

COMMUTER CONNECTIONS WORK PROGRAM QUARTERLY PROGRESS REPORT

Q4 FY2026

April – June 2026



COMMUTER CONNECTIONS WORK PROGRAM QUARTERLY PROGRESS REPORT

Prepared by TPB staff for the Commuter Connections Subcommittee

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The National Capital Region Transportation Planning Board (TPB) is the federally designated metropolitan planning organization (MPO) for metropolitan Washington. It is responsible for developing and carrying out a continuing, cooperative, and comprehensive transportation planning process in the metropolitan area. Members of the TPB include representatives of the transportation agencies of the states of Maryland and Virginia and the District of Columbia, local governments, the Washington Metropolitan Area Transit Authority, the Maryland and Virginia General Assemblies, and nonvoting members from the Metropolitan Washington Airports Authority and federal agencies. The TPB is staffed by the Department of Transportation Planning at the Metropolitan Washington Council of Governments (COG).

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TABLE OF CONTENTS

PROGRAM ELEMENT PROGRESS SUMMARIES	1
I. Commuter Program Operations	1
A. Program Administration and Technical Assistance	1
B. Commuter Support	1
C. Information System Maintenance and Enhancements	1
D. Regional Guaranteed Ride Home (GRH) Program	3
E. Baltimore and St. Mary's Guaranteed Ride Home Program	4
F. Commuter Incentive Programs	4
G. 'Pool Rewards Vanpool Subsidy Program	4
H. MDOT Commuter Incentive Program / Key Bridge Emergency TDM	4
I. SchoolPool	4
II. Marketing	5
A. TDM Marketing and Advertising	5
B. Bike to Work day	5
C. Employer Awards	6
D. CommuterCash	7
E. MDOT CommuterCash Mobile Application	7
F. Baltimore Commutes	7
III. Monitoring and Evaluation	8
A. Data Collection and Analysis	8
B. Program Monitoring and Tracking Activities	8
IV. Employer Outreach	10
<i>Regional Component Project Tasks</i>	
A. Regional Employer Database Management and Training	10
B. Employer Outreach for Bicycling	10
C. Regional Employer Commuter Competition	10
<i>Jurisdictional Component Project Tasks</i>	
A. DC, MD, and VA Program Administration	12
B. Maryland Local Agency Funding and Support	12
C. Maryland Employer Outreach Outside the NCR	12
APPENDIX – TDM SERVICES SUMMARY BY LOCAL JURISDICTIONS	

FIGURES AND TABLES

TABLE 1: COMMUTER CONNECTIONS RIDEMATCHING PROGRAM ACTIVITY SUMMARY, Q4 FY26	2
TABLE 2: GRH ACTIVITY SUMMARY	3
FIGURE 1: GRH ENROLLMENT, 3-YEAR TREND	3
TABLE 3: GRH TRIPS BY MONTH	3
FIGURE 2: GRH TRIPS, 3-YEAR TREND	3
TABLE 4: PROGRAM ENGAGEMENTS, Q4 FY26	5
TABLE 5: EMPLOYER OUTREACH REGIONAL ACTIVITY SUMMARY, Q4 FY26	9

PROGRAM ELEMENT PROGRESS SUMMARIES

I. Commuter Program Operations

A. PROGRAM ADMINISTRATION AND TECHNICAL ASSISTANCE

Commuter Connections supports network members by providing routine database reports to local ridematching coordinators. These reports include the End User Report, Suspicious App-code Report, and purge reports. Local coordinators use these reports to target follow-ups based on account information provided by end-users.¹ Technical assistance was provided to several network members ranging on topics from comprehensive TDM System trainings to more specific best practice guidance. The Commuter Connections program was selected as the trip tracking mechanism for FHWA's I-66 Slugging Challenge campaign, slated to commence in September. Staff developed an implementation timeline for the campaign and drafted outreach materials. Staff facilitated a Ridematching Committee meeting and Commuter Connections Subcommittee meeting on May 19; monthly State TDM Workgroup meetings were also held. Recruitments for two new positions were completed: TDM Marketing & Communications Specialist, and the Senior TDM Outreach & Communications Specialist.

B. COMMUTER SUPPORT

Customer service remained consistent across all months via phone and email in English and Spanish. **New account registrations totaled 2,754 for the quarter** (1,219 in April, 734 in May, 801 in June). The Ridematching program grew slightly to **16,171 active commuters**. This represents a quarterly net gain of 664 commuters and a **year-over-year increase of 507**. Additional data, including follow-up and matchlist distribution data, along with a summary of new and renewed Ridematching Program commuter applications is shown on the following page as Table 1.

C. INFORMATION SYSTEM MAINTENANCE AND ENHANCEMENTS

The Commuter Connections TDM System ("TDM System") requires regular monitoring and maintenance to provide service for commuters and network members alike. To meet these requirements, staff provided database management provisions by working to ensure Amazon Web Services (AWS) server and Postgres database stability so all parties have stable system access.

Commuter Connections held **13 development meetings** with the TDM Software Development contractor across the quarter, focusing on TDM2 development and integrating new goDMV elements in CommuterCash. **Microsurveys** were introduced into the platform for the goDMV Commuter Competition, which will be expanded to include the carpool bonus once fully launched. Beta testers were recruited for the **TDM2 platform**, and initial feedback was received. An effort to update the Commuter Connections Geocoder with the latest street, employer, and point-of-interest data continued throughout the quarter.

¹ While most jurisdictions/network members have local rideshare coordinators that provide ridematching services to commuters, staff provide direct services to commuters originating from the District of Columbia, Arlington County, and rural jurisdictions outside the purview of network members.

Table 1: Commuter Connections Ridematching Program Activity Summary, Q4 FY26

	New Apps	Re-Apps	Follow Ups	Matchlists
ALEXANDRIA	109	4	146	104
ARLINGTON (COG)	59	3	331	90
ANNE ARUNDEL	46	6	75	187
BALTIMORE CITY	202	6	301	384
BMC	56	4	73	119
COG	188	12	448	1,057
DOD/WHIS	5	0	11	0
DISTRICT OF COLUMBIA	210	4	883	240
FDA	6	269	22	26
FAIRFAX COUNTY	219	23	431	607
FREDERICK	31	6	78	191
GWRIDECONNECT	103	141	548	473
HARFORD	13	3	18	51
HOWARD	36	2	85	139
LOUDOUN	71	35	407	356
MTA	10	3	30	21
MONTGOMERY COUNTY				
Bethesda Transportation Solutions	22	1	30	13
Countywide	169	3	488	359
Friendship Heights/Rockville	0	0	0	0
North Bethesda TMD	13	190	262	151
Shady Grove	1	0	2	0
Silver Spring	13	1	87	10
NIH	4	1	16	11
NORTHERN SHENANDOAH	13	5	12	51
PRINCE GEORGE'S	70	4	282	668
PRTC	72	22	131	419
RAPPAHANNOCK-RAPIDAN	10	2	4	127
TRI - COUNTY	52	349	461	499
TOTAL INPUT	1,803	1,099	5,662	6,353

Definitions

New Apps: Number of new registrants who applied for the Ridematching program during the quarter.

Re-Apps: Number of commuters who have been associated with the Ridematching program in the past but chose to renew their accounts during the quarter. Re-apps are commuters who typically are still looking for carpool partners.

Follow Ups: Number of occurrences a local Rideshare Coordinator interacted with commuter records in the system. This could have been changing app form codes, running a matchlist, noting a phone call/email, etc.

Matchlists: Number of matchlists generated, both by commuters directly and by Ridematching Coordinators.

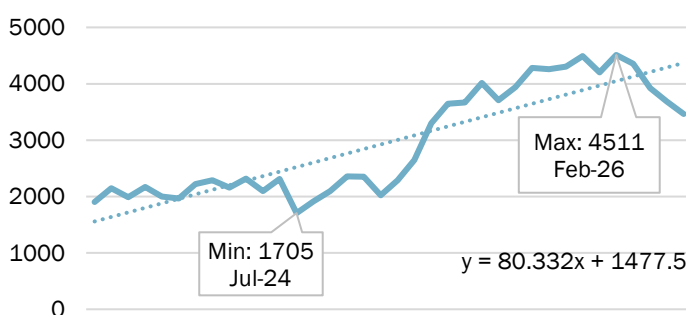
D. REGIONAL GUARANTEED RIDE HOME (GRH) PROGRAM

The Regional Guaranteed Ride Home (GRH) program provides a ride to commuters experiencing a family emergency, illness, or unexpected overtime who use SOV-alternatives. The program is open to commuters who work in the Washington, DC metropolitan planning area. TPB staff routinely review program applications for registration or renewal/re-registration. Commuter account records are updated as needed to reflect accurate commuter information. An activity summary of new and re-registered commuter accounts is shown below in Table 2. Enrollment data and trends are shown in Figure 1. **Total enrollments at the end of the quarter are 3,462.** Digital GRH ID cards are generated in commuters' accounts and updated with 1-year expiration dates after commuters register or renew.

Table 2: GRH Activity Summary

	New Registrants	Annual Renewals
April	146	289
May	133	213
June	193	196
TOTAL:	472	698

Figure 1: GRH Enrollment, 3-year Trend

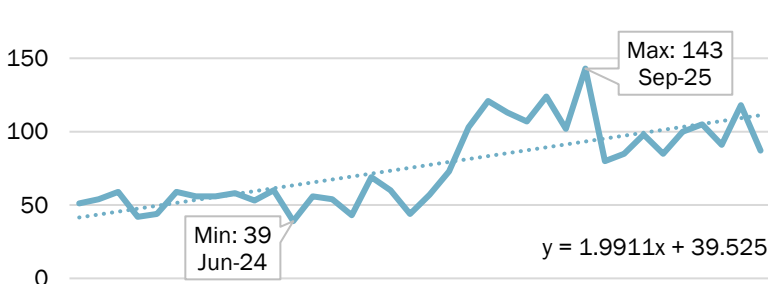


The GRH Operations Contractor, WeDriveU, dispatched taxis, Ubers, and rental car trips to eligible program participants who requested one (or more) of their six available trips per calendar year. Trip data is shown below in Table 3 and Figure 2. WeDriveU coordinates directly with TPB staff on occasions where the trip approval process becomes complex. Following each trip, participants are invited to complete a Customer Satisfaction survey. Responses are analyzed by TPB staff to help optimize the program.

Table 3: GRH Trips by Month

	GRH Trips
April	91
May	118
June	87
TOTAL:	296

Figure 2: GRH Trips, 3-year Trend



Administrative work on the project this quarter included the typical processing of taxi, TNC, car rental, and contractor invoices. The GRH Modernization project continued with Task Order support from ICF. Peer programs were evaluated and select elements were considered for enhancement as part of the Commuter Connections GRH program. **The GRH Participation Guidelines were updated** and presented to the Commuter Connections Subcommittee for review and comment.

E. BALTIMORE AND ST. MARY'S GUARANTEED RIDE HOME PROGRAM

The Guaranteed Ride Home - Baltimore (GRHB) program provides a ride home to commuters experiencing a family emergency, illness, or unexpected overtime who use SOV-alternatives. The program is open to commuters who work in the Baltimore area and St. Mary's County. TPB staff routinely review program applications for registration or renewal/re-registration. Commuter account records are updated as needed to reflect accurate commuter information. **Total enrollments at the end of the quarter are 252.** GRH ID cards are mailed weekly.

The GRHB Operations Contractor, WeDriveU, dispatched taxis, Ubers, and rental car trips to eligible program participants who requested one (or more) of their six available trips per calendar year. There were **77 trips** provided throughout the quarter. WeDriveU coordinates directly with TPB staff on occasions where the trip approval process becomes complex. Following each trip, participants are invited to complete a Customer Satisfaction survey. Responses are analyzed by TPB staff to help optimize the program.

Administrative work on the project this quarter included the typical processing of taxi, TNC, car rental, and contractor invoices.

F. COMMUTER INCENTIVE PROGRAMS

CommuterCash awards points to commuters who log their sustainable trips in the CommuterCash mobile app. Over **74,140 trips were logged** in the app throughout the quarter. TPB staff fulfilled incentive requests, provided customer service, and audited trip logs to confirm eligibility. The **CharmPass CharmFlex 3-day pass** was added to the CommuterCash app as a new reward option.

The 'Pool Rewards Carpool Bonus provides cash incentives to new or expanding carpools. **Six new carpools** registered throughout the quarter.

G. 'POOL REWARDS VANPOOL SUBSIDY PROGRAM

\$200 monthly vanpool subsidies are provided to eligible vanpools that meet minimum requirements. The program grew to **38 active vans** by the end of the quarter.

H. MDOT COMMUTER INCENTIVE PROGRAM / KEY BRIDGE EMERGENCY TDM

\$500 monthly vanpool subsidies are provided to eligible vanpools that meet minimum requirements. The program grew to **57 active vans** by the end of the quarter.

Four new carpools were registered into the program. TPB staff supported the development of data gathering for the MDOT MD-295 TDM Corridor Pilot project.

I. SCHOOLPOOL

TPB staff maintained the SchoolPool platform. The annual purge was conducted in June.

II. Marketing

A. TDM MARKETING AND ADVERTISING

Regional TDM marketing campaigns aim to encourage both current SOV and non-SOV populations to either start or to continue using alternative transportation modes for commuting. Regional TDM marketing campaigns complement other ongoing Commuter Connections program services that have been implemented in the region by increasing their overall efficiency and effectiveness.

TPB staff performed standard project and contractor management activities, including regular coordination meetings with the marketing contractor. Regional coordination was facilitated by the Regional TDM Marketing Group.

A regional marketing campaign featuring a **\$375,266 media buy for carpool ads and \$247,613 for GRH ads** ran from February through June. The campaigns featured radio, streaming, social media, and digital display. New creative was used for the campaign: Every Mile (carpool) and No More What Ifs (GRH). Collateral included banner ads, social media content, videos, and radio scripts/recordings.

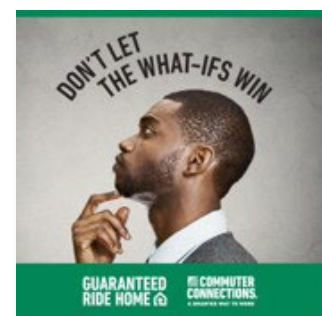


Table 4: Program Engagements, Q4 FY26

	Website Hits	1-800-745-RIDE Phone Calls	CC Mobile Downloads
April	95,509	822	49
May	65,295	789	40
June	16,903	652	48
TOTAL:	177,707	2,263	137

A Commuter Connections newsletter was published and distributed on April 24th. The lead story featured Commuter Connections as a program that could provide relief to commuters feeling the pain of high gas prices. Other stories highlighted the upcoming 2026 Employer Awards, Bike to Work Day registration, goDMV highlights, and the 50 year anniversary of Metrorail service.

B. BIKE TO WORK DAY

Commuter Connections convenes stakeholders throughout the region to coordinate the Bike to Work Day event every May. Event planning for the 2026 event continued from the prior quarter, with the final Steering Committee meeting occurring on May 6th, where TPB staff provided final event logistics

updates to over 100 pit stop managers. Marketing materials were developed by the Regional TDM Marketing Contractor, Odonnell Company, following guidance provided by TPB staff. Materials were distributed to pit stop managers and other stakeholders in the form of a marketing toolkit. A marketing campaign was developed in conjunction with Odonnell Company. The campaign began in ran from late April through the evet date (May 15) and featured digital banner ads, social media ads, radio ads, calendar listings, newsletter articles, press releases, and other earned media opportunities. Additionally, banner art was provided to pit stop managers.

Staff facilitated the delivery of event t-shirts directly to pit stop managers. (T-shirts were procured via RFP using the \$37,475 netted from the event sponsorship drive in Q3, plus additional state funding.)

A regional Bike to Work Day Proclamation designating Friday, May 15 as the official regional date for the event was signed by the National Capital Region Transportation Planning Board. Arlington County, Charles County, and Loudoun County also signed local proclamations.

The newly re-designed BikeToWorkMetroDC.org website was continuously updated to convey important event information. Updates included new pit stop information, press release publications, convoy information, etc.

The event was successfully held on Friday, May 15. **More than 12,885 participants registered for the event at one of over 100 pit stops scattered throughout the region.** Following the event, raffle prize winners were notified and event sponsors were thanked.



C. EMPLOYER AWARDS

The annual Commuter Connections Employer Awards program honors employers who show commitment towards voluntarily implementing commute benefit programs at their respective worksite(s). The event occurred on Tuesday, June 30th at the National Press Club.

There were several planning and preparation activities conducted throughout the quarter. TPB staff secured vendors for the awards trophies, video services, and printing for the program booklets. Staff notified Employer Awards winners as determined by the Selection Committee and determined winners of the Employer Outreach Team and Organization awards in April. Staff worked with the Regional TDM Marketing contractor, Odonnell Company, to design the awards program booklet, program invitation, and podium sign. E-invites were created and distributed along with a follow-up reminder to RSVP for the event. Videos were produced featuring



each of the winners. A media plan was created in conjunction with the marketing contractor. An agenda for the event was finalized. Staff prepared remarks for TPB officers presenting awards at the ceremony.

Following the event, a press release was issued. Additionally, a digital ad was placed on targeted digital displays that recognized the winners; the ad was developed by staff and Odonnell Company. Winners were listed on CommuterConnections.org. An eNewsletter recognizing winners was prepared for distribution in early July. Staff sent thank you letters to presenters.

D. COMMUTERCASH

CommuterCash awards points to commuters who log their sustainable trips in the CommuterCash mobile app. TPB staff fulfilled incentive requests and provided customer service to program participants. Over **74,000 trip logs** generated nearly **\$40,000 in incentive requests**. The app was **downloaded 1,704 times** throughout the quarter, bringing lifetime downloads to 19,512.

E. MDOT COMMUTERCASH MOBILE APPLICATION

The MDOT CommuterCash program expands the service area to all Maryland commuters. Incentive requests amounting to **\$2,282** were requested by program participants.

F. BALTIMORE COMMUTES

TPB staff maintained the BaltimoreCommutes.org landing page and provided key statistics to MDOT. Additionally, staff supported MDOT as the Baltimore Commutes Ride Together Rewards program, administering vanpool subsidies carpool incentives.

III. Monitoring and Evaluation

A. DATA COLLECTION AND ANALYSIS

Commuter Connections generates and collects data to help evaluate the program's performance and to inform future strategic direction of the program. A TDM Evaluation Consultant, Foursquare ITP, assists with this effort. Notable progress on data collection and analysis efforts this quarter include:

- 2025 State of the Commute: Presentations were given to the COG Board, Clean Air Partners Board, and Chief Administrative Officers committee.
- 2025 Guaranteed Ride Home Applicant Survey: The draft report was updated following a presentation and comment period at the March 17th Commuter Connections Subcommittee meeting. The report was finalized and endorsed for release at the May 20th Commuter Connections subcommittee meeting.
- 2025 Bike to Work Day Event Survey: The draft report was updated following a presentation and comment period at the March 17th Commuter Connections Subcommittee meeting. The report was finalized and endorsed for release at the May 20th Commuter Connections subcommittee meeting.
- 2026 Retention Rate Survey: The survey questionnaire was finalized in April. The survey was subsequently programmed and released to perspective respondents from May 16 – June 30. Several reminders we sent to increase response rates.
- FY2024 - FY2026 TDM Analysis: Initial data requests for the analysis were fulfilled. A preliminary analysis of the Employer Outreach database as an element of the overall program evaluation was conducted.

TPB staff routinely conduct data collection activities. Monthly Employer Outreach Activity data is collected from local jurisdictions and compiled for analysis. A quarterly summary of these data is shown in Table 5 on the following page. Data requests from network members for data from the Commuter Connections TDM System and the Act! Regional Employer Database were fulfilled.

B. PROGRAM MONITORING AND TRACKING ACTIVITIES

TPB staff collects and reports in-house monthly program statistics for network members to review and evaluate. Each month, program funders are provided with an executive summary of monthly accomplishments and program expenditures; summaries for March, April, and May were generated in Q4. Additionally, a CCWP quarterly progress report for Q3 FY2026 was prepared for distribution to Commuter Connections network members at the upcoming July 21st Commuter Connections Subcommittee meeting.

TPB staff tracked the effectiveness of advertising campaigns through call volumes and internet visits. These metrics, among others, were compiled into the final FY2026 Second Half Marketing Campaign Summary document. Other internal tracking efforts occurring during the quarter included collecting GRH Customer Satisfaction Surveys.

The Commuter Connections Dashboard that showcases key metrics affiliated with the program to network members was fully launched following a brief beta testing period.

Table 5: Employer Outreach Regional Activity Summary, Q4 FY26

	City of Alexandria	Arlington County	District of Columbia	Fairfax County	Frederick County	Loudoun County	Montgomery County	Prince George's County	Prince William County	Calvert & Charles Counties
Employers Contacted (new)	20	2		116	3	5	126	6	0	16
Employer Contacted (follow-up)	274	1,996		579	42	50	818	4	77	14
Total Sales Meetings	72	35		263	1	9	69	1	4	16
Total Employers Contacted	366	2,033		958	46	64	1,013	11	81	46
Total Broadcast Contacts	0	138,430		0	90	117	7,219	345	527	1,000
New Level 1 TDM Programs	11	0		25	0	4	2	0	0	8
New Level 2 TDM Programs	0	0		40	0	0	2	0	0	1
New Level 3 TDM Programs	2	0		20	0	1	0	0	0	0
New Level 4 TDM Programs	0	0		1	0	0	0	0	0	0

Definitions

New Contacts: Number of contacts with new employers. This number refers to first time contact with employers; these are employers have never been approached (includes phone calls, letters, email, and voicemails).

Follow-up Contacts: Number of contacts with existing companies. This is the number of employers contacted, not the total number of times of interacting with the client.

Total Contacts: Sum of the two above data elements.

Total Broadcast Contacts: Number of employer contacts reached via mass outreach attempts, such as direct mail (e.g., mailing postcards) or emails (e.g., digital newsletter).

Total Sales Meetings: Number of in-person or web-conference contacts with new and existing employers for the purpose of discussing the Commuter Connections programs. (Note: Includes one-on-one meetings and employers attending seminars and presentations; excludes transportation fairs.)

New Level # TDM Programs: Number of new employer programs implemented in the prior month, as classified by "Level." More detailed information on these programs must be entered into the Act! Regional Employer Outreach Database. Includes new programs that grow or expand their commuter benefits offerings.

IV. Employer Outreach

Regional Component Project Tasks

A. REGIONAL EMPLOYER DATABASE MANAGEMENT AND TRAINING

Commuter Connections maintains and supports the regional employer database for ten jurisdictions that administer Employer Outreach programs. Monthly data sweeps are conducted to identify invalid or outdated data.

The procurement process for a new Regional Employer Database continued. The Technical Selection Committee identified OneCommute as the preferred vendor. A kickoff meeting between OneCommute and TPB staff occurred on April 28th; a fully executed contract was completed on May 6th. Staff and the OneCommute team immediately began developing a customized instance of OneCommute to meet the needs of Commuter Connections stakeholders. The team worked to configure the platform, covering program management, event management, marketing setup, security roles, jurisdiction permissions, and data mapping. A “Trailblazer” group of local coordinator champions (two from Maryland, one from DC, two from Virginia) who will support peer onboarding and join recurring weekly meetings with OneCommute and TPB staff through the launch of the platform. Data from the Act! database was cleaned and migrated to the OneCommute platform. Staff assigned 45 new licenses to network members, including sending account creation instructions and providing a basic system overview. Content was prepared for the first of three orientation sessions scheduled for 40+ stakeholders who intend to use OneCommute. Staff hosted the initial onboarding sessions on June 24 and 25, titled “Outreach Management Training & Login Access,” in conjunction with OneCommute.

B. EMPLOYER OUTREACH FOR BICYCLING

The regional Bicycling to Work Employer/Employees guide was made available for distribution as part of general fulfillment to employers.

C. REGIONAL EMPLOYER COMMUTER COMPETITION

The goDMV Commuter Competition seeks to encourage employers to promote sustainable travel options to their employees by means of friendly competition against other employers. Following months of event planning, the campaign officially commenced on April 1. Marketing and outreach efforts, including digital ads and targeted text messages, occurred through mid-April. Throughout the campaign, TPB staff provided technical support to the 1,224 commuters and 37 employer teams who participated in goDMV. Staff attended hype events and provided on-call support to participants and team captains alike. Mini-challenges were managed and prizes distributed accordingly. The competition concluded on May 15 (Bike to Work Day) after a 6-week duration. Competition statistics are summarized in the infographic on the following page. Grand prizes for commuters and teams were awarded. A post-event survey was distributed to all participants. Staff reviewed the results and began suggesting modifications to the 2027 event during a wrap-up session with the goDMV Workgroup in June.

2026

goDMV Commuter Competition Statistics



1,224

Participants

43,770

Trips Logged

22,016

Gallons of
Fuel Saved

\$253,606

Saved on
Commuting

396,260

Vehicle Miles
Reduced

Total Trips
April 1 - May 15

24,233

Transit



5,574

Bike



4,938

Carpool



4,198

Telework



4,170

Walk



657

Vanpool

Jurisdictional Component Project Tasks

A. DC, MD, AND VA PROGRAM ADMINISTRATION

Commuter Connections supports Employer Outreach program administration for the ten participating jurisdictions by providing sales resources and strategic guidance on employer-based TDM strategies. A survey was sent to local jurisdictional Employer Outreach sales representatives to identify perspective growth areas for the next fiscal year. Staff began compiling materials and pertinent sub-topics for a sales training topic on Artificial Intelligence, and how it can aid selling TDM to worksites. TPB staff supported several outreach efforts at employer sites by attending in-person information sessions.

A newsletter targeted at employers was completed and distributed in April; content was prepared for a newsletter to be published in July.

B. MARYLAND LOCAL AGENCY FUNDING AND SUPPORT

TPB staff provide support and pass-thru funding to Maryland counties that administer Employer Outreach programs. Staff reviewed progress reports from the previous quarter and processed invoices. After consulting with MDOT, new contract language was drafted for FY2027 contracts to promote prioritizing impactful projects and fully expending awarded funds. The language was sent to MDOT for consideration.

C. MARYLAND EMPLOYER OUTREACH OUTSIDE THE NCR

Commuter Connections support for Maryland's Employer Outreach program outside of the National Capital Region (NCR) includes identical progress reported in section IV.A. *Regional Employer Database Management and Training* for several Maryland jurisdictions in the Baltimore region.

TDM SERVICES

ALEXANDRIA

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	109	5	2
Matchlists Sent	104	39	7
Transit Applicants and Info Sent	1	4	1
GRH Washington Applicants	23	6	12
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	20	22	52
Employers Contacted (Follow-up)	274	166	151
Total Sales Meetings	72	55	77
Total Employers Contacted	366	243	280
Total Broadcast Contacts	0	0	0
New TDM Programs Established			
Level 1	11	10	10
Level 2	0	4	5
Level 3	2	1	4
Level 4	0	1	18

TDM SERVICES

ARLINGTON

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	59	25	22
Matchlists Sent	90	98	196
Transit Applicants and Info Sent	2	0	1
GRH Washington Applicants	16	8	11
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	2	0	0
Employers Contacted (Follow-up)	1,996	2,875	2,795
Total Sales Meetings	35	48	69
Total Employers Contacted	2,033	2,923	2,864
Total Broadcast Contacts	138,430	3,866	0
New TDM Programs Established			
Level 1	0	0	0
Level 2	0	0	0
Level 3	0	0	0
Level 4	0	0	0

TDM SERVICES

**ANNE ARUNDEL
APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	46	29	80
Matchlists Sent	187	139	263
Transit Applicants and Info Sent	1	0	1
GRH Washington Applicants	16	14	47
GRH Baltimore Applicants	2	3	0
Telework Information Requests	0	0	0

TDM SERVICES

**BALTIMORE CITY
APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	202	87	46
Matchlists Sent	384	204	142
Transit Applicants and Info Sent	2	0	2
GRH Washington Applicants	48	20	52
GRH Baltimore Applicants	38	49	4
Telework Information Requests	0	0	0

TDM SERVICES

BMC

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	56	22	17
Matchlists Sent	119	120	83
Transit Applicants and Info Sent	1	2	2
GRH Washington Applicants	22	14	27
GRH Baltimore Applicants	9	10	2
Telework Information Requests	0	0	0

TDM SERVICES

COG - DC/DE/PA/WVA/VA

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	398	358	545
Matchlists Sent	1,297	1,234	2,019
Transit Applicants and Info Sent	6	5	15
GRH Washington Applicants	112	94	101
GRH Baltimore Applicants	1	1	1
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	0	15	0
Employers Contacted (Follow-up)	0	30	0
Total Sales Meetings	0	76	0
Total Employers Contacted	0	121	0
Total Broadcast Contacts	0	14,439	0
New TDM Programs Established			
Level 1	0	0	0
Level 2	0	5	0
Level 3	0	1	0
Level 4	0	4	0

TDM SERVICES

DOD/WHs

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	5	1	5
Matchlists Sent	0	2	2
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	1	1	0
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

TDM SERVICES

FAIRFAX

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	219	95	166
Matchlists Sent	607	621	634
Transit Applicants and Info Sent	4	2	4
GRH Washington Applicants	45	34	59
GRH Baltimore Applicants	1	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	116	0	0
Employers Contacted (Follow-up)	579	0	0
Total Sales Meetings	263	0	0
Total Employers Contacted	958	0	0
Total Broadcast Contacts	0	0	0
New TDM Programs Established			
Level 1	25	0	0
Level 2	40	0	0
Level 3	20	0	0
Level 4	1	0	0

TDM SERVICES

FDA

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	6	3	3
Matchlists Sent	26	38	95
Transit Applicants and Info Sent	1	1	0
GRH Washington Applicants	22	10	31
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

TDM SERVICES**FREDERICK****APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	31	11	21
Matchlists Sent	191	95	155
Transit Applicants and Info Sent	0	1	2
GRH Washington Applicants	21	8	30
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	3	2	7
Employers Contacted (Follow-up)	42	27	42
Total Sales Meetings	1	1	0
Total Employers Contacted	46	30	49
Total Broadcast Contacts	90	170	0
New TDM Programs Established			
Level 1	0	0	0
Level 2	0	0	0
Level 3	0	1	0
Level 4	0	0	0

TDM SERVICES

**GWRIDECONNECT
APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	103	71	110
Matchlists Sent	473	336	623
Transit Applicants and Info Sent	1	6	2
GRH Washington Applicants	64	57	82
GRH Baltimore Applicants	0	1	0
Telework Information Requests	0	0	0

TDM SERVICES

HARFORD

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	13	5	10
Matchlists Sent	51	22	55
Transit Applicants and Info Sent	0	1	0
GRH Washington Applicants	4	3	9
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

TDM SERVICES

HOWARD

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	36	23	29
Matchlists Sent	139	271	219
Transit Applicants and Info Sent	0	1	5
GRH Washington Applicants	12	9	33
GRH Baltimore Applicants	0	1	0
Telework Information Requests	0	0	0

TDM SERVICES

LOUDOUN

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	71	51	91
Matchlists Sent	356	265	658
Transit Applicants and Info Sent	0	1	1
GRH Washington Applicants	20	16	40
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	5	0	0
Employers Contacted (Follow-up)	50	0	0
Total Sales Meetings	9	0	0
Total Employers Contacted	64	0	0
Total Broadcast Contacts	64	0	0
New TDM Programs Established			
Level 1	4	0	0
Level 2	0	0	0
Level 3	1	0	0
Level 4	0	0	0

TDM SERVICES

MTA

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	10	6	10
Matchlists Sent	21	43	63
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	5	2	8
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

TDM SERVICES

**BETHESDA TRANSPORTATION SOLUTIONS
APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	22	2	6
Matchlists Sent	13	0	0
Transit Applicants and Info Sent	0	0	1
GRH Washington Applicants	1	0	0
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

* See MC - EO numbers reported under MC Countywide

TDM SERVICES

**MONTGOMERY COUNTY
COUNTYWIDE
APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	169	46	8
Matchlists Sent	359	215	50
Transit Applicants and Info Sent	1	0	1
GRH Washington Applicants	24	13	43
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	126	43	0
Employers Contacted (Follow-up)	818	1,066	225
Total Sales Meetings	69	512	18
Total Employers Contacted	1,013	1,621	243
Total Broadcast Contacts	7,219	4,217	0
New TDM Programs Established			
Level 1	2	0	0
Level 2	2	0	0
Level 3	0	0	2
Level 4	0	0	0

**Employer Outreach Totals for Montgomery County, MD are reported under the Countywide subtotal*

TDM SERVICES

**MONTGOMERY COUNTY
FRIENDSHIP HEIGHTS/ROCKVILLE
APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	0	0	0
Matchlists Sent	0	0	5
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	0	0	0
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

* See MC - EO numbers reported under MC Countywide

TDM SERVICES

NORTH BETHESDA TMD APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	13	12	42
Matchlists Sent	151	195	605
Transit Applicants and Info Sent	0	0	1
GRH Washington Applicants	1	0	0
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

* See MC - EO numbers reported under MC Countywide

TDM SERVICES

SHADY GROVE

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	1	0	0
Matchlists Sent	0	0	5
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	0	0	0
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

* See MC - EO numbers reported under MC Countywide

TDM SERVICES

SILVER SPRING

APRIL - JUNE 2026

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	13	4	3
Matchlists Sent	10	5	55
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	10	6	9
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employers Contacted (New)- Phone	*See MC	*See MC	*See MC
Employers Contacted (New)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (New)	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Phone	*See MC	*See MC	*See MC
Employers Contacted (Follow up)- Visit	*See MC	*See MC	*See MC
Employers Contacted - Number of Potential (Follow up)	*See MC	*See MC	*See MC
New TDM Programs Established			
Level 1	*See MC	*See MC	*See MC
Level 2	*See MC	*See MC	*See MC
Level 3	*See MC	*See MC	*See MC
Level 4	*See MC	*See MC	*See MC

* See MC - EO numbers reported under MC Countywide

TDM SERVICES

**NATIONAL INSTITUTES OF HEALTH (NIH)
APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	4	0	1
Matchlists Sent	11	2	28
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	3	1	1
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

TDM SERVICES**NORTHERN SHENANDOAH****APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	13	16	18
Matchlists Sent	51	60	86
Transit Applicants and Info Sent	1	0	0
GRH Washington Applicants	9	5	9
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

TDM SERVICES**PRINCE GEORGE'S
APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	70	17	11
Matchlists Sent	668	107	392
Transit Applicants and Info Sent	1	0	5
GRH Washington Applicants	39	29	36
GRH Baltimore Applicants	1	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	6	0	0
Employers Contacted (Follow-up)	4	0	0
Total Sales Meetings	1	0	0
Total Employers Contacted	11	0	0
Total Broadcast Contacts	345	0	0
New TDM Programs Established			
Level 1	0	0	0
Level 2	0	0	0
Level 3	0	0	0
Level 4	0	0	0

TDM SERVICES**PRTC****APRIL - JUNE 2026**

Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	72	55	51
Matchlists Sent	419	483	855
Transit Applicants and Info Sent	2	2	1
GRH Washington Applicants	74	59	70
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	0	2	0
Employers Contacted (Follow-up)	77	59	0
Total Sales Meetings	4	4	0
Total Employers Contacted	81	65	0
Total Broadcast Contacts	527	268	0
New TDM Programs Established			
Level 1	0	2	0
Level 2	0	1	0
Level 3	0	3	0
Level 4	0	0	0

TDM SERVICES			
RAPPAHANNOCK-RAPIDAN			
APRIL - JUNE 2026			
Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	10	7	25
Matchlists Sent	127	62	80
Transit Applicants and Info Sent	0	0	0
GRH Washington Applicants	9	5	8
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0

TDM SERVICES			
TRI-COUNTY			
APRIL - JUNE 2026			
Total Applicants and Services Provided	Current Quarter	Prior Quarter	Current Quarter, Prior FY
Rideshare Applicants	52	32	75
Matchlists Sent	499	482	521
Transit Applicants and Info Sent	3	1	2
GRH Washington Applicants	23	22	51
GRH Baltimore Applicants	0	0	0
Telework Information Requests	0	0	0
Employer Outreach Activity			
Employers Contacted (New)	16	12	22
Employers Contacted (Follow-up)	14	10	19
Total Sales Meetings	16	15	22
Total Employers Contacted	46	37	63
Total Broadcast Contacts	1,000	1,000	0
New TDM Programs Established			
Level 1	8	11	16
Level 2	1	4	9
Level 3	0	0	0
Level 4	0	0	0