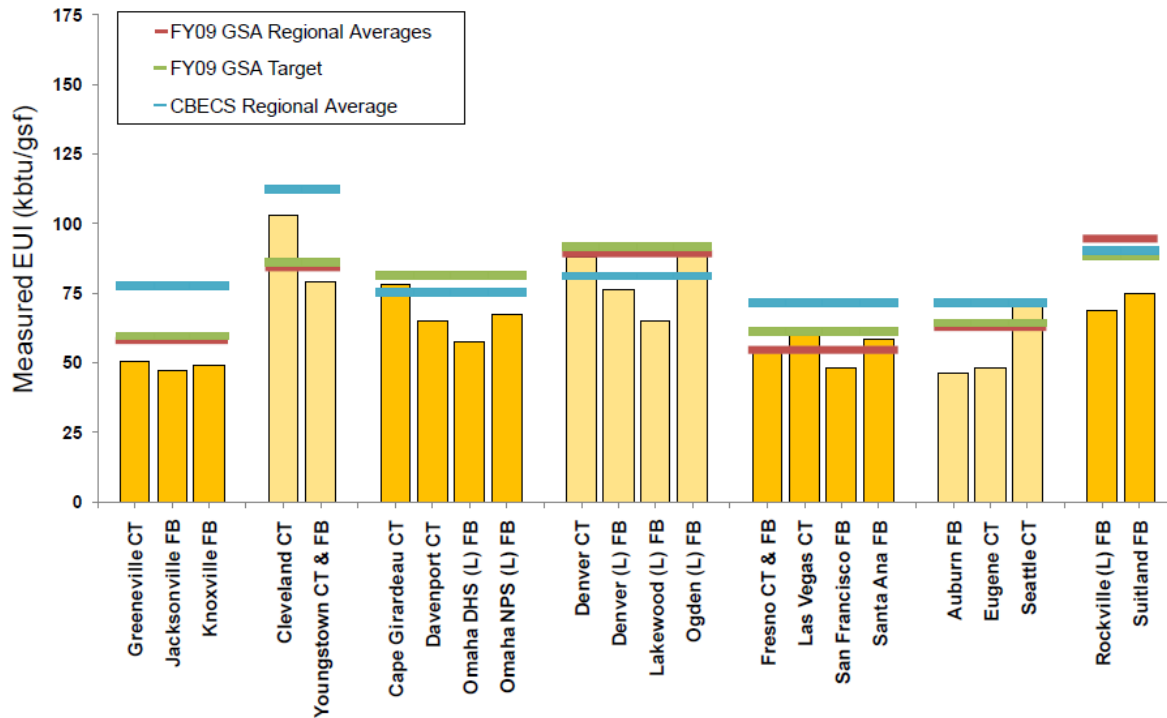
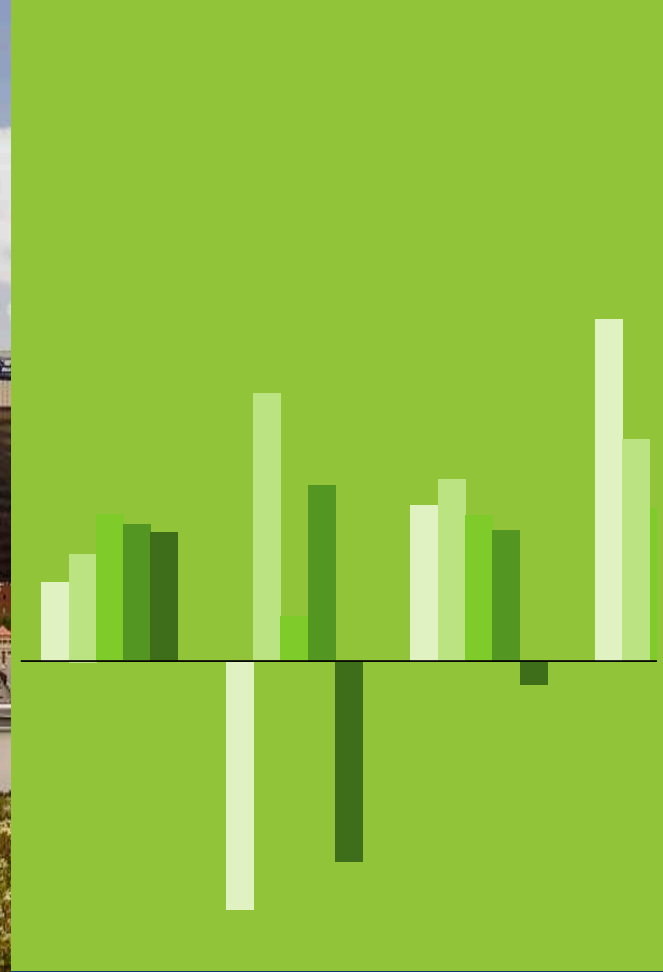


Figure S4. Energy performance of GSA buildings is strong when compared to industry averages.



Leadership in Sustainability,
Commitment to Performance.



GSA Public Buildings Service

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Download a copy of
Green Building Performance:
gsa.gov/sustainability




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Table 4. Baseline Values and References

Metric	Value	Units	Source
Water	15	gal/gsf	IFMA # 32 50th Percentile (2009 pg 59)
	13	gal/gsf	GSA FY2015 Target
	0.19	\$/rsf	BOMA 2008 All Sector Total Building Rentable Area - Utility Water/Sewer
Energy	2.53	\$/rsf	BOMA 2008 All Sector Total Building Rentable Area - Utility (less water)
	88	kBTU/gsf	EIA CBECS Table C12 Office 1990-2003
Maintenance - Grounds	0.45	\$/rsf	BOMA 2008 All Sector Total Building Rentable Area - Roads/Grounds
Maintenance - Preventative	0.75	Ratio	IFMA #32 Facilities less than 5 years old (2009 pg. 47)
Maintenance - Service	0.25	Ratio	IFMA #32 Facilities less than 5 years old (2009 pg. 47)
Waste	0.05	\$/rsf	IFMA #25 (2004 pg. 27)
Recycling	0.01	\$/rsf	IFMA #25 (2004 pg. 27)
Occupant Satisfaction	1.13		CBE 2009 Survey Average Score - General Building Satisfaction
	1.23		CBE 2009 Survey Average Score - LEED General Building Satisfaction
Transportation		MTCO _{2e} /	
	2.3	occ/year	EPA Climate Leaders Guidance (2008) and DOT Travel Survey (2001)

Building Name	Annual Costs (US\$)				Aggregate Operating Cost per RSF
	Aggregate Maintenance	Waste & Recycle	Total Water	Total Energy	
Greeneville CT	\$394,936	\$829	\$6,352	\$176,042	 \$4.25
Jacksonville FB	\$1,026,012	-	\$24,555	\$427,075	 \$4.93
Knoxville FB	\$464,084	\$4,380	\$16,061	\$198,759	 \$5.69

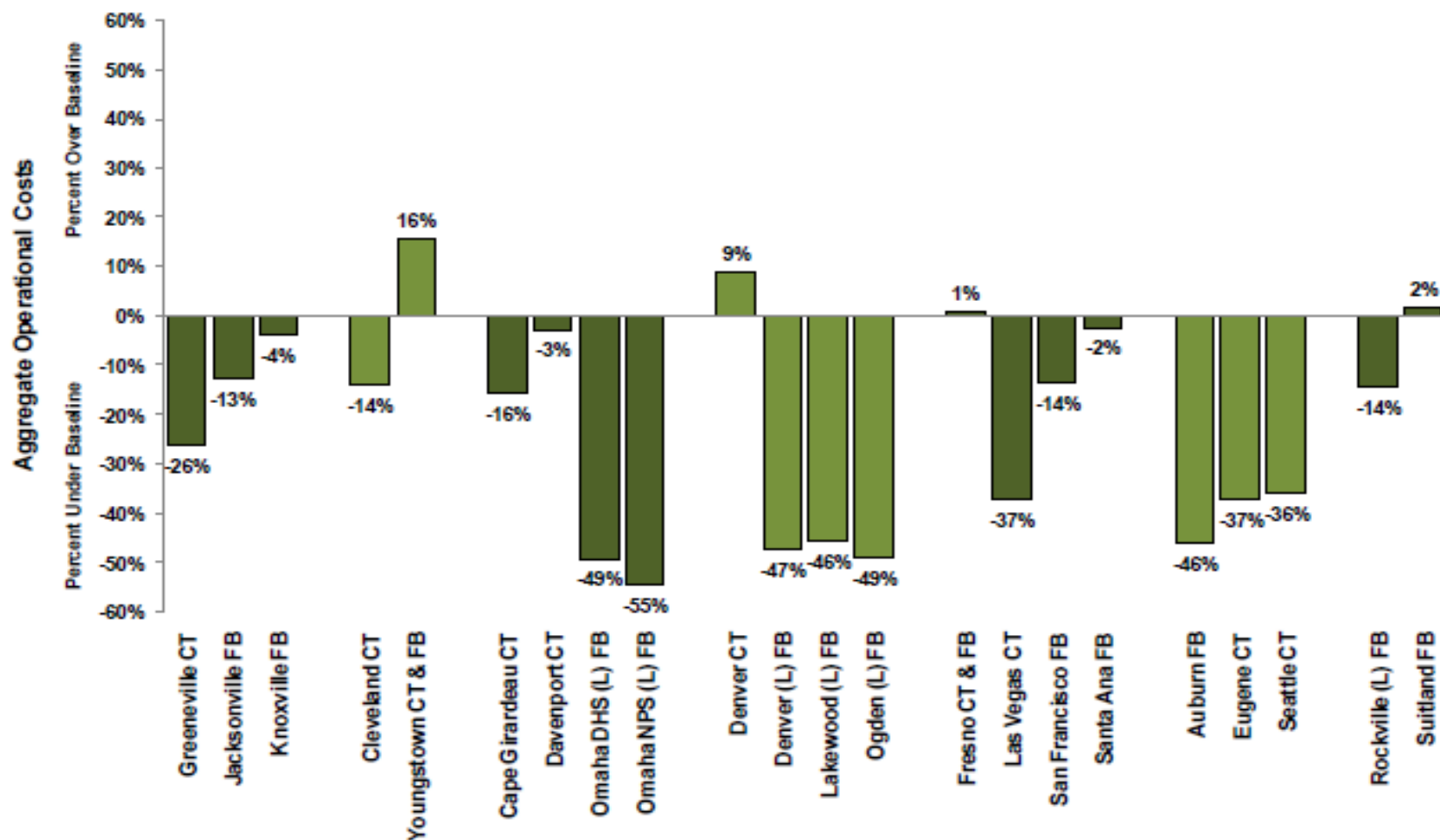


Figure 45. Aggregate operational costs compared to the baseline

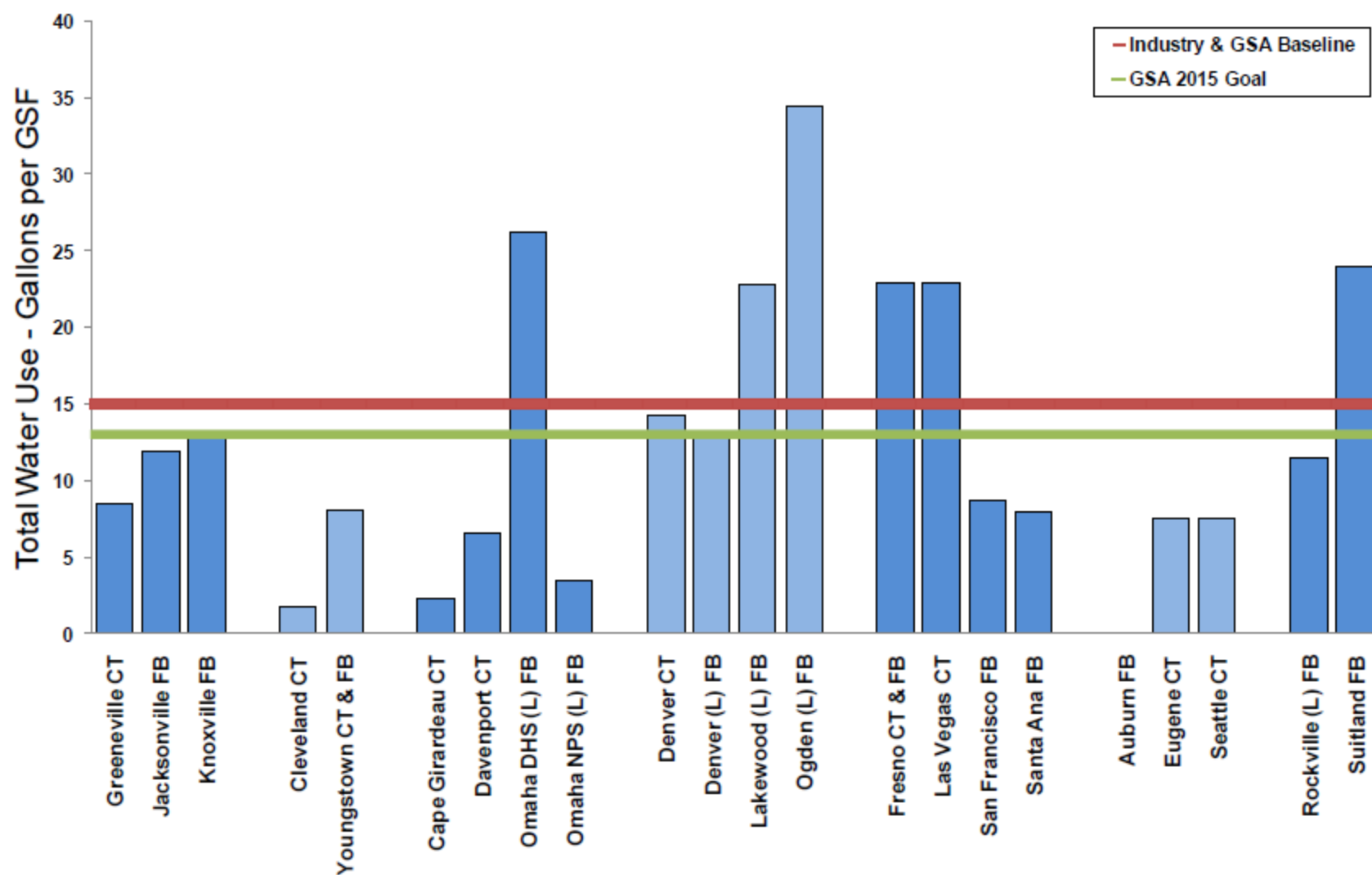


Figure S5. Two-thirds of the GSA buildings use less water than the GSA baseline.

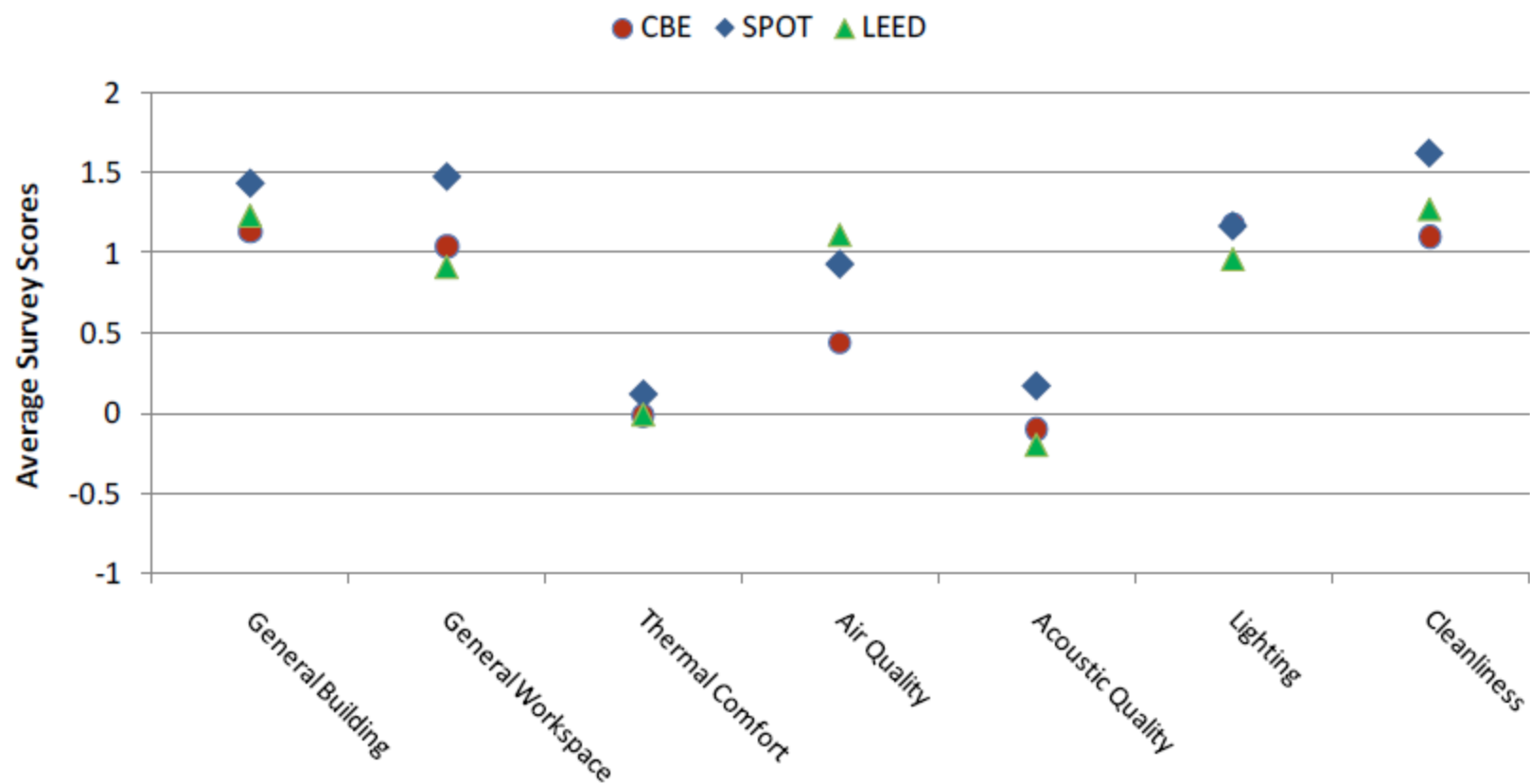


Figure S6. On average, the study building occupants are more satisfied with the buildings than those in the CBE database.

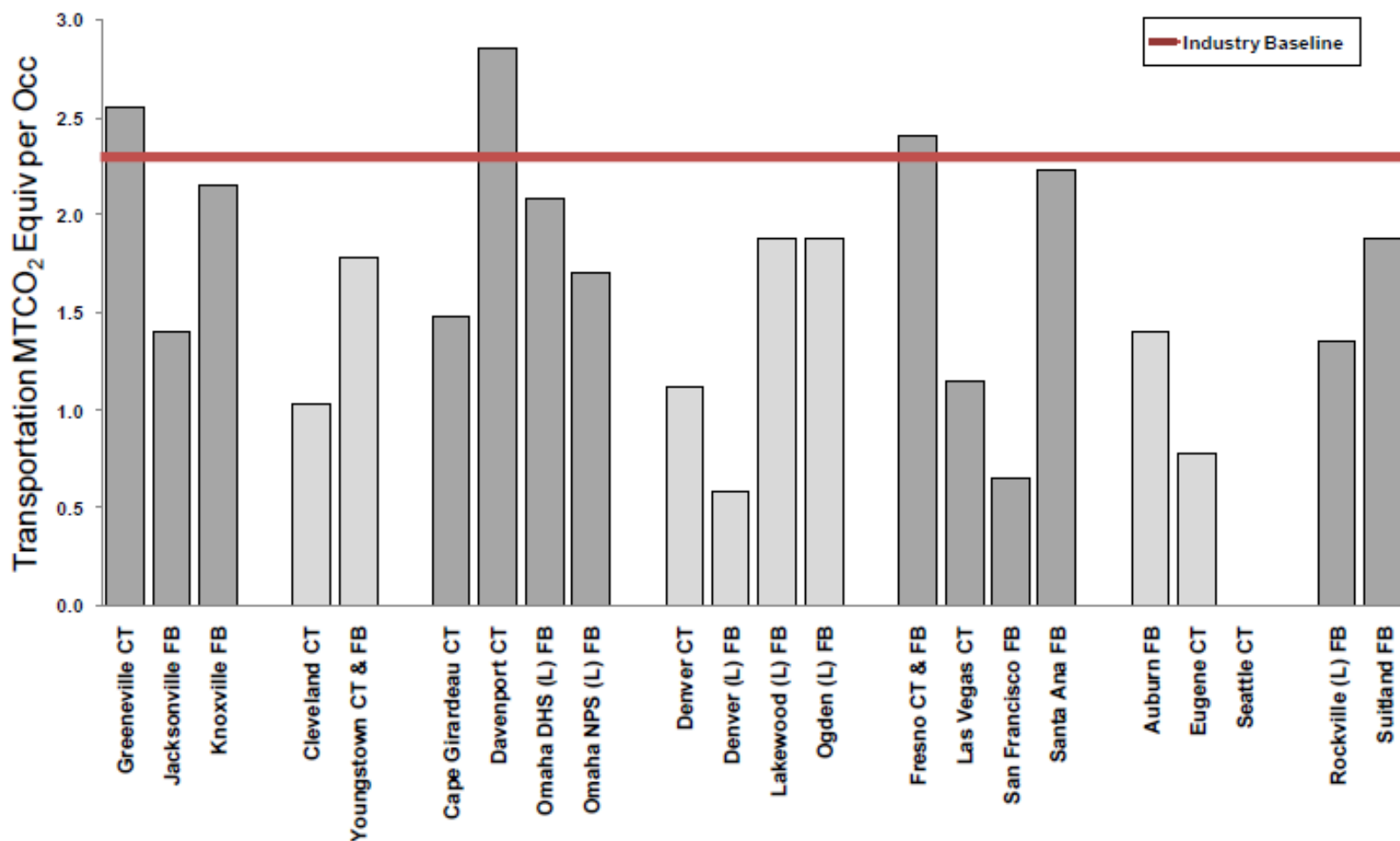


Figure S8. Lower emissions as a result of building occupant commute for most buildings.

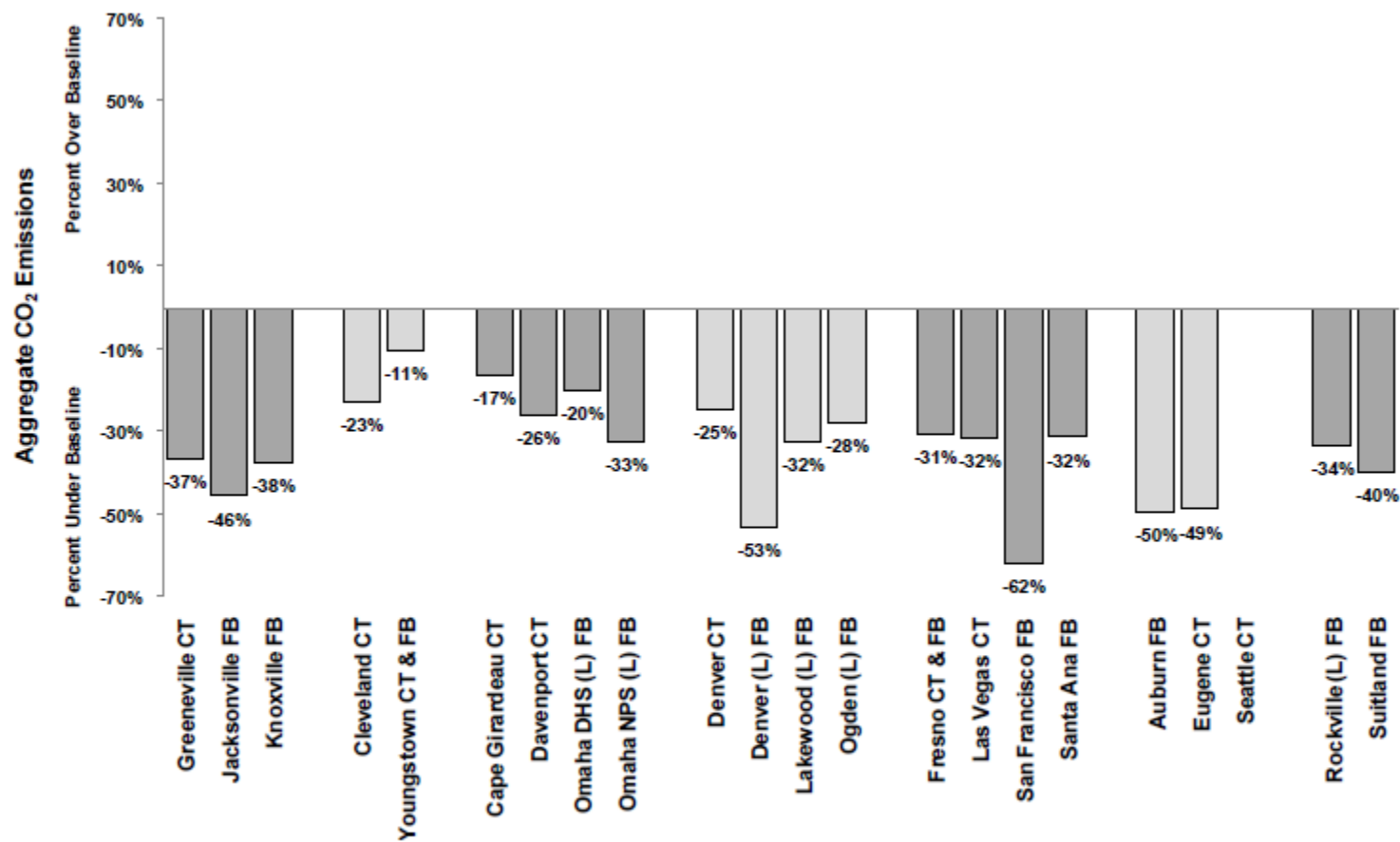


Figure S9. Emissions as a result of building energy performance and occupant commute.

Federal Laws, Policies, and Executive Orders on Sustainability

