Share Your Approach!

1. How do you follow up with registered commuters?

   - Phone?

   - Email?

   - Letter?

   - Text?

   - Etc.

2. How many attempts do you make?

3. What's your final action if no response?

PurgeApp

Commuter Records Expiring Next Month   COMMUTER CONNECTIONS   1
Program: C   1/2/2026

Commuters Whose Records Expire in February 2026
  CID   CName   Home Ph   Work Ph   WExt HJur WJur   Email   Appform

SelPurge

Accounts Purged This Month   COMMUTER CONNECTIONS   1
Program: 5   1/2/2026

Commuters Whose Records Expired in December 2025
  CID   CName   HCity   HJur WCity   WJur Appform

No programs selected

COMMUTER PROGRAMS

Select Programs: ☐ Guaranteed Ride Home (GRH)
                             Verify 'Commute Information', 'Employer Information' before joining in
                        GRH Program.
                             Miles from Home to Work, Commute Days per Week, Current
                        Commute Mode,   Employer and Supervisor information are required
                        for this program.

                        ☐ Rideshare (CCRS)
                             Verify 'Commute Information' before joining in Rideshare Program.
                             Carpool and Vanpool preferences are required for this program.

Rideshare Registration   Not Enrolled
Status:
Rideshare Registration
Date:
Rideshare Expiration Date:

Incentrip Status: Not Incentrip Commuter
Click here for more information.

                        ☐ CarpoolNow
                        ☐ CC Mobile
                        ☐ Flex time
                        ☐ Commuter Cash

Share Your Approach!

1. How does your program use the "SelPurge" report?
   (this is the report of accounts that have expired)

   • Do you try to re-recruit commuters on that list
     or use the information for any other purposes?

```
Accounts Purged This Month                    COMMUTER CONNECTIONS                                    1
Program: 5                                                                                     1/2/2026

Commuters Whose Records Expired in December 2025
CID    CName              HCity              HJur WCity         WJur Appform
```